

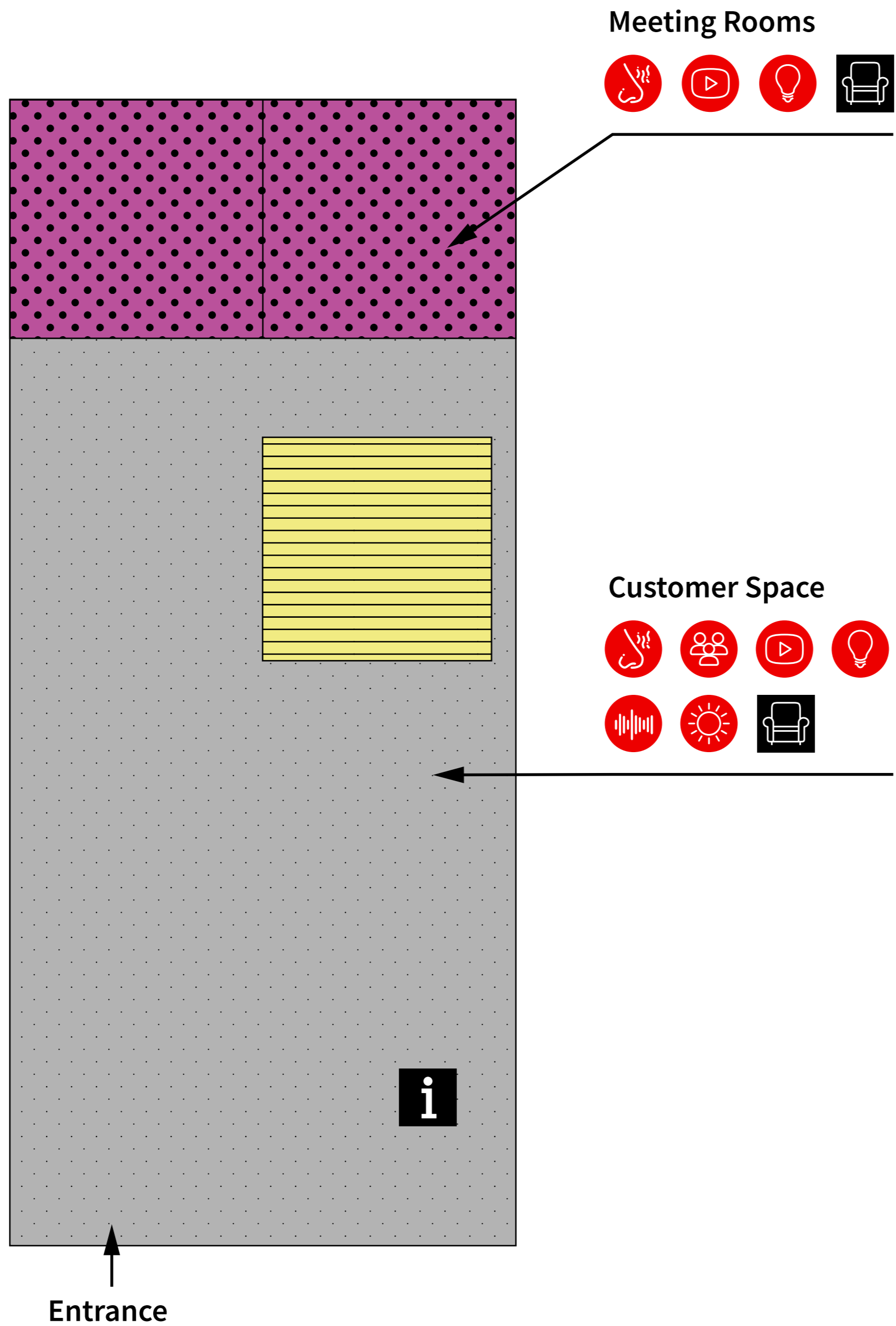


Sensory maps

Branches and Business Centres

April 2026

Expert Centre



Legend

Noise

- Multiple
- Music
- Printing
- Transport
- Crowded

Smell

- Food & coffee
