

# full year results

Incorporating the requirements of Appendix 4E















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## **Results for announcement to the market**

Report for the year ended 30 September 2007

				30 September 2007 \$m
Revenue from ordinary activities (1)	up	16.2%*	to	44,448
Profit after tax from ordinary activities attributable to members of the Company	up	4.2%*	to	4,578
Net profit attributable to members of the Company	up	4.2%*	to	4,578

Dividends	Amount per share	Franked amount per share
Final dividend	95 cents	100.0%
Interim dividend	87 cents	90.0%
Record date for determining entitlements to the final dividend	22	November 2007

Highlights(2)			
Group cash earnings	ир	17.7%	Strong cash earnings growth of 17.7%. This has been delivered through net operating income growth of 8.3% primarily as a result of strength in relationship banking and wealth management in Australia, and strong growth in nabCapital and New Zealand. Disciplined cost management has also seen operating expenses increase by a modest 0.9% on the 2006 year.
Cash return on equity (ROE)	up	120 bps	Cash return on equity has increased to 17.1%.
Diluted cash earnings per share	up	37.9 cents	Diluted cash earnings per share increased 16.4% on September 2006 reflecting strong cash earnings performance.
Banking cost to income	down	370bps	Disciplined ongoing cost management throughout the Group and continued successful application of six-sigma and other efficiency techniques to improve business processes and maintain operating expense growth within inflation.
Tier 1 Capital ratio	down	68bps	Tier 1 capital ratio of 6.67% is within the Group's target range of 6.00-6.75%.
Full time equivalent employees	up	403	We continue to invest in our frontline operations.

A Glossary of Terms is included in Section 7.



<sup>\*</sup> On previous corresponding period (12 months ended 30 September 2006).

 $<sup>^{(1)}</sup>$  The sum of Interest income, Premium and related revenue, Investment revenue and Other income.

 $<sup>^{(2)}</sup>$  All growth rates are calculated on an ongoing basis.

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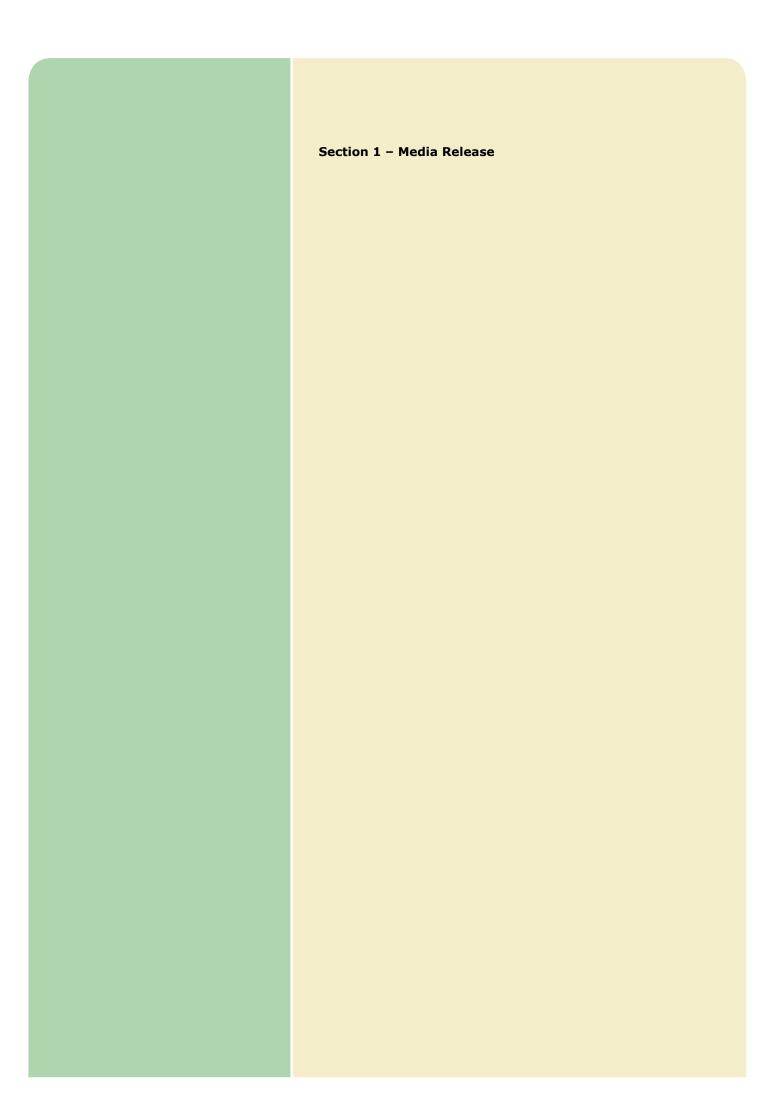
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**Group Corporate Affairs** 

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## **ASX Announcement**

Friday, 9 November 2007

## NAB cash earnings up 17.7% to record \$4.4 billion.

## **Group Financial Highlights\***

▲ 17.7% to \$4.4 billion
▲ to 17.1% from 15.9%
▲ 8.3% to \$14.6 billion
▲ 0.9% to \$7.4 billion
▲ 16.4% to 268.5 cents per share
▲ 4.2% to \$4.6 billion
▲ 8 cps to 95 cps, fully franked
▲ 15 cps to \$1.82 cps

## **Group Performance**

\*Ongoing operations, FY '07 compared with FY '06

National Australia Bank today announced a 17.7% increase in cash earnings to \$4.4 billion for the year ended 30 September 2007. NAB Group Chief Executive Officer, John Stewart said: "The National Australia Bank is in great shape."

"This is a strong result built on the sound foundations of improved customer satisfaction along with employee and community engagement.

"Revenue was up by more than 8% while operating expenses grew less than 1%. This demonstrates the underlying business is going from strength to strength.

"We will continue to simplify processes and efficiency opportunities are still significant.

"All of our businesses recorded double digit growth in cash earnings and have strong momentum.

"Total lending increased 13.8% to \$394.7 billion and customer deposits grew by 15.2% to \$268.4 billion.

All our banking operations reduced their cost to income ratios with the total banking cost to income ratio down from 54.5% to 50.8% for the year. The Group cost to income ratio was 49.9% for the September half year.

"Asset quality measures show early signs of moving up from historically low levels but are within expectations for this stage of the credit cycle.

"We are well positioned for the years ahead and I am very optimistic about our future."

"We have a clearly defined strategic agenda based on three areas of core capability. These are integrated Financial Services, Agri banking and Wealth Management and we are making real progress in execution of this program," Mr Stewart said.













## **Review of Operations\***

		<b>Full Year to</b> Cash Earnings (\$m)				
	30 Sept 2007	30 Sept 2007 30 Sept 2006				
Australia	2,874	2,341	+22.8			
<b>United Kingdom</b>	592	518	+14.3			
New Zealand	379	321	+18.1			
nabCapital	715	613	+16.6			
Other**	(174)	(174) (65)				
Cash earnings	4,386	3,728	+17.7			

<sup>\*</sup>Ongoing operations

#### Australia

The strong result of a 22.8% cash earnings growth from both banking and MLC businesses was driven by 11.4% revenue growth and flat expenses.

This reflects the success of our program to be truly competitive in areas including customer satisfaction, cross-selling and engagement with employees and the community.

This was achieved with careful balance sheet management and cost control, while at the same time investing approximately \$500 million during the year.

## **Banking**

Banking revenue increased by 10.9%, expense growth was 0.2% and cash earnings rose 21.2% to \$2.47 billion due to careful margin management and strong growth in retail and business deposits, transaction banking and business lending.

Efficiency and productivity initiatives reduced the banking cost to income ratio to 44.8% in the September half. Comparing the full year, the cost to income ratio fell from 51.1% to 46.0%.

Business and Private banking maintained and extended its leadership position with revenue growth running at approximately 13%.

Retail banking is gaining momentum whilst continuing to invest in distribution to maximise the quality, depth and longevity of customer relationships. Revenue growth is running at approximately 8%.

## Wealth Management (MLC)

MLC has delivered an outstanding result with a strong platform for continued growth, reflecting the successful execution of its strategy of being truly competitive.

MLC's strong revenue growth of 14.5%, combined with a 1.3% increase in operating expenses, drove a cash earnings before IORE increase of 30.5% to \$402 million.

Efficiency and productivity initiatives reduced the MLC cost to net income ratio to 54.9% in the September half, with the full year cost to net income ratio falling from 64.1% to 56.7%.

MLC's investment division cash earnings increased 42.3%. This was driven by a 213% increase in net funds flow to \$6.4 billion, and together with favourable investment earnings, resulted in a 17.1% increase in FUM.

Cross-sell momentum continued with investment sales up 67% and insurance sales up 15% in the bank channel.

<sup>\*\*</sup>Other includes income on retained earnings (IORE) and Central Functions.

## **Review of Operations continued**

## **United Kingdom**

The UK business continued to deliver strong and sustainable growth during turbulent market conditions.

Cash earnings in local currency were 13.6% higher while operating expenses decreased by 3%.

The cost to income ratio improved from 62.2% to 60.1%.

In addition to a good retail performance, business banking through our integrated Financial Solutions Centres continued to power ahead with income, lending and deposits all up more than 20%.

This growth has been supported by a conservative approach to risk, liquidity and funding.

A number of key milestones were achieved during the year including the convergence of the Yorkshire and Clydesdale back office systems and the roll out of a new branch teller system and our first mortgage securitisation of £3 billion.

#### **New Zealand**

The New Zealand business reported a strong increase in cash earnings, up 18.1% in local currency.

This was achieved through a focus on three strategic themes of simplification, culture and new revenue streams.

The focus on clear strategic themes has had a positive impact on branch satisfaction, reaching a record high of 85% and a market leading position in New Zealand.

