



# Payment Instruction

## Wealth Remediation

**We can only accept your form if it's correctly completed.**

For temporary residents departing Australia permanently, use the Departing Australia Superannuation Payment (DASP) form available on [mlc.com.au](http://mlc.com.au)

For withdrawals due to financial hardship, compassionate grounds, permanent disability, temporary disability or terminal illness, please contact us on **132 652**.

We respect your privacy and handle your information in accordance with our privacy policy, available on [mlc.com.au/privacy](http://mlc.com.au/privacy)

\*mandatory fields

### Section 1: Your details

Title

Mr  Mrs  Miss  Ms  Other

First name\*

Middle name

Last name\*

Date of birth\* (DD/MM/YYYY)

Email\*

Contact telephone (business hours)\*

Are you an Australian Citizen?  Yes  No

**Residential address\*** (we can't accept a PO Box)

Unit number

Street number

Street name

Suburb

State

Postcode

Country

Your Tax File Number (TFN)\*

Your temporary MLC Account Number

Under the Superannuation Industry (Supervision) Act 1993, your super fund is authorised to collect your TFN, which will only be used for lawful purposes. Your TFN will be used for identification purposes and will be disclosed to your other super provider, unless you request in writing that it is not disclosed. If your other super fund is unable to identify you they may request additional information.

#### Trustee

NULIS Nominees (Australia) Limited  
ABN 80 008 515 633 AFSL 236465

#### Fund

MLC Super Fund  
ABN 70 732 426 024

#### Fund

MLC Superannuation Fund  
ABN 40 022 701 955

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## Section 2: Your payment details

Please tick (✓) how you will receive your refund, please select one option only.

Rollover payment to my **super fund**

Complete **Section 3** and **Section 7**.

Rollover payment to my **Self Managed Super Fund**

Complete **Section 4**, **Section 6** and **Section 7**.

Pay into my **bank account\***

Complete **Section 5**, **Section 6** and **Section 7**.

\*Only select bank account if you are entitled to access your super (e.g. you are retired). Please note that we cannot rollover or add to your Pension, Insurance or Investment account.

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## Section 3: Rollover to a super fund

Please provide details of your super fund so we can rollover your refund. Incomplete information may delay the repayment process. Please contact your super fund if you need help with these details.

Fund name

Account or policy number\*

Unique Superannuation Identifier\* (USI) *Usually found on your statement*

Super Fund Australian Business Number (ABN) (optional)

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Please go to **Section 7** to sign the declaration.

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## Section 4: Rollover to a Self Managed Super Fund

The following conditions must be met for us to process your request. Please tick (✓) the boxes if you can confirm these conditions.

The fund is registered as a complying Self Managed Super Fund

I'm a member of the Self Managed Super Fund where the benefit is being transferred

Name of Self Managed Super Fund\*

Self Managed Super Fund – ABN\* (We can't accept ACN)

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Electronic Service Address (ESA)\*

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To find out more about your ESA, go to [www.ato.gov.au](http://www.ato.gov.au) and search ESA.

### Your Self Managed Super Fund bank details\*

Payment via bank account is mandatory, please complete the bank details below.

Name of financial institution / bank

Name of account holder: **We can only transfer to an account in the name of the Self Managed Super Fund.**

BSB

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Account number

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**IMPORTANT information impacting your payment:** The SMSF ABN and bank account details you provide MUST match the SMSF details registered with the ATO. If it does not match this will delay your payment and may require additional documentation. You can verify that your information is correct via the government's Super Fund Lookup website at [www.superfundlookup.gov.au](http://www.superfundlookup.gov.au)

Please go to **Section 6** for your proof of identity documents.

## Section 5: Pay into a bank account

### Reason for cash withdrawal

Only one box can be ticked. If you don't meet any of these conditions, you won't be able to receive your refund as a cash withdrawal.

Please tick (✓) the box for the section you're completing (only one box can be ticked).

- I've reached age 65.
- I'm aged 60 to 64 and have left the service of an employer since reaching the age of 60.
- I've reached preservation (see below) age and intend never again to become gainfully employed for more than 10 hours per week.

### Preservation age

To access your super savings in cash, you generally need to have permanently retired from work and have reached your preservation age.

Your preservation age is 55 if you were born before 1 July 1960. Higher preservation ages apply if you were born after this date as in the table.

Date of birth	Preservation age
Before 1 July 1960	55
1 July 1960 to 30 June 1961	56
1 July 1961 to 30 June 1962	57
1 July 1962 to 30 June 1963	58
1 July 1963 to 30 June 1964	59
After 30 June 1964	60

### Your payment details

Please provide your bank details below. We can only transfer to an Australian bank account in your name or a joint name where you're an account holder.

Name of financial institution / bank

Name of account holder(s)

BSB

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Account number

Our Payments Team may contact you to verify these bank details.

Please go to **Section 6**

## Section 6: Proof of identity documents

### Proof of identity documents

Please provide a copy of a proof of identity document. Do not send original documents.

Acceptable primary photographic ID documents

Choose ONE of the following:

- Valid Australian driver's licence
- Australian passport (up to 2 years expiry acceptable)
- Valid Australian ID card with photo

**If your payment is over \$1000, you will need to have your ID certified.**

Authorised persons to certify your ID include Justice of the Peace, Medical Practitioner, Police Officer and Pharmacist.

For other acceptable documents and a full list of authorised persons and certification requirements, please refer to the 'Proof of Identity Guide' on [mlc.com.au](http://mlc.com.au)

Please go to **Section 7** to sign the declaration.

## Section 7: Your agreement and declaration

I declare:

- All details in this form are true and correct
- I authorise the payment as specified in this form
- I authorise that the payment instructions I have provided will, unless I advise otherwise, remain operative for 12 months and that the trustee or its agents (including the Wealth Remediation Support Centre at National Australia Bank Limited) have my authority to apply these instructions to any additional remediation payments that I may receive through NULIS Nominees (Australia) Limited in that period.

### Signature

Your name (or someone with Power of Attorney)\*

Signature\*

Date signed (DD/MM/YYYY)\*

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### If signed under Power of Attorney:

Attorneys must attach a certified copy of the Power of Attorney and identification for themselves if not already supplied. The Attorney hereby certifies that he/she hasn't received notice of any limitation or revocation of his/her Power of Attorney and is also authorised to sign this form.

To obtain a Power of Attorney Guide, with relevant forms to be completed for this payment to be processed, please contact our team on the details below.

**Power of Attorney documents will only be accepted via post. Email will not be accepted.**

### To return

Please return the completed, signed and dated form, and proof of identity documents where required (see **Section 6** for requirements).



#### Postal address (Domestic)

National Australia Bank  
Wealth Remediation Support Centre  
Reply Paid 91839  
ABBOTSFORD VIC 3067  
Phone: 1300 405 562

#### Postal address (International)

National Australia Bank  
Wealth Remediation Support Centre  
PO BOX 362  
ABBOTSFORD VIC 3067  
Australia  
Phone: +61 3 8372 8588

### Further questions?

If you have any questions of concerns, please call our locally based team on **1300 405 562** (or +61 3 8372 8588 if calling outside Australia) between 8am and 6pm (AEST/AEDT) Monday to Friday, or email us at [wealthremediation.enquiries@nab.com.au](mailto:wealthremediation.enquiries@nab.com.au).