# NAB APP HELP – iOS

## QUERY TRANSACTIONS

A step-by-step guide on how to query a transaction in the NAB app.

### To query a transaction;

1. Tap an account to view transactions.
2. Tap the transaction you want to query.
3. Scroll down then tap ‘Something not right?’.

Use ‘Search for this merchant’ to search in Google. If you still do not recognise the merchant or transaction;

1. Tap ‘Call NAB to report fraud’.
2. Tap ‘Call’ to place a phone call to customer support.