Average lending volumes increased 12.4%, with mortgage volumes up 13.1% and business lending volumes up 13%.

Retail deposits increased 9.4%. Overall key product market share levels have remained stable as the Bank of New Zealand continued to focus on profitable volume growth.

The cost to income ratio fell from 53.5% to 50.1%.

## nabCapital

nabCapital's Originate-Warehouse-Distribute operating model continued to provide the basis for sustained improvement in performance with cash earnings up 16.6%.

Key contributions to the strong performance included the:

- Improved momentum in key product lines;
- Acceleration of new business initiatives;
- Ongoing development of our global distribution businesses;
- Improved earnings in Global Markets from risk management and trading activities following the recent market disruption;
- 16% income increase while expense growth was 3.3%; and
- Reduced cost to income ratio, down from 50.7% to 45.1%.

nabCapital's capabilities were further increased during the year with the launch of an alternative investments business, a project finance business in Asia and the agreement to acquire a 20% stake in the China-based Union Trust & Investment Ltd.

## Capital and Basel II

The Group has revised its Tier 1 target range from 6.25%-7.00% to 6.00%-6.75%. This reflects the bank's focus on an efficient capital structure and is consistent with the Group's credit rating and peers.

National Australia Bank Group is targeting achievement of Basel II accreditation in a phased manner due to the nature of its operations which are in three regulatory jurisdictions.

The Group already has advanced accreditation for Traded Market Risk and is targeting advanced accreditation for Operational Risk, Credit Risk and Interest Rate Risk in the Banking Book for the Australian, nabCapital and New Zealand operations during 2008.

The UK operations will move to advanced accreditation for operational risk and credit risk at a time to be agreed with APRA and the FSA.

#### Outlook

"We plan to grow our revenue at better than system growth rates in key customer segments, primarily in the areas related to integrated Financial Services, Agribusiness and Wealth Management," Mr Stewart said.

"Our guidance that annual operating expense growth will remain within inflation is extended to 2010.

"Organic growth remains our preferred option but acquisition opportunities will be assessed against both our strategic agenda and shareholder value driven criteria.

"This will be achieved with careful consideration of funding and capital management.

"Our medium term target dividend payout ratio is 65%, and given the business portfolio, franking in the 80% to 100% range.

"Attracting and retaining a disproportionate share of talent is a key strategic priority to ensure we can achieve the growth agenda we are setting ourselves and create sustainable growth in shareholder value," he said.

## For further information:

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#### Disclaimer

This announcement contains certain forward-looking statements. The words "anticipate", "believe", "expect", "project", "estimate", "likely", "intend", "should", "could", "may", "target", "plan" and other similar expressions are intended to identify forward-looking statements. Indications of, and guidance on, future earnings and financial position and performance are also forward-looking statements. Such forward-looking statements are not guarantees of future performance and involve known and unknown risks, uncertainties and other factors, many of which are beyond the control of the Group, which may cause actual results to differ materially from those expressed or implied in such statements. There can be no assurance that actual outcomes will not differ materially from these statements. For further information on important factors that could cause actual results to differ materially from those projected in such statements are contained in the Group's Annual Financial Report.

## **Section 2 - Highlights**

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## **Group Performance**

#### Strategic Highlights

The purpose of the Group and its businesses is to deliver sustainable satisfactory returns to shareholders.

The business strategies that underpin this purpose are focused on:

- Above system revenue growth potential in our chosen segments.
- Sustainable cost base with further operational efficiencies to be achieved.
- Capability and value-driven investment.
- Group-wide focus on ROE and disciplined capital management.
- Management bench strength.

The Group has set clear and measurable targets and regularly monitors the progress we are making to execute these strategies.

#### During 2007:

- Good revenue growth has been delivered in our key segments and relationship businesses across the Group.
- Significant infrastructure development and investment in each of our businesses has delivered increased productivity and efficiency.
- The commencement of the transfer of the UK region integrated Financial Solutions (iFS) model to the Australia and New Zealand Regions and increased resources for our Business Development function is allowing us to leverage our strengths across the Group whilst providing options for new sources of future growth.
- Our significant share buy-back program, and the development of other balance sheet and funding programs for each of our businesses has delivered improved capital efficiency, whilst allowing us to deal with the effects of the recent market disruptions.
- A senior executive has been appointed to the Group Executive Committee, dedicated to the goal of further developing our people. Recent executive appointments demonstrate the development of future leadership.

#### Financial Highlights

The Group's regional businesses produced strong growth as a result of good progress on executing our business strategies. Cash earnings for the half year ended 30 September 2007 was \$2,315 million, an increase of 11.8% on the March 2007 half. Cash earnings for the full year ended 30 September 2007 were \$4,386 million, up 17.7% on the 2006 year.

Cash return on equity has increased to 17.7% for the September 2007 half and 17.1% for the 2007 full year, a significant increase from 16.5% for the prior half and 15.9% for the prior year.

Good revenue momentum was experienced during the half with net operating income up 4.3% for the September 2007 half and 8.3% for the full year. This has been driven by strong lending volumes within key markets, offset by a reduction in the net interest margin as a result of competitive pressures within Australia and New Zealand and managed contraction within the UK. nabCapital had strong revenue growth in all key product lines.

Wealth management net operating income, up 11.2% for the half and 14.5% for the full year, continues to improve and is supported by strong investment markets and growth in sales as we continue to see advisers embrace the fee for service model.

The Group continues to deliver effective cost management, with operating expenses up 0.3% for the September 2007 half and 0.9% on the prior year.

Asset quality remains generally sound across regions, with softening of some indicators, albeit off historically low levels.

## **Shareholder Returns**

The Group's financial objective is to deliver sustainable, satisfactory shareholder returns. Over the 12 months to September 2007, the Group delivered a 1 year total shareholder return of 11.52%.

Diluted cash earnings per share is 142.1 cents for the half and 268.5 cents for the year, reflecting strong growth in cash earnings and various capital management initiatives.

The final dividend for the year is 95 cents per share, up 8 cents on the prior half representing a dividend payout ratio of 66.7% for the half year on a cash earnings basis. The dividend payment is 100% franked, and will be paid on 18 December 2007. Shares will be quoted ex-dividend on 16 November 2007.



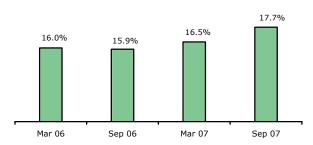


## **Key Performance Measures** (1)

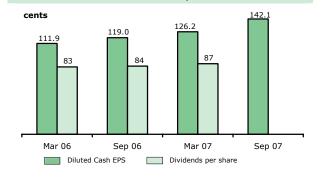
## Cash Earnings – ongoing operations



## Cash Return on Equity (ROE)



## **Diluted Cash EPS and Dividends per Share**



## Revenue – Expense Differential



## **Group Performance Indicators (1)**

	Half year to		Year to		
	Sep 07	Mar 07	Sep 07	Sep 06	
Key Indicators					
Cash earnings per share (cents) - basic	142.5	127.6	270.1	233.0	
- diluted	142.1	126.2	268.5	230.6	
Cash return on equity (ROE)	17.7%	16.5%	17.1%	15.9%	
Profitability, performance and efficiency measures					
Dividends per share (cents)	95	87	182	167	
Dividend payout ratio	66.7%	68.2%	67.4%	71.7%	
Cash earnings on average assets	0.85%	0.83%	0.84%	0.81%	
Cash earnings per average FTE (\$'000)	118	107	113	97	
Banking cost to income ratio	49.9%	51.8%	50.8%	54.5%	
Net interest margin: - Australia Banking	2.40%	2.42%	2.41%	2.41%	
- UK Region	2.96%	3.16%	3.06%	3.54%	
- New Zealand Region	2.40%	2.51%	2.45%	2.57%	
Capital					
Tier 1 ratio	6.67%	7.33%	6.67%	7.35%	
Total capital ratio	9.99%	10.51%	9.99%	10.81%	
Adjusted common equity (ACE) ratio	4.90%	5.46%	4.90%	5.35%	
Volumes (\$bn)					
Gross loans and advances (2)	394.7	366.5	394.7	346.7	
Average interest earning assets	440.9	412.2	426.6	375.7	
Risk weighted assets	355.3	330.5	355.3	318.3	
Total average assets	540.0	498.8	519.3	460.8	
Asset quality					
Gross impaired assets to gross loans and acceptances	0.28%	0.21%	0.28%	0.26%	
Total provisions to gross impaired assets	211%	293%	211%	238%	
Specific provision to gross impaired assets	28.1%	25.4%	28.1%	20.4%	
Other					
Funds under management and administration (\$bn)	113.4	105.7	113.4	97.2	
Annual inforce premiums (\$m)	795.6	742.5	795.6	707.6	
Full Time Equivalent Employees (no.)	38,822	39,033	38,822	38,419	

All key performance measures and Group performance indicators are calculated on an ongoing basis unless otherwise stated. A Glossary of Terms is included in Section 7.



<sup>(2)</sup> Including acceptances and loans at fair value.



