

# NAB & 7-Eleven

## Fuel Offer / Coffee Offer Terms and Conditions

1. This Offer is promoted by National Australia Bank Limited (ABN 12 004 044 937) ("**NAB**") and fulfilled by 7-Eleven Stores Pty Ltd (ABN 48 005 299 427) 'Building 2' 658 Church Street, Richmond VIC 3121, Australia ("**7-Eleven**").
2. The offer is available until 12 October 2027, unless withdrawn by 7-Eleven or NAB ("**Offer Period**"). If the Offer is varied or withdrawn, NAB will communicate this by updating the Offer details in the NAB app.
3. NAB reserves the right to extend the Offer Period and will communicate this by updating the Offer details in the NAB app.
4. This Offer is only available at fuel stores operated by 7-Eleven.
5. To be eligible to receive this Offer (an "**Eligible Claimant**"), you must:
  - a. agree to these Terms and Conditions. Claiming this Offer is deemed to be acceptance of these Terms and Conditions;
  - b. have access to NAB Goodies in the NAB app. Enrolment eligibility applies as per [NAB Goodies "My Offers" Terms and Conditions](#);
  - c. hold a NAB Visa card and be in good standing with respect to your personal transaction, savings and credit accounts or NAB Now Pay Later digital accounts (as reasonably determined by NAB); and
  - d. consent to 7-Eleven sharing your redemption information with NAB. No personal information will be collected or shared as part of this promotion. NAB will handle any personal information in accordance with clause 27.
6. To redeem this offer, an Eligible Claimant must:
  - a. Login to the NAB app, navigate to the NAB Goodies section and click the 7-Eleven offer tile. Follow the instructions to generate a barcode on your smartphone or tablet.
  - b. Visit any 7-Eleven fuel store in Australia and fill up with an eligible fuel type; and
  - c. Enter the 7-Eleven fuel store (or, where applicable, attend the night pay window) and, whilst at the store:
    - i. if also redeeming the Coffee Benefit, dispense a regular sized coffee from the coffee machine (or, if using the night pay window, request a regular coffee from the store team member);
    - ii. have a smartphone or tablet screen with internet connection, and access the Offer in the NAB app whilst at the store;
    - iii. present the barcode (on your smartphone or tablet screen) under the customer facing barcode reader when ready to pay. The offer will be automatically applied to the fuel price and coffee, unless an exception referred to in clause 13 applies; and
    - iv. pay the discounted price of the fuel and coffee (if applicable) with a NAB Visa card ("**Redemption Steps**").
7. Eligible Claimants who follow the Redemption Steps are entitled to the following benefits:
  - a. a per litre discount on fuel purchased at the rate of discount set out in the NAB app ("**Fuel Benefit**"); and

- b. a discounted purchase price of \$1 for a regular sized coffee, when purchased in the same transaction as the fuel transaction referred to in clause 7a. above ("**Coffee Benefit**") (together, the "**Offer**").
- 8. The Fuel Benefit is capped at 100 litres of fuel per transaction and a maximum of two fuel transactions in any 24-hour period.
- 9. The Coffee Benefit is only available when the coffee is purchased in the same transaction as the Fuel Benefit ("**Relevant Transaction**").
- 10. The Offer is limited to one Fuel Benefit and one Coffee Benefit per Relevant Transaction.
- 11. The Offer can only be redeemed at the 7-Eleven fuel store at which the fuel and regular coffee is purchased and is only redeemable at the time of purchase. No rainchecks apply. In the event that the NAB app is not accessible at the time of purchase (for any reason) then the Eligible Recipient will not be entitled to a redemption of the Offer at a later time.
- 12. The rate of discount of the Fuel Benefit is subject to change at 7-Eleven's discretion with prior notice from time to time. The applicable fuel discount offer rate will be set out in the NAB app.
- 13. The Offer is subject to the following exceptions:
  - a. The Offer will not apply where you have a valid Fuel Price Lock and scan your My7Eleven App as part of the transaction. Where you have a valid Fuel Price Lock and scan that in the same transaction, the Fuel Price Lock will be applied the transaction irrespective of its value and the Offer will not be applied.
  - b. You cannot redeem any other 7-Eleven promotion or My7Eleven App offer (such as meal deals or loyalty offers) in a transaction where this Offer (or a component of it) is redeemed.
  - c. The Offer (or any component of it) cannot be used in conjunction with any other fuel discount, coffee discount or loyalty offer (including Fuel Price Lock or fuel card offers) unless otherwise specified by 7-Eleven. You must only present the fuel or coffee discount offer you wish to have applied to your transaction. Where multiple offers are presented, the application will be at the discretion of 7-Eleven.
  - d. The Fuel Benefit does not apply to LPG or AdBlue products. Product or fuel type exclusions may vary from time to time at 7-Eleven's discretion and will be set out in the NAB app.
  - e. This offer is not exchangeable or transferable or redeemable for cash. Offer not valid for transactions on fuel cards including Fleet Card, 7-Eleven Fuel Card, 7-Eleven Fuel Pass, WEX Motorpass or Motorcharge transactions. Fuel discount amounts include GST.
- 14. Each barcode may be used only during the Offer Period and will expire 30 minutes after it has been activated in the NAB app. Eligible Claimants can redeem each barcode once. Eligible Claimants can redeem two (2) barcodes per 24-hour period. If the barcode is not scanned within 30 minutes, the barcode will expire, and a new barcode must be generated. Once the maximum number of barcodes have been scanned, no further barcodes will be generated in the 24-hour period.
- 15. 7-Eleven does not currently operate fuel stores in all states, territories, cities, towns or areas in Australia. 7-Eleven reserves the right to cease operating any fuel store whether on a temporary or permanent basis and does not warrant that all 7-Eleven branded fuel stores will be operational at all times, nor that all fuel types will be available at all stores.
- 16. The 7-Eleven store reserves the right to refuse processing the discount offered on the basis of failure by you to comply with the Redemption Steps.
- 17. If for any reason any aspect of this Offer is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised

intervention, fraud, technical failure or any cause beyond the control of 7-Eleven or NAB, NAB or 7-Eleven may in their sole discretion cancel, terminate, modify, or suspend the Offer, subject to law. 7-Eleven may refuse to process the Offer where the barcode is clearly affected by error, e.g. the NAB app inadvertently reports a saving greater than the benefit in the Offer.

18. You are solely responsible for ensuring that:
  - a. if you have and do use your tablet or smartphone to redeem the Offer, that you only use that device safely in-store at 7-Eleven and correctly redeem the Offer;
  - b. you are able to read and open the offer in the NAB app at the time you wish to access the barcode; and
  - c. you acknowledge that no Wi-Fi or internet or mobile data access will be provided at the 7-Eleven store and that 7-Eleven and NAB make no representation or claim in relation to any of the responsibilities set out in this clause and that the responsibilities are outside of 7-Eleven or NAB's control. You are solely responsible for having the relevant equipment and services to access the offer in-store on a device such as smartphone or tablet and valid internet service to the device.
19. Any fuel dispensed without a valid barcode will be charged at the pump price.
20. If you have a valid barcode but are unable to redeem the Offer at the time you wish to make your fuel purchase due to an issue with 7-Eleven's systems (e.g. equipment not operational) you must complete the purchase at the pump price. You can then request 7-Eleven to provide you with the value of the difference (rounded to the nearest dollar), provided you obtain and retain a store transaction receipt for proof of purchase, take a screen shot of the barcode, and email your receipt and the screenshot of the barcode to 7-Eleven Customer Service at 24-7customerservice@7eleven.com.au. The difference will be provided via a 7-Eleven gift card. 7-Eleven gift cards may be used at any 7-Eleven store in accordance with the -. [Gift Card Terms & Conditions | 7-Eleven Australia](#)
21. 7-Eleven and NAB reserve the right to disqualify you from this Offer in the event of non-compliance with these Terms and Conditions.
22. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Terms and Conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
23. 7-Eleven and NAB and their associated agencies and companies will not be liable for any loss (including without limitation, indirect or consequential loss), cost, damage, personal injury or death which is suffered (whether or not arising from any person's mistake, negligence or willful misconduct) in connection with accepting or using the Offer, except for any liability which cannot be excluded by law (in which case, that liability is limited to the minimum allowable by law).
24. Failure by NAB or 7-Eleven to enforce any of its rights at any stage does not constitute a waiver of these rights.
25. Subject to clauses 19 and 21, you agree and acknowledge that the Eligible Claimant's sole and exclusive remedy for any problems or dissatisfaction with the promotion is to cease participation in the promotion, except where otherwise provided by law.
26. This promotion is to be used by the Eligible Claimant only and not to be distributed or shared by any means. Where the Eligible Claimant distributes or shares their barcode in contravention of this provision, the Eligible Claimant will be liable for all loss or damage caused or contributed to by this breach.
27. Any personal information collected by NAB as part of this Offer will be subject to the Privacy Act 1988 (Cth) and NAB Privacy Policy available at <https://www.nab.com.au/common/privacy-policy>.
28. The governing law and jurisdiction of these Terms and Conditions is Victoria, Australia.