**NAB CONNECT – DESKTOP**

HOW TO USE THE NAB CONNECT MOBILE APP

A step-by-step guide to using the NAB Connect Mobile app (and your Mobile token).

1. Download the NAB Connect Mobile app from the App store or Google Play.
2. Open the app and click ‘Get Started’.
3. Open your NAB Connect Activation email. It’s called ‘NAB Connect Mobile Token Activation Code - do not delete’.
4. Use the app to scan the QR Code in the email.
5. Enter the eight-digit activation code you received in the NAB Connect SMS.
6. Follow the prompts to setup a new four-digit PIN for the app.
7. To create a one-time password to login to NAB Connect on the desktop, click ‘Mobile token’ and enter your 4-digit PIN. The app will give you an eight-digit password that you can use to login to NAB Connect, but note that it’ll expire in 60 seconds.

**Your NAB Connect Mobile token has been set up.**

1. The first time you login on the App you will need to enter your ten-digit User ID followed by your four-digit PIN.
2. You'll see your ‘Current’ or ‘End of Day’ balances under ‘Accounts’.
3. Click ‘Register’ to go to the ‘Payment Register’ where you can authorise up to 25 payments at a time.
4. Click ‘Pay’ to make a transfer money between your accounts, or make a payment.
5. For help and information click ‘More’.
6. If you forget your PIN or you're can’t log in to the App, select ‘Deactivate Device’ and ask your Security Officer+ User to reset your Mobile Token. You’ll be sent a new activation email and SMS.