## **Group Results**

		Half Year to	)	Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Net interest income	4,966	4,799	3.5	9,765	8,777	11.3
Other operating income	1,796	1,723	4.2	3,519	3,554	(1.0)
Wealth Management net operating income	677	609	11.2	1,286	1,123	14.5
Net operating income	7,439	7,131	4.3	14,570	13,454	8.3
Operating expenses	(3,719)	(3,709)	(0.3)	(7,428)	(7,360)	(0.9)
Underlying profit	3,720	3,422	8.7	7,142	6,094	17.2
Charge to provide for doubtful debts	(400)	(390)	(2.6)	(790)	(605)	(30.6)
Cash earnings before tax, IoRE and distributions	3,320	3,032	9.5	6,352	5,489	15.7
Income tax expense	(877)	(845)	(3.8)	(1,722)	(1,563)	(10.2)
Cash earnings before IoRE and distributions	2,443	2,187	11.7	4,630	3,926	17.9
IoRE	18	21	(14.3)	39	56	(30.4)
Distributions	(146)	(137)	(6.6)	(283)	(254)	(11.4)
Cash earnings (1) – ongoing operations	2,315	2,071	11.8	4,386	3,728	17.7
Disposed operations	(16)	24	large	8	175	(95.4)
Cash earnings (1)	2,299	2,095	9.7	4,394	3,903	12.6
Non-cash earnings items	143	41	large	184	489	(62.4)
Net profit attributable to members of the company	2,442	2,136	14.3	4,578	4,392	4.2

## **Group Balance Sheet Key Items**

		As at			
	Sep 07 \$m	Mar 07 \$m	Sep 06 \$m	Sep 07 vs Mar 07 %	Sep 07 vs Sep 06 %
Assets					
Cash and liquid assets	12,796	13,761	12,768	(7.0)	0.2
Due from other banks	25,144	20,608	24,372	22.0	3.2
Marketable debt securities	27,633	16,870	16,621	63.8	66.3
Loans and advances at fair value	19,564	17,832	16,774	9.7	16.6
Other assets at fair value	5,625	5,271	5,349	6.7	5.2
Other financial assets at fair value	25,189	23,103	22,123	9.0	13.9
Loans and advances including acceptances	370,192	344,178	325,503	7.6	13.7
Investments relating to life insurance business	62,630	59,056	54,784	6.1	14.3
Other assets	41,050	31,259	28,614	31.3	43.5
Total assets	564,634	508,835	484,785	11.0	16.5
Liabilities					
Due to other banks	42,566	38,262	37,489	11.2	13.5
Deposits at fair value	14,133	12,987	10,622	8.8	33.1
Other liabilities at fair value	7,717	8,579	7,058	(10.0)	9.3
Other financial liabilities at fair value	21,850	21,566	17,680	1.3	23.6
Deposits and other borrowings	254,225	222,456	222,277	14.3	14.4
Liability on acceptances	30,443	35,678	32,114	(14.7)	(5.2)
Bonds, notes and subordinated debt	80,983	70,738	65,006	14.5	24.6
Other liabilities	104,682	90,568	82,247	15.6	27.3
Total liabilities	534,749	479,268	456,813	11.6	17.1

<sup>(1)</sup> Cash earnings is a key financial performance measure used by the Group, the investment community and Australian peers. For a full reconciliation between the Group's cash earnings and statutory accounting profit refer to page 119. For the current reporting period the Group has revised its definition of cash earnings to exclude volatility attributable to the Group's application of the Fair Value Option and ineffectiveness from designated hedge accounting relationships. The Group excludes this volatility to provide a better indicator of its ongoing business performance. Comparatives have been adjusted to reflect this treatment. A Glossary of Terms is included in Section 7.





## **Regional Performance**

## **Regional Results**

		Half Year to			Year to			
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %		
Australia Banking	1,301	1,170	11.2	2,471	2,038	21.2		
Wealth Management	219	183	19.7	402	308	30.5		
Other (incl. Asia)	1	-		1	(5)	large		
Australia Region	1,521	1,353	12.4	2,874	2,341	22.8		
UK Region	298	294	1.4	592	518	14.3		
New Zealand Region	196	183	7.1	379	321	18.1		
nabCapital	377	338	11.5	715	613	16.6		
Central Functions (1)	(95)	(118)	19.5	(213)	(121)	(76.0)		
IoRE	18	21	(14.3)	39	56	(30.4)		
Cash earnings – ongoing operations	2,315	2,071	11.8	4,386	3,728	17.7		
Disposed operations	(16)	24	large	8	175	(95.4)		
Cash earnings	2,299	2,095	9.7	4,394	3,903	12.6		
Non-cash earnings items	143	41	large	184	489	(62.4)		
Net profit attributable to members of the company	2,442	2,136	14.3	4,578	4,392	4.2		

<sup>(1)</sup> Central Functions include distributions.

## **Regional Performance Indicators**

	Half yea	r to	Year to		
	Sep 07	Mar 07	Sep 07	Sep 06	
Australia Banking					
Cash earnings growth	11.2%	9.8%	21.2%	12.5%	
Cash earnings on average assets	1.10%	1.04%	1.07%	1.00%	
Net interest margin	2.40%	2.42%	2.41%	2.41%	
Net operating income growth	6.3%	5.0%	10.9%	8.1%	
Cost to income ratio	44.8%	47.4%	46.0%	51.1%	
Wealth Management Australia					
Cash earnings growth (before IoRE)	19.7%	12.3%	30.5%	2.0%	
Investment cost to average FUM	53bps	54bps	54bps	58bps	
Insurance cost to average inforce premium	23%	25%	24%	30%	
UK Region £ (pounds sterling)					
Cash earnings growth	5.9%	2.6%	13.6%	5.4%	
Cash earnings on average assets	0.79%	0.84%	0.82%	0.88%	
Net interest margin	2.96%	3.16%	3.06%	3.54%	
Net operating income growth	1.7%	-	0.9%	6.7%	
Cost to income ratio	59.9%	60.3%	60.1%	62.2%	
New Zealand Region (NZD)					
Cash earnings growth	6.7%	17.5%	18.1%	7.7%	
Cash earnings on average assets	1.05%	1.06%	1.05%	1.01%	
Net interest margin	2.40%	2.51%	2.45%	2.57%	
Net operating income growth	1.2%	6.1%	6.7%	4.0%	
Cost to income ratio	49.6%	50.7%	50.1%	53.5%	
nabCapital					
Cash earnings growth	11.5%	2.4%	16.6%	6.2%	
Cash earnings on average risk weighted assets	1.11%	1.12%	1.09%	0.96%	
Net operating income growth	6.4%	8.0%	16.0%	5.6%	
Cost to income ratio	44.3%	46.0%	45.1%	50.7%	

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## Section 3 - Review of Group Strategy, Operations and Results

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## **Group Strategy and Operating Environment**

John Stewart

#### **Group Strategy**

Our corporate purpose is to deliver sustainable, satisfactory returns to our shareholders. Five pillars underpin this objective:

- Above system revenue growth potential in our chosen segments. The Group has superior relationship-based capabilities and franchises that allows it to compete successfully in economically attractive segments in its key geographies (eg, Agri and Business Banking in Australia and New Zealand, iFS in the UK, Wealth Management).
- Sustainable cost base with further operational efficiencies to be achieved. The restructuring carried out over the past few years has been undertaken in a sustainable way, and has been coupled with a significant investment program that has laid the foundations for future growth. This, together with the development of operational excellence disciplines and off-shoring capabilities, and moves to further exploit cross-Group scale, should allow us to continue to achieve further operational efficiencies.
- Capability and value-driven investment. In addition to the Group's strong organic growth prospects, we expect to create additional, but geographically-agnostic, growth by selectively

- building or acquiring businesses that leverage our relationship-based capabilities, or which provide synergies to our existing portfolio.
- Group-wide focus on ROE with disciplined capital management. We have considerably strengthened our Treasury, Risk and business management processes. We have implemented an effective capital management framework and a robust balance sheet funding model. We have aligned our incentive schemes to the twin targets of cash earnings growth and ROE. We are now focusing our attention on the disciplined management of ROE in our business, customer and product portfolios.
- Management bench-strength. To enable us to execute this agenda, we will continue to invest in our people so as to attract and retain a disproportionate share of talent, and continue to leverage our 'regional accountability model' to empower our teams with the accountability and authority for driving sustainable bottom line business performance.

Good progress has been made over the past year against each element of this agenda.

Strategic pillars	Initiatives and accomplishments				
Above system revenue	Net operating income has increased 4.3% for the September 2007 half and 8.3% for the full year.				
growth potential in our chosen segments	Significant drivers of revenue growth have been the reinforcement of our relationship businesses particularly within business banking in the Australia Region and the UK through iFS centres, and in Wealth Management.				
	Growth of 6.4% for the September 2007 half and 16.0% for the full year has been achieved within nabCapital as a result of strong Markets income in the September half, and growth across all businesses for the full year.				
Sustainable cost base with further operational efficiencies to be achieved	Disciplined sustainable cost management throughout the Group restricted expense growth to 0.3% for the September 2007 half year, and to 0.9% for the full year. This is in line with the Group's expectation of maintaining expense growth for the year within inflation.				
	Continued successful application of lean/six sigma, Kaizen and other productivity techniques to improve business processes, reduce cost and increase productivity and efficiency.				
Capability and value- driven investment	Commenced the transfer of the UK Region iFS model to leverage upon capability across the Group.				
	Agreement to purchase 20% of Union Trust & Investment Limited (UT&I).				
	Strengthened our Group Business Development team.				
Group-wide focus on ROE	On-market share buy back successfully completed.				
with disciplined capital management	Implemented a balance sheet management framework to drive an appropriate mix of retail, short term and term wholesale funding sources across a diverse range of debt markets. As a result, there has been a continued shift in funding toward retail and term wholesale. This positioned the Group well for the recent market disruption.				
	Tier 1 capital position of 6.67%, which is within the revised target range of 6.00-6.75%. Appropriate capability now being deployed to focus on capital management at a Regional business portfolio level.				
	Dividend of 95 cents per share for the half, up 8 cents, reflecting the underlying strength of the Group's capital framework.				
Management bench-	Significant investment in developing and growing senior executive pipeline.				
strength	Group's growth agenda will create opportunities for career development.				
	Empowerment model with remuneration focussed on reward for performance.				
	Recent executive appointments demonstrate the development of future leadership.				





