**NAB CONNECT – DESKTOP**

HOW TO RESET A MOBILE TOKEN

A step-by-step guide for Security Officer+ Users showing how they can activate another user’s access by assigning them a mobile token.

1. Click 'Admin' in the menu.
2. Click ‘Users & permissions'.
3. Select the checkbox next to the user.
4. Select 'Request mobile token'.
5. Check that all the details are correct and click 'Request'.

**The user will receive an Activation email and SMS with instructions for setting up their mobile token.**