- Strong scents

Sight

- Bright lights
- Sunlight
- Moving images

Facilities

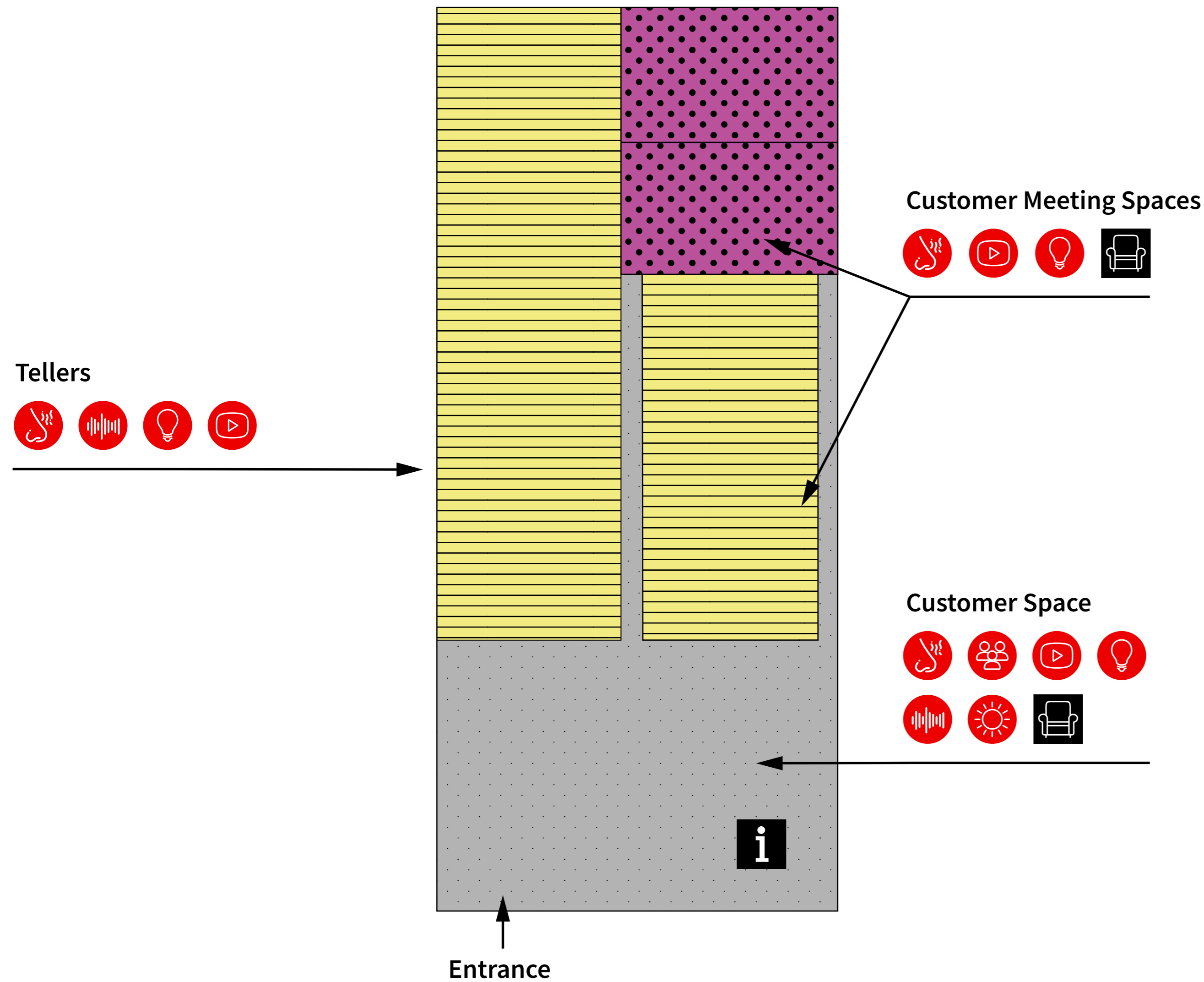
- Reception
- Lifts
- Escalators
- Accessible Toilets
- Toilets
- Seating