#### **Outlook/Operating Environment**

Economic and credit market conditions were very strong across our major markets - Australia, New Zealand and the UK - through the financial year. Current disruption in financial markets has the potential to dampen economic and credit growth over the next year. The lagged impact of a series of policy-induced increases in key interest rates as well as a temporary rise in the cost of wholesale funding will also slow economic growth.

This disruption in financial markets occurred against the background of exceptionally strong global economic conditions that should limit the extent of 'knock-on' effects on activity. The downturn in the US economy is clearly slowing the pace of growth around the world, producing the inevitable spill-over effects in our key markets. However the exceptional strength in Chinese and Indian economic growth has ensured that global economic growth has been maintained at a rapid pace, supporting commodity demand and boosting incomes and activity in Australia and New Zealand. Overall, we expect only a very modest slowing in our core markets GDP growth in 2008 from the rapid rate experienced in 2007.

A combination of slower global economic growth and higher interest rates will impact on the pace of credit growth through the next year, especially in the household sector. There were already signs of a slowing in lending expansion in certain markets (notably housing in New Zealand, unsecured credit in the UK) and an expectation that credit quality was likely to deteriorate

in most economies from the exceptionally high levels seen in recent years. The reduced access to wholesale asset backed markets facing some competitors in markets like Australia and the UK may partially offset those negative aspects of the outlook.

The extent to which the harsher operating environment is reflected in slower credit growth and higher impairments is now the crucial assessment. There is evidence that housing markets are softening in the UK and New Zealand, but not in Australia, and the housing slowdown seen in the first two economies is expected to be moderate by historical standards. Business credit growth has been exceptionally rapid in all three markets and again it is expected to slow. However, underlying demand is expected to stay solid, profitability is high and economy-wide business balance sheets are in reasonable shape.

As for asset quality, with the exception of unsecured credit in the UK, system-wide loan arrears and impairments have remained at historic lows in recent years. There is currently no evidence in any of our major markets of the type of economic pre-conditions that led to previous major deteriorations in asset quality. Unemployment rates are generally very low, wage inflation is reasonable and economy-wide profits are not under stress. Accordingly we envisage a modest deterioration in asset quality that would still leave impairments at low levels by historical standards.



## **Review of Group Operations and Results**

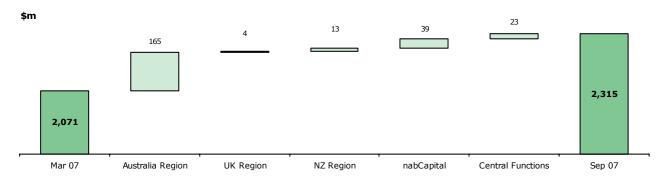
Michael Ullmer

#### **Group Results**

The Group delivered strong cash earnings growth of 11.8% for the September 2007 half over the March 2007 half and 17.7% for the September full 2007 year over 2006. This has been achieved through good net operating income growth of 4.3% for the September 2007 half and 8.3% over the 2006 year, reflecting strength in relationship banking in Australia, the UK and New Zealand, strong momentum in Wealth Management and growth in nabCapital. Disciplined cost management has also seen the increase in operating expenses restricted to a modest 0.3% for the September 2007 half and 0.9% over the 2006 year. This has had a positive impact on the banking cost to income ratio, which is 49.9% for the half, 190 basis points lower than the March 2007 half and 50.8% for the full year, 370 basis points lower than 2006.

	Half Year to				Year to	
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Net interest income	4,966	4,799	3.5	9,765	8,777	11.3
Other operating income	1,796	1,723	4.2	3,519	3,554	(1.0)
Wealth Management net operating income	677	609	11.2	1,286	1,123	14.5
Net operating income	7,439	7,131	4.3	14,570	13,454	8.3
Operating expenses	(3,719)	(3,709)	(0.3)	(7,428)	(7,360)	(0.9)
Underlying profit	3,720	3,422	8.7	7,142	6,094	17.2
Charge to provide for doubtful debts	(400)	(390)	(2.6)	(790)	(605)	(30.6)
Cash earnings before tax, IoRE and distributions	3,320	3,032	9.5	6,352	5,489	15.7
Income tax expense	(877)	(845)	(3.8)	(1,722)	(1,563)	(10.2)
Cash earnings before IoRE and distributions	2,443	2,187	11.7	4,630	3,926	17.9
IoRE	18	21	(14.3)	39	56	(30.4)
Distributions	(146)	(137)	(6.6)	(283)	(254)	(11.4)
Cash earnings – ongoing operations	2,315	2,071	11.8	4,386	3,728	17.7
Disposed operations	(16)	24	large	8	175	(95.4)
Cash earnings	2,299	2,095	9.7	4,394	3,903	12.6
Non-cash earnings items (after tax):						
Distributions	146	137	6.6	283	254	11.4
Treasury shares	(31)	(92)	(66.3)	(123)	(126)	(2.4)
Fair value and hedge ineffectiveness	53	101	(47.5)	154	64	large
IoRE discount rate variation	(22)	(22)	-	(44)	(6)	large
Revaluation gains/(losses) on exchangeable capital units	(3)	(83)	(96.4)	(86)	(112)	(23.2)
Net profit on sale of controlled entities	-	-	-	-	108	large
Fair value gain on economic hedge of the proceeds on sale of controlled entities	_	-	-	_	22	large
Significant items	-			-	285	large
Net profit attributable to members of the company	2,442	2,136	14.3	4,578	4,392	4.2

#### Cash earnings - ongoing operations







#### **Group Results**

Financial Analysis

#### September 2007 v March 2007

Cash earnings from ongoing operations of \$2,315 million for the September 2007 half increased \$244 million or 11.8% compared with the March 2007 half year. The increase is due to good revenue growth driven by a market leading position in key segments in Australia, the continued maturing of iFS in the UK along with growth in nabCapital and New Zealand. This result was supported by disciplined cost management and continued sound asset quality through the period.

**Net interest income** increased by \$167 million or 3.5%. This reflects delivery of strategies across the Group in key segments such as business lending in Australia, iFS in the UK, solid growth in New Zealand, continued growth in nabCapital and strong performance of customer deposits products across the Group. This growth is offset by a decline in the Group net interest margin due to competitive pressures within Australia Banking and New Zealand Region and the managed margin contraction within the UK Region.

**Other operating income** increased \$73 million or 4.2% mainly from a strong contribution from nabCapital and positive treasury results. The result has also been impacted by one-off items in both periods.

Wealth management net operating income increased \$68 million or 11.2% driven by increased funds under management with improved adviser productivity, particularly in the bank channel, and a favourable economic environment. MLC's Retail (excluding cash) attrition rate in the Investments business was in line with market average and lapses in the Insurance business at below market average.

The Group's **cost to income ratio** declined 190 basis points for the half to 49.9%, and represents continuation of the progress made in the March 2007 half.

**Operating expenses** increased \$10 million or 0.3% reflecting volume related expenses, further investment in frontline staff and the maintenance of a significant investment programme, offset by productivity and efficiency initiatives across the Group.

Charge to provide for doubtful debts increased by \$10 million or 2.6%. This increase has been driven by volume growth across all regions, an increase in the level of specific charges in nabCapital and the Australia Region and a reduction in the level of collective provisions as a result of a general level of underlying improvements in customer ratings.

#### September 2007 v September 2006

**Cash earnings** of \$4,386 million for the September 2007 year increased \$658 million or 17.7% compared with the September 2006 year. Consistent with the trend of the September 2007 half, this was a result of continuing strong volume growth across the Group and FUM in the Wealth Management business, supported by disciplined cost management in all regions.

**Net interest income** increased \$988 million or 11.3%. This has driven strong lending growth in key segments in all regions along with growth in customer deposits. This was partly offset by a decline in the Group's net interest margin in the UK and New Zealand Regions.

**Other operating income** decreased \$35 million or 1.0%. Increases from lending and account fees driven by volume growth across all regions, higher card revenue and a strong contribution from nabCapital have been offset by a mix shift to low fee products and the impact of one-off items in the September 2006 year.

**Wealth Management net operating income** increased \$163 million or 14.5% driven by strong sales momentum with improved adviser productivity, particularly in the bank channel along with strong funds flow.

The Group's **cost to income ratio** declined 370 basis points in 2007.

**Operating expenses** increased \$68 million or 0.9%. Higher costs associated with increased business volumes have been offset by the success of the Group's transformation and efficiency initiatives.

**Charge to provide for doubtful debts** increased by \$185 million or 30.6%. The increase is consistent with expectations and is a result of the strong growth in lending volumes, softening credit conditions and a reduction in the level of specific write backs from the prior year.

#### Impact of foreign exchange rate movements

Excluding the impact of foreign exchange rate movements, cash earnings have increased \$260 million or 12.6% on the March 2007 half and \$665 million or 17.8% on the 2006 year.

Favourable/ (unfavourable) September 2007	Half year since Mar 07 \$m	Sep 07 v Mar 07 Ex FX %	Year since Sep 06 \$m	Sep 07 v Sep 06 Ex FX %
Net interest income	(54)	4.6	6	11.2
Other operating income	(17)	5.2	10	(1.3)
WM net operating income	-	11.2	-	14.5
Operating expenses	43	(1.4)	(16)	(0.7)
Charge to provide for bad and doubtful debts	7	(4.4)	(4)	(29.9)
Income tax expense	5	(4.4)	(3)	(10.0)
Cash earnings	(16)	12.6	(7)	17.8



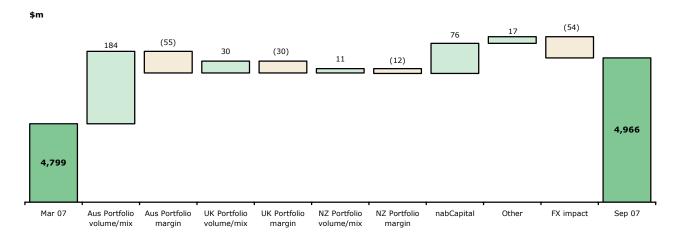


#### **Net Interest Income**

	Half Year to			Year to		
	Sep 07	Mar 07	Sep 07 v Mar 07	Sep 07	Sep 06	Sep 07 v Sep 06
Net interest income (\$m)	4,966	4,799	3.5%	9,765	8,777	11.3%
Average interest earning assets (\$bn)	440.9	412.2	7.0%	426.6	375.7	13.5%
Net interest margin (%)	2.25	2.33	(8bps)	2.29	2.34	(5bps)

Net interest income and margin management is a key area of focus for the Regional businesses, given the nature of their customer franchises. It is less significant for nabCapital where the nature of the revenue can vary depending on the structure of a transaction. Group net interest margins represent an amalgam of the individual business outcomes and the analysis below is based on regional drivers.

#### Net interest income - contribution to net increase



## September 2007 v March 2007

Net interest income increased \$167 million or 3.5% driven by average interest earning asset growth of 7.0% through the continued success of differentiated relationship banking across the regions, increased business lending market share in Australia and strong growth in the UK with the continued maturity of the iFS business. Customer deposits grew 5.5% from the increasing popularity of online and mortgage offset accounts and strong inflows in the lead up to superannuation reforms in Australia.

This was partly offset by an 8 basis point decline in the Group's net interest margin due to competitive pressures within Australia and New Zealand regions and the managed margin contraction within the UK.

#### September 2007 v September 2006

Net interest income increased \$988 million or 11.3% on the September 2006 year. Consistent with the trend of the September 2007 half this strong growth was driven by relationship banking and continued growth in mortgage lending across regions, together with increased lending in nabCapital. In addition, customer deposits grew 15.1% from growth across online and term deposits in Australia and offset accounts in UK.

The Group's net interest margin declined 5 basis points over the year mainly due to the managed margin contraction in the UK and competitive pressure in New Zealand.



#### **Average Interest Earning Assets**

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Due from other banks	26,490	24,622	7.6	25,556	23,895	7.0
Marketable debt securities	24,384	23,802	2.4	24,093	24,953	(3.4)
Loans and advances – housing	183,066	175,116	4.5	179,091	157,984	13.4
Loans and advances – non-housing	150,053	136,259	10.1	143,156	122,736	16.6
Acceptances	48,333	44,507	8.6	46,420	37,891	22.5
Other interest earning assets	8,571	7,915	8.3	8,243	8,232	0.1
Total average interest earning assets	440,897	412,221	7.0	426,559	375,691	13.5

## September 2007 v March 2007

Strong growth (7.0%) in average interest earning assets for the September 2007 half was achieved through continued focus on lending to key customer segments. Business lending outpaced mortgage lending with a positive mix impact.

Housing lending increased \$7,950 million or 4.5% on March 2007 reflecting:

- continued growth in residential mortgage markets across all regions within a competitive environment. Australian growth is below system as it focuses on the revitalisation of the distribution capability while the UK continues to grow through a managed lending approach and New Zealand has experienced good growth;
- an increase in Australia of \$6,228 million or 4.7% from growth in products such as variable rate products as well as fixed rate lending products as borrowers locked in interest rates; and
- an increase in New Zealand of \$1,344 million or 7.3% as BNZ continues to focus on profitable volume growth in a competitive environment.

Non-housing lending (business and personal lending) increased \$13,794 million or 10.1% on March 2007 due to:

- continued favourable economic conditions;
- an increase of \$7,860 million or 11.7% in Australia during the half achieved as the region maintained its strong position in business lending through the successful execution of its distribution initiatives such as the industry specialisation strategies; and
- volume growth of \$1,320 million or 6.8% in New Zealand as a result of BNZ's continued core strength in business banking.

Bill acceptances grew \$3,826 million or 8.6% on March 2007 as business customers continue to favour this product due to flexible and dynamic market pricing. Almost all of this growth is within Australia.

#### September 2007 v September 2006

Average interest-earning assets increased 13.5% on the September 2006 full year. This was primarily driven by a \$41,527 million (14.8%) increase in loans and advances and a \$8,529 million (22.5%) increase in bill acceptances.

Housing lending increased \$21,107 million or 13.4% on September 2006 reflecting the continued strong economic conditions and sound mortgage markets across all regions. Growth in the United Kingdom of \$4,253 million or 20.7% for the year.

Non-housing lending (business and personal lending) increased by \$20,420 million or 16.6% on September 2006 reflecting the strength of the franchises and continued favourable economic conditions in all regions. Growth in Australia was achieved as the region maintained its leading position in business lending.

Bill acceptances increased \$8,529 million or 22.5% from September 2006 as business customers, particularly in Australia, continue to favour this product.





#### **Average Interest Bearing Liabilities**

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Term deposits and certificates of deposit	103,824	101,842	1.9	102,833	100,018	2.8
On-demand and savings (short-term) deposits	113,325	106,973	5.9	110,149	93,823	17.4
Due to other banks and official institutions	43,021	36,151	19.0	39,586	36,713	7.8
Short-term borrowings	29,807	27,235	9.4	28,521	28,299	0.8
Long-term borrowings	77,222	67,524	14.4	72,373	51,497	40.5
Liability on acceptances	35,354	33,466	5.6	34,410	30,711	12.0
Other interest-bearing liabilities	778	1,134	(31.4)	956	1,830	(47.8)
Total average interest bearing liabilities	403,331	374,325	7.7	388,828	342,891	13.4

#### September 2007 v March 2007

Average interest-bearing liabilities increased \$29,006 million or 7.7% on the March 2007 half year. This was primarily driven by increases in on demand and savings deposits, long-term borrowings and amounts due to other banks.

On demand and savings deposits increased by \$6,352 million or 5.9% from March 2007 reflecting sound growth in all markets. In Australia, growth is a result of increasing popularity of online and term deposit products within a strong economy. In the UK, growth reflected the continued expansion of the iFS Centres and the convergence of Yorkshire and Clydesdale Bank products with the benefit to customers of rationalised, simpler and more beneficial products.

Long-term borrowings grew by \$9,698 million or 14.4% from March 2007. This increase is as a result of continued issuance of debt under the Group's global medium term program to fund asset growth and to strengthen the balance sheet structure. In addition, Clydesdale and BNZ have also issued long-term debt under their own names, which continues to increase the Group's access to a diverse and liquid investor base within the global capital markets.

Due to other banks increased by \$6,870 million or 19.0% primarily reflecting growth in structured finance transactions in Clydesdale, as well as additional bank placements, which is consistent with the increase in Due from other banks (interest earning assets) during the September 2007 half year.

#### September 2007 v September 2006

Average interest-bearing liabilities increased \$45,937 million or 13.4% on the September 2006 full year. This was primarily driven by increases in long-term borrowings, on-demand and savings deposits and acceptances.

Long-term borrowings grew by \$20,876 million or 40.5% from September 2006. Consistent with the increase in the March 2007 half, this increase is as a result of the continued issuance of debt to fund asset growth and strengthening of the balance sheet.

On demand and savings deposits increased by \$16,326 million or 17.4% from September 2006 reflecting sound growth in all regions and the emphasis of this essential source of funding.

Liability on acceptances has increased by \$3,699 million or 12.0% from September 2006, which largely mirrors the related assets.





#### **Net Interest Margin**

	<u></u>	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06	
Australia Banking	2.40%	2.42%	(2bps)	2.41%	2.41%	-	
UK Region	2.96%	3.16%	(20bps)	3.06%	3.54%	(48bps)	
NZ Region	2.40%	2.51%	(11bps)	2.45%	2.57%	(12bps)	
Group net interest margin	2.25%	2.33%	(8bps)	2.29%	2.34%	(5bps)	

#### September 2007 v March 2007

The Group's net interest margin declined 8 basis points. Key Regions' net interest margin movements on the March 2007 half are:

- a 2 basis point decrease in Australia Banking mainly due to competitive pressures on lending margins partially offset by favourable deposit mix and higher earnings on allocated capital.
- a slowing in the rate of decline in the UK Region to 20 basis points as the managed shift from unsecured consumer lending to lower margin business and secured home lending products works its way through the portfolio. This contraction is driving the net interest margin closer to its UK peers.
- an 11 basis point decline in the New Zealand Region due to lower lending margins from competitive pressures across the portfolio. This was partially offset by benefit on deposit margins of the 75 basis point increase in the Official Interest Rate during the half.

#### September 2007 v September 2006

The Group's net interest margin declined 5 basis points. Key Regions' net interest margin movements on the September 2006 year are:

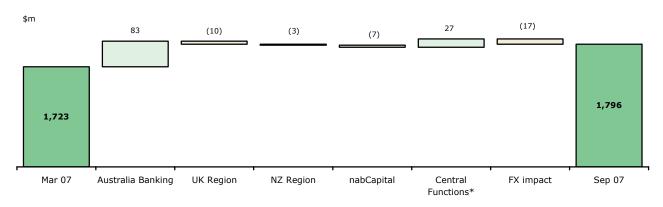
- a steady Australia Banking net interest margin over the year. Tightening of lending margins as competition intensified and the continued shift to lower margin products was offset by favourable deposit margins, improved funding mix and higher earnings on allocated capital.
- a decline of 48 basis points in the UK Region net interest margin reflecting the planned portfolio shift to lower margin business and secured homelending.
- a decline of 12 basis points in the New Zealand Region due to competitive pressure on lending margins, and increased reliance on wholesale funding. This was partially offset by the benefit on deposit margins of the 100 basis point increase in the Official Interest Rate over the year.



#### **Other Operating Income**

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Fees and commissions	625	671	(6.9)	1,296	1,277	1.5
Trading income	260	113	large	373	389	(4.1)
Other	911	939	(3.0)	1,850	1,888	(2.0)
Other operating income	1,796	1,723	4.2	3,519	3,554	(1.0)

#### Other operating income - contribution to net increase(1)



- \* Central Functions include Other (incl. Asia) and eliminations.
- (1) At constant exchange rates.

#### September 2007 v March 2007

Other operating income increased by \$73 million or 4.2% on the March 2007 half. This was driven by:

- Contribution from nabCapital largely as a result of growth in higher yielding businesses in Corporate Finance and Structuring and Investments, growth in securitisation fees, and an improved performance in Markets, as the business benefited from favourable positioning undertaken off client flows in its risk management areas following the recent credit market disruption;
- Positive treasury results of \$61 million, \$37 million in the Australia Region and \$24 million in Group Funding, as a result of favourable movements on derivatives relating to Group Funding activities;
- Impact of income from one-offs including Property sales in the UK;

#### Offset by:

 The sale within nabCapital of a large Project Finance exposure impacting the March 2007 half.

#### September 2007 v September 2006

Other operating income decreased by \$35 million or 1.0% on the September 2006 year. Key drivers of the result include:

- Adverse effects of hedging impacts in Group Funding/Treasury;
- The impact of an insurance recovery relating to AUSMAQ litigation costs and the provision of transitional services to Danske A/S in September 2006 year (with offsetting expenses recorded in operating expenses);

## Offset by:

- Lending and account fees up \$80 million due to increased volumes which have been partially offset by migration to lower fee products;
- nabCapital revenue mainly driven by strong performance in the Markets division; and
- Impact of income from one-offs occurring during the first half of the 2007, including the sale of a large Project Finance exposure.





#### Wealth Management net operating income

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Wealth Management net operating income	677	609	11.2	1,286	1,123	14.5

#### September 2007 v March 2007

Wealth Management performed strongly in a favourable economic environment for investments and within a competitive insurance market. Investments net income increased by \$48 million or 11.6% for the September 2007 half driven by increased sales in MLC's advice based distribution business. Insurance net income increased \$20 million or 10.2% through strong sales, particularly in the bank channel, and satisfactory claims experience.

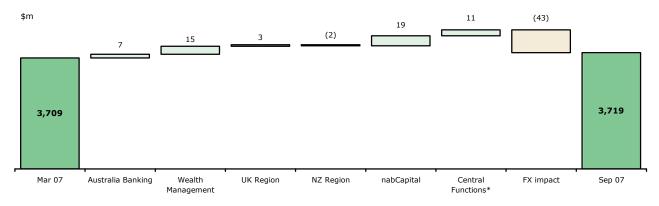
#### September 2007 v September 2006

Wealth Management performed strongly over September 2006 in a favourable economic environment. Investments net income increased by \$142 million or 19.4% for the September 2007 year and Insurance net income increased \$21 million or 5.4%.

## **Operating Expenses**

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Personnel expenses	1,987	1,986	(0.1)	3,973	3,591	(10.6)
Occupancy related expenses	244	230	(6.1)	474	477	0.6
General expenses	1,116	1,136	1.8	2,252	2,572	12.4
Wealth Management operating expenses	372	357	(4.2)	729	720	(1.3)
Total operating expenses	3,719	3,709	(0.3)	7,428	7,360	(0.9)

## Operating expenses – contribution to net increase(1)



- \* Central Functions include Other (incl. Asia) and eliminations.
- (1) At constant exchange rates.





#### September 2007 v March 2007

The Group's banking cost to income ratio decreased 190 basis points reflecting disciplined and sustainable cost management, notwithstanding continued investment in line with the Group's strategic priorities.

Operating expenses increased \$10 million or 0.3% on the March 2007 half.

#### This is driven by:

- Personnel expense costs, which have been maintained at a similar level to the previous half;
- Increased investment spend, mainly in technology, relating to transformation and efficiency initiatives across the Group. As a consequence of this increased investment spend, the amortisation of capitalised software is up \$10 million to \$111 million for the half;
- Increased spend in business development as the Group progresses its strategic development capability;
- Higher occupancy costs mainly as a result of rent reviews during the half; and
- Higher brokerage commission due to an increase in commission sales;

#### Offset by:

- Reduced communication expenses due to favourable negotiation of agreements and resolution of disputes; and
- A reduction in non lending losses due to improved processes and procedures and the release of an \$11 million provision relating to overcharging issues.

#### September 2007 v September 2006

The Group's banking cost to income ratio decreased 370 basis points reflecting the success of the Group's transformation and efficiency initiatives.

Operating expenses increased by \$68 million or 0.9% on the September 2006 year. This was driven by:

- Higher personnel expenses of \$382 million due to salary rate increases and increases in performance based remuneration, offset by a reduction in pension expense as a result of the 2006 UK pension reforms. An increase in full time equivalent roles in customer facing parts of the Group have been offset by a decrease in administrative roles as part of successful efficiency initiatives; and
- Increases in investment spend as regions continue to invest in their strategic priorities. Amortisation of capitalised software is up \$29 million on the September 2006 year;

#### Offset by:

- Reduced operating lease rental expense as the benefits from restructuring and efficiency programmes are realised;
- A reduction in outside service expense, mainly legal and consultancy, as some major compliance projects and litigation matters are finalised;
- A reduction in the charge to provide for operational risk event losses due to improved processes and procedures along with nonrecurring costs of \$53 million incurred during 2006 relating to an overcharging issue;
- Reduced equipment expense as a result of upgrade costs incurred in 2006.

#### **Taxation**

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Income tax expense	877	845	(3.8)	1,722	1,563	(10.2)

## September 2007 v March 2007

Income tax expense is \$32 million or 3.8% higher than the March 2007 half.

The higher income tax expense for the September 2007 half is due to an increase in cash earnings before tax in all regions.

The effective income tax rate (cash basis – ongoing operations) for the September 2007 half of 26.4% compares to 27.9% for the March 2007 half. This is largely due to the release of prior year over provisions following the lodgement of the Group's 2006 tax returns.

## September 2007 v September 2006

Income tax expense is \$159 million or 10.2% higher than the September 2006 year.

The higher income tax expense for the September 2007 year is due to an increase in cash earnings before tax in all regions.

The effective income tax rate (cash basis – ongoing operations) for the September 2007 year of 27.1% has decreased from 28.5% for the September 2006 year. This is mainly due to the release of prior year over provisions following the lodgement of the Group's 2006 tax returns.

For details of the Group's contingent tax liabilities refer to note 14 of the Financial Report.





#### **Summary Balance Sheet**

		As at			
	Sep 07 \$m	Mar 07 \$m	Sep 06 \$m	Sep 07 v Mar 07 %	Sep 07 v Sep 06 %
Assets					
Cash and liquid assets	12,796	13,761	12,768	(7.0)	0.2
Trading securities	21,272	12,826	13,740	65.9	54.8
Investments - available for sale	1,345	2,134	1,493	(37.0)	(9.9)
Investments - held to maturity	5,016	1,910	1,388	large	large
Investments relating to life insurance business	62,630	59,056	54,784	6.1	14.3
Loans and advances at fair value	19,564	17,832	16,774	9.7	16.6
Other assets at fair value	5,625	5,271	5,349	6.7	5.2
Other financial assets at fair value	25,189	23,103	22,123	9.0	13.9
Loans and advances including acceptances	370,192	344,178	325,503	7.6	13.7
Goodwill and other intangible assets	5,368	5,268	5,203	1.9	3.2
Other assets	60,826	46,599	47,783	30.5	27.3
Total assets	564,634	508,835	484,785	11.0	16.5
Liabilities					
Due to other banks	42,566	38,262	37,489	11.2	13.5
Deposits at fair value	14,133	12,987	10,622	8.8	33.1
Other liabilities at fair value	7,717	8,579	7,058	(10.0)	9.3
Other financial liabilities at fair value	21,850	21,566	17,680	1.3	23.6
Deposits and other borrowings	254,225	222,456	222,277	14.3	14.4
Liability on acceptances	30,443	35,678	32,114	(14.7)	(5.2)
Life policy liabilities	53,097	50,380	46,475	5.4	14.2
Provisions	1,359	1,291	1,618	5.3	(16.0)
Bonds, notes and subordinated debt	80,983	70,738	65,006	14.5	24.6
Other liabilities	50,226	38,897	34,154	29.1	47.1
Total liabilities	534,749	479,268	456,813	11.6	17.1
Net assets	29,885	29,567	27,972	1.1	6.8
Equity					
Equity (parent entity interest)	29,571	29,236	27,804	1.1	6.4
Minority interest in controlled entities	314	331	168	(5.1)	86.9
Total equity	29,885	29,567	27,972	1.1	6.8

**Total assets** at 30 September 2007 increased by \$55,799 million from 31 March 2007, and \$79,849 million from 30 September 2006. Excluding the impact of exchange rate movements, total assets grew 13.0% during the September 2007 half. The increase in total assets during the half and full year was mainly driven by the good growth in loans and advances (including acceptances and loans at fair value) across regions. Trading securities increased, in response to the market disruption in the latter part of the September half, in order to hold liquidity to fund any potential short term requirements.

Also included within other assets are \$348 million (31 March 2007 \$350 million; 30 September 2006 \$328 million) of assets relating to the Commercial Fleet business that has been excluded from Cash earnings – ongoing operations. A sale agreement has been entered into to dispose of this business that will complete post year end.