Sensory Areas

- High sensory
- Medium sensory
- Low sensory



Full Service Branch



Legend

Noise

Multiple

Music

Printing

Transport

Crowded

Smell

Food & coffee

Strong scents

Sight

Bright lights

Sunlight

Moving images

Facilities

Reception

Lifts

Escalators

Accessible Toilets

Toilets

Seating

Sensory Areas

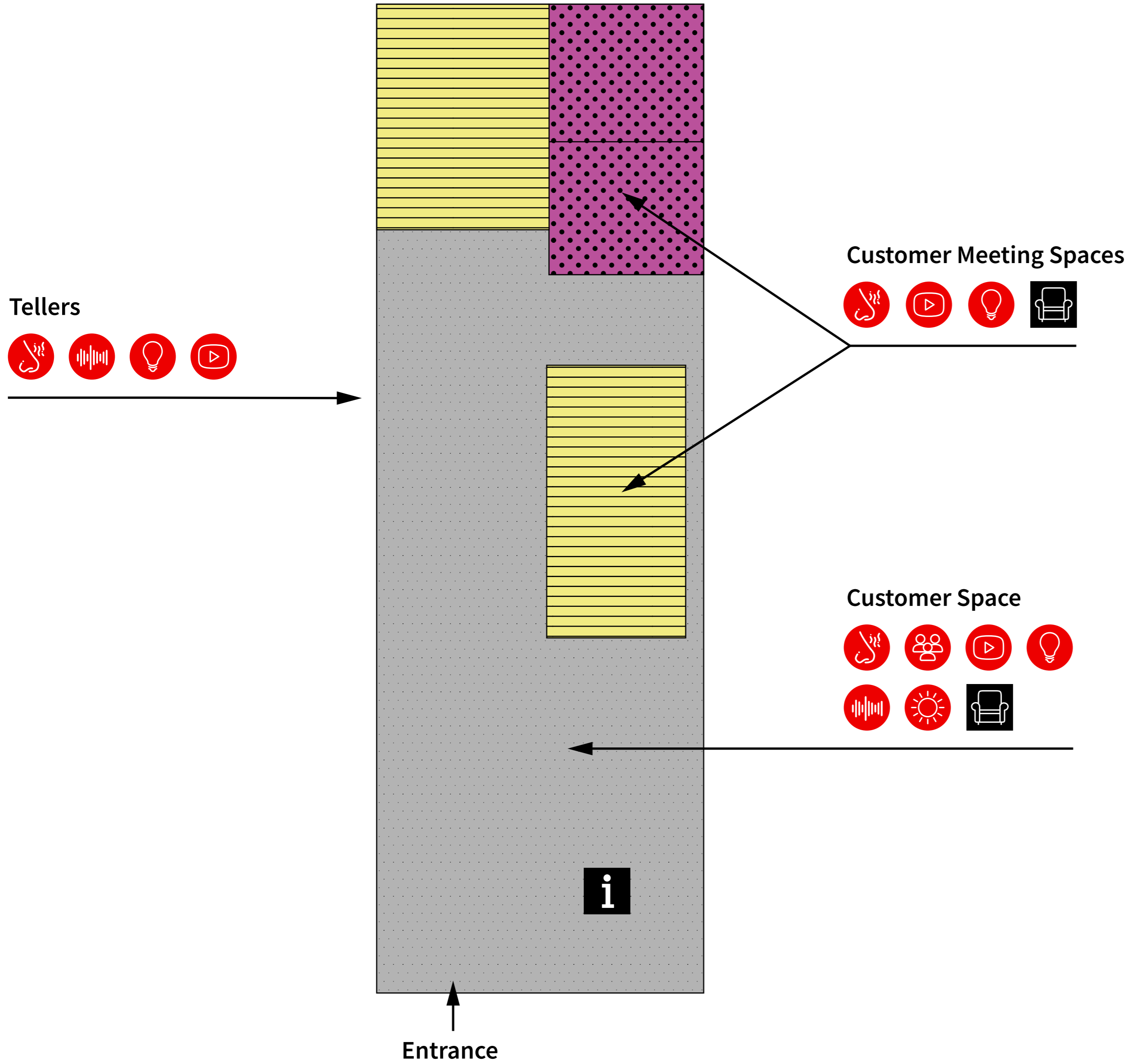
High sensory

Medium sensory

Low sensory



Hub



Legend

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Smell

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Sight

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Facilities