**Total liabilities** at 30 September 2007 increased by \$55,481 million from 31 March 2007 and \$77,936 million from 30 September 2006. Excluding the impact of exchange rate movements, total liabilities grew

13.3% during the September 2007 half and 19.7% for the year. The increase in total liabilities during the half and full year was mainly driven by the growth in deposits and other borrowings (including deposits accounted for at fair value), life policy liabilities and bonds, notes and subordinated debt. This growth reflects strong retail deposit growth and increased funding required to meet the additional lending activity including strong growth in retail deposits in all regions.

**Total equity** at 30 September 2007 increased to \$29,885 million from \$29,567 million at 31 March 2007 and \$27,972 million at 30 September 2006. While equity was relatively stable in the September 2007 half, the increase in total equity during the year was primarily driven by the conversion of exchangeable capital units to ordinary shares amounting to \$1,335 million. These increases were largely offset by the share buy back of \$1,200 million, and an increase in retained profits. Minority interest in controlled entities represents third party interests in structured finance entities consolidated by the Group.





#### Lending

		As at			
	Sep 07 \$m	Mar 07 \$m	Sep 06 \$m	Sep 07 v Mar 07 %	Sep 07 v Sep 06 %
Housing					
Australia Region	141,086	134,902	129,968	4.6	8.6
UK Region	25,109	24,785	23,976	1.3	4.7
New Zealand Region	19,582	19,241	17,787	1.8	10.1
nabCapital	32	32	31	-	3.2
Total housing	185,809	178,960	171,762	3.8	8.2
Non-housing					
Australia Region	54,898	50,412	46,049	8.9	19.2
UK Region	37,338	35,247	33,771	5.9	10.6
New Zealand Region	15,734	15,035	14,396	4.6	9.3
nabCapital	51,544	40,888	38,981	26.1	32.2
Central Functions	5	8	4	(37.5)	25.0
Total non-housing	159,520	141,590	133,201	12.7	19.8
Bill acceptances	49,322	45,952	41,726	7.3	18.2
Gross loans and advances <sup>(1)</sup>	394,651	366,502	346,689	7.7	13.8

<sup>(1)</sup> Including acceptances and loans at fair value.

Lending growth for the September 2007 half year and 2007 full year remained strong compared with prior periods.

Non-housing lending growth has been driven by:

- In Australia, volume growth in non-housing of 8.9% for the September 2007 half and 19.2% for the full year was a result of the strength of relationship banking within the business bank.
- In the UK, non-housing lending grew by 5.9% for the September 2007 half and 10.6% for the full year reflecting the maturing of and growth provided by the iFS network and strategy.
- nabCapital lending increased by 26.1% from March 2007 and 32.2% from September 2006.
   This is primarily attributable to strong ongoing origination activity within Institutional Banking and Corporate Finance. At 30 September 2007 nabCapital had \$5.1 billion of liquidity lines drawn down from nabCapital sponsored securitisation conduits.

Housing lending growth has been driven by:

- Australian housing lending grew by 4.6% during the September 2007 half and by 8.6% for the full year. The increase reflects sound systems growth in housing and solid growth in variable rate products and fixed rate mortgages.
- In the UK, an increase in housing lending of 1.3% for the September 2007 half and by 4.7% from September 2006, as a result of the implementation of its strategy of increasing targeted volume growth expansion through secured lending at the expense of unsecured.
- In New Zealand, housing lending increased by 1.8% from March 2007 and by 10.1% from the September 2006 year as the BNZ continues to focus on profitable volume growth.

Bill acceptances increased by 7.3% from March 2007 and by 18.2% from September 2006. Bill acceptances continue to be a product favoured by business

customers primarily within Australia due to flexibility and dynamic market pricing.

#### Marketable debt securities

Marketable debt securities increased by \$10,763 million or 63.8% during the September 2007 half to \$27,633 million from \$16,870 million at 31 March 2007 and by \$11,012 million or 66.3% from \$16,621 million at 30 September 2006.

Trading securities increased by \$8,446 million or 65.9% during the September 2007 half to \$21,272 million from \$12,826 million at 31 March 2007 and by \$7,532 million or 54.8% from \$13,740 million at 30 September 2006. Trading securities increased as a consequence of the general liquidity tightening in August / September as a result of the recent credit market disruption. The Group increased short–term trading securities to ensure sufficient liquidity to meet potential obligations. This was achieved by acquiring a mix of certificates of deposit, promissory notes and bank bills.

Investments held to maturity increased by \$3,106 million or 162.6% during the September 2007 half to \$5,016 million from \$1,910 million at 31 March 2007 and by \$3,628 million or 261.4% from \$1,388 million at 30 September 2006. The main driver for this was securities purchased with funds generated from a securitisation transaction undertaken in the UK Region during the September 2007 half.





## Investments relating to life insurance business and life insurance liabilities

Investments relating to life insurance business increased by \$3,574 million or 6.1% during the September 2007 half to \$62,630 million from \$59,056 million at 31 March 2007 and by \$7,846 million or 14.3% from \$54,784 million at 30 September 2006. The continued increase during the September 2007 half in life insurance business investments primarily reflects continued strong equity market conditions in relevant markets, particularly Australian equity markets, as well as growth in funds under management.

The increase in investments relating to life insurance business was largely offset by an increase in life insurance liabilities as the movement in investment assets primarily reflects returns made on policyholder contributions to the investment linked businesses. As a result, life insurance liabilities have increased by \$2,717 million or 5.4% to \$53,097 million from \$50,380 million at 31 March 2007 and by \$6,622 million or 14.2% from \$46,475 million at 30 September 2006.

#### Goodwill and other intangible assets

Goodwill and other intangible assets have increased by \$100 million or 1.9% on March 2007 and \$165 million or 3.2% on September 2006. The main source of the increase is the Group's continued investment in software to support its strategic objectives. The Group's principal software development initiatives during the year include:

- Infrastructure projects in the Australia Region to provide a stabilised, consistent platform for enhanced efficiency, increased employee mobility, and superior customer service;
- Improved front and back office technology platforms in the UK; and
- nabCapital's Strategic Investment Program (SIP) which is focused on delivering key technology initiatives, mainly in the Markets business, to improve product capability, simplicity, flexibility and cost effectiveness.

The full movement in capitalised software is as follows:

	Half y	ear to	Yea	r to
	Sep 07 \$m	Mar 07 \$m	Sep 07 \$m	Sep 06 \$m
Balance at beginning of period	766	697	697	614
Additions	237	179	416	309
Disposals and write-offs	(5)	-	(5)	(23)
Amortisation	(111)	(101)	(212)	(183)
Impairment losses recognised	(3)	(1)	(4)	(1)
Foreign currency translation adjustments	(16)	(8)	(24)	(19)
Capitalised application software	868	766	868	697

#### **Deposits and other borrowings**

		As at			
	Sep 07 \$m	Mar 07 \$m	Sep 06 \$m	Sep 07 v Mar 07 %	Sep 07 v Sep 06 %
Australia Region	124,354	110,919	113,644	12.1	9.4
UK Region	36,968	34,759	33,555	6.4	10.2
New Zealand Region	18,332	18,723	17,522	(2.1)	4.6
nabCapital	83,145	66,395	63,788	25.2	30.3
Central Functions	5,559	4,647	4,390	19.6	26.6
Deposits and other borrowings (1)	268,358	235,443	232,899	14.0	15.2
Represented by:					
Deposits at fair value	14,133	12,987	10,622	8.8	33.1
Deposits and other borrowings	254,225	222,456	222,277	14.3	14.4
Deposits and other borrowings (1)	268,358	235,443	232,899	14.0	15.2

(1) Including deposits and other borrowings at fair value

Total deposits and other borrowings (including deposits and other borrowings at fair value) increased by \$32,915 million or 14.0% during the September 2007 half to \$268,358 million from \$235,443 million at 31 March 2007 and by \$35,439 million or 15.2% from \$232,899 million at 30 September 2006.

Certificates of deposit have increased by \$15 billion in Australia during the half as a consequence of the general liquidity tightening in August/September as a result of the credit market disruption. The decision was

made to hold liquidity throughout this period to fund any potential short-term need and to fund acceptances originated from the Australia Region. There are corresponding increases in both investment securities and due from acceptances.

Additionally there is strong growth in retail deposit volumes (i.e. on-demand and short-term deposits) in most business segments, as well as term deposit growth in Australia, UK and New Zealand. In Australia, growth has resulted from the continued success of the



#### Review of Group Strategy, Operations and Results



Business Cash Maximiser and iSaver products. Growth in the UK region was primarily in retail and term deposits and in particular the base rate tracker product. This resulted from the continued expansion and maturity of the iFS Centres across South East England, and improved sales focus and pricing initiatives.

#### **Provisions**

Provisions have increased by \$68 million or 5.3% on March 2007, however have decreased by \$259 million or 16.0% from September 2006.

The balance remaining of the provision relating to the 2005 restructuring programme is \$72 million at 30 September 2007. A breakdown of the movement in this provision is shown below.

While essentially complete, the Group intends to fully utilise the remaining restructuring provision balance with the restructuring benefits exceeding our original estimates.

	Redun- dancies \$m	Occu- pancy \$m	Other \$m	Total \$m
Balance at 30 Sep 2006	140	85	21	246
Utilisation in Mar 07 half year	(49)	(6)	(9)	(64)
Foreign exchange translation adjustments	(2)	(1)	(1)	(4)
Balance at 31 Mar 2007	89	78	11	178
Utilisation in Sep 07 half year	(70)	(23)	(6)	(99)
Foreign exchange translation adjustments	(3)	(3)	(1)	(7)
Balance at 30 Sep 2007	16	52	4	72

#### Bonds, notes and subordinated debt

Bonds, notes and subordinated debt increased by \$10,245 million or 14.5% during the September 2007 half to \$80,983 million from \$70,738 million at 31 March 2007 and by \$15,977 million or 24.6% from \$65,006 million at 30 September 2006. The continued increase during the year substantially reflects the issuance undertaken to fund asset growth and strengthen the balance sheet structure. This is achieved through utilising various debt issuance programs available to the Group.