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- Accessible Toilets
- Toilets
- Seating

Sensory Areas

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- Medium sensory
- Low sensory

Business Banking Centre



Legend

Noise

Multiple

Music

Printing

Transport

Crowded

Facilities

Reception

Lifts

Escalators

Accessible Toilets

Toilets

Seating

Smell

Food & coffee

Strong scents

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High sensory

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Low sensory

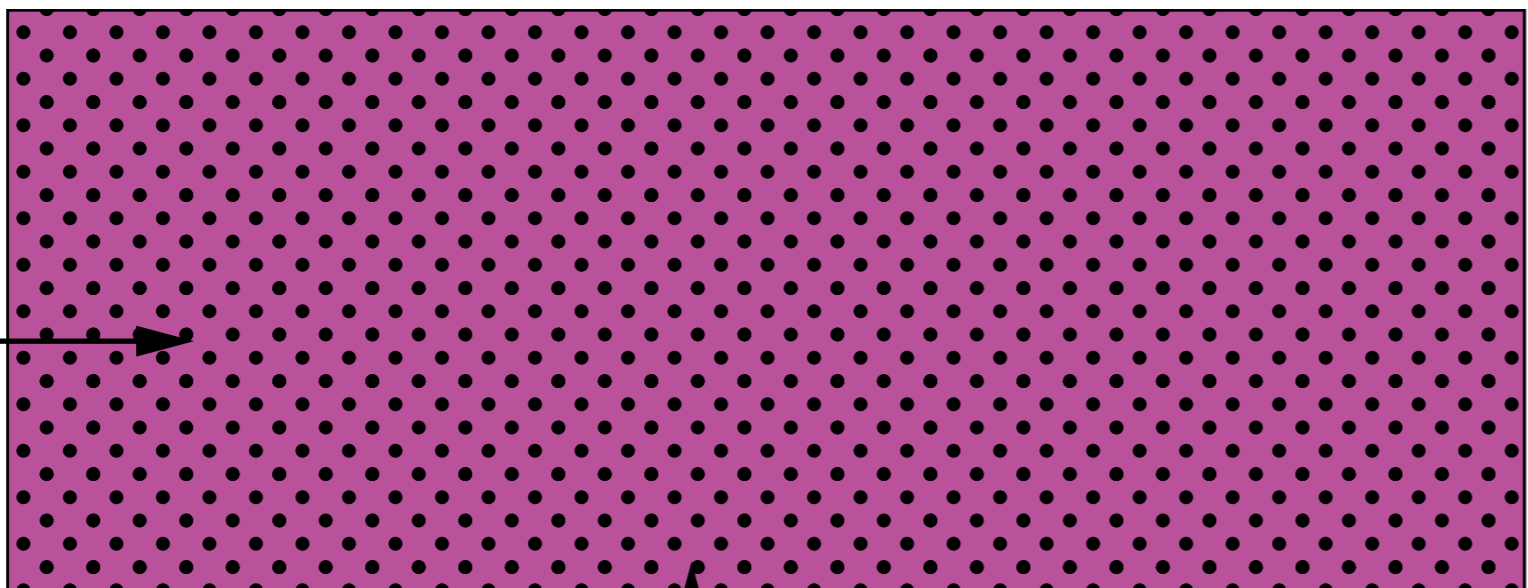
Sight

Bright lights

Sunlight

Moving images

Customer Meeting Spaces



Entrance