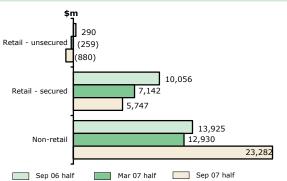
Further detail and discussion on the Group's funding mix and management of funding base, particularly during the volatile capital markets in the latter months of the September 2007 half, are included within the Capital and Funding discussions on pages 26-27.

#### **Asset Quality**

#### **Asset composition**

The Group has recorded good lending growth in each of its regions during the September 2007 half and full year in a competitive environment.

#### **Group Asset Composition - Growth by Product Segment**



From a mix perspective, non-retail growth of 12.7% for the September 2007 half and 19.8% for the full year has outpaced that of housing across all regions of 3.8% and 8.2% for the corresponding periods. In the

UK Region and Australia Banking, growth in credit card and personal lending has been restrained as the portfolio tilts towards business and housing.

#### Trends in the ratings of non-retail exposures

As advised in the March 2007 half-year Results Announcement, the Group implemented new non-retail models for probability of default (customer risk score), and loss given default (security) in Australia Banking. Furthermore, the Group advised that it would commence measuring its loan portfolio based upon an Expected Loss methodology <sup>(1)</sup>. During the half-year to September 2007, new models were also implemented in the UK, New Zealand, and nabCapital Regions.

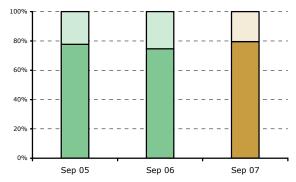
Based upon Expected Loss methodology, the volume of non-retail investment grade equivalent (AAA to BBB-) exposures for the Group as at September 2007 remained strong and in line with management expectations and risk appetite levels at 79.5%.

<sup>(1)</sup> Expected Loss is the product of Probability of Default x Exposure at Default x Loss Given Default. This Expected Loss methodology is adjusted for accounting purposes to reflect the incurred loss methodology required under accounting standards.





#### Non-Retail Lending Customer Risk Distribution (Group)



- $\square$ % of sub-investment grade (Expected Loss)
- $\blacksquare$ % of investment grade (Expected Loss)
- ■% of sub-investment grade (Probability of Default)
- ■% of investment grade (Probability of Default)

#### Non Impaired Assets 90+ days past due

As advised in the March 2007 half-year Results Announcement, the Group has reviewed the basis of its impairment definition. This has resulted in the Group reclassifying defaulted loans where there is no loss expected, from impaired assets to non-impaired assets 90+ days past due (90+ DPD) in order to better reflect industry standards. Prior year comparisons have been amended to reflect this change.

The proportion of 90+ DPD to gross loans and acceptances increased by 5 basis points for the year (or \$314 million to \$1,207 million), primarily due to increases in Australia Banking and UK region. The increase was evenly distributed between housing and business lending. This reflects some softening in asset quality in certain segments following successive interest rate increases. Two thirds of the Group's total 90+ DPD loans are secured by residential mortgages which typically have very low loss rates.

In the Australia Region 90+ DPD loans increased by \$172 million during the first half of the year. This reflects the soft economic and credit environment in NSW, particularly in the mortgage belt of South West Sydney. During the second half of the year, active management of arrears with additional resources to support enhanced collections processes, and the tightening of retail scorecards has seen 90+ DPD loans fall by \$5 million.

In the UK Region 90+ DPD loans increased by \$61 million during the first half of the year and \$66 million during the half year to September 2007. These increases are primarily due to the impact of five successive interest rate rises in the UK.

The New Zealand Region recorded growth of \$20 million in 90+ DPD. However, the volume of loans remains low in both absolute and relative terms as a proportion of the total lending portfolio.

nabCapital continues to have no 90+ DPD.

#### **Impaired Assets**

The ratio of gross impaired assets to gross loans and acceptances has increased 2 basis points over the year to 0.28%. This was after a fall in the first half to

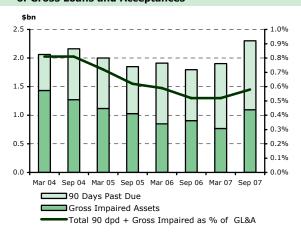
0.21%, which reflected the exit of a single large impaired exposure.

The year on year increase in gross impaired assets of \$190 million is primarily in secured retail loans which amount to \$133 million. The increase is predominately in Australia Banking and, as discussed above, is due to the conditions in NSW.

Small increases in both the UK and NZ Regions have occurred, in credit environments that have been impacted by rising interest rates, albeit from low levels relative to their respective gross loans and acceptances.

The second half increase also reflects a small number of larger corporate exposures within Australia Banking and nabCapital.

## Total 90 days Past Due and Gross Impaired Assets as % of Gross Loans and Acceptances



As can be noted from the chart, despite the rise in 90+DPD and gross impaired assets as a percentage of gross loans and acceptances, the ratio of 0.58% is 73% of the 2004 level of 0.80% and below the long run average

#### Specific Provisions to Gross Impaired Assets

	As at								
Mar 04 %	Sep 04 %	Mar 05 %	Sep 05 %	Mar 06 %	Sep 06 %	Mar 07 %	Sep 07 %		
33.5	32.3	34.9	34.9	29.9	20.4	25.4	28.1		

## **Provisioning Coverage**

The Group's total provisions of \$2,309 million have increased by \$52 million during the half year to September 2007 and \$153 million when compared to September 2006.

A small improvement in the total provisions to net write offs from 391% to 396% occurred during the full year to September 2007.

Specific provisions increased by \$112 million during the half year to September 2007 and \$123 million when compared to September 2006. This increase was driven by a small number of larger corporate exposures in nabCapital and Australia Banking, together with volume increases in the non retail portfolio.





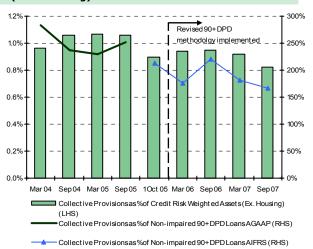
The ratio of specific provisions to gross impaired assets has increased by 270 basis points to 28.1% during the half to September 2007 (20.4% at September 2006).

Total collective provisions (including the credit risk adjustment on assets at fair value) fell by \$60 million during the half year to September 2007 and increased by \$30 million when compared to September 2006. This included a reduction due to foreign currency translation of \$102 million primarily relating to the UK Region. As a result, over the half year to September 2007, the Group's ratio of collective provisions to credit risk weighted assets (ex housing) declined by 10 basis points to 0.82%. It has fallen 13 basis points when compared to September 2006.

As mentioned previously, the Group has implemented a suite of new non retail models that have provided enhanced modelling capability, both in terms of granularity and predictability. This has seen a general level of underlying improvement in customer ratings. In addition, there have been a number of nabCapital watch loans, with attaching high levels of collective provision, which have been favourably reviewed and re-rated during the second half of the year. There has also been a general improvement in the delinquency profile and loss rates for unsecured consumer products.

The ratio of total provisions to gross loans and acceptances has fallen by 3 basis points to 0.59% during the second half of the year, having remained stable at 0.62% during the first half. Australian Banking and the New Zealand Region have shown improvement whilst the UK Region has remained stable when compared to September 2006. nabCapital has declined reflecting the underlying movement in collective provisions, discussed above.

## Collective Provisions to Credit Risk Weighted Assets (excl. Housing)



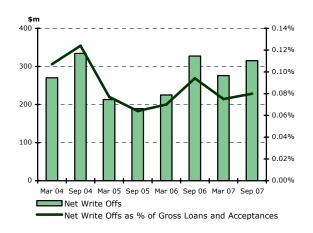
A General Reserve for Credit Losses is required by APRA to be created by transfers from Retained Earnings equivalent to the amount required to bring collective provisions up to 0.5% of credit risk weighted assets on a post tax basis. This reserve has increased by \$133 million for the half year to September 2007 (\$190 million for the full year). The calculation of this Reserve does not take into account actual experience

of credit quality in terms of write offs or the nature of delinquencies, nor the output of the Group's credit models.

#### **Net Write Offs**

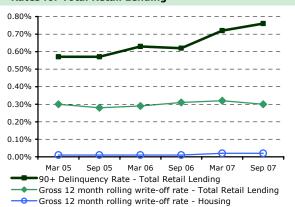
The proportion of net write offs to gross loans and acceptances remained steady during the half year to September 2007 at 0.08% and down 1 basis point to 0.15% for the full year. The levels of net write offs continue to be sustained at low levels. The majority of net write offs continue to be experienced within the unsecured personal credit portfolios of Australia Banking and the UK Region together with a large single write off in nabCapital.

#### **Group Half Yearly Net Write Offs**



Despite the rise in retail credit 90+ delinquencies during the second half of the year, the gross 12-month rolling write off rate declined by 2 basis points to 0.30% at September 2007, reflective of a broad range of initiatives undertaken by all regions to improve the management of retail delinquencies. The write off rate for housing remains at negligible levels.

#### 90+ Delinquency and Gross 12 Month Rolling Write Off Rates for Total Retail Lending



90+ Delinquencies are the sum of retail non-impaired 90+ DPD and impaired assets.



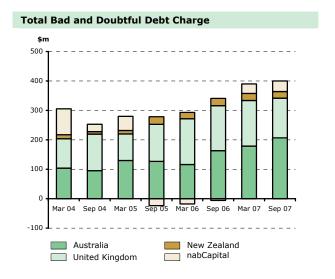


### **Bad & Doubtful Debt Charge**

The total charge for bad and doubtful debts increased by 3% to \$400 million during the half year to September 2007.

Full year growth of 30.6% to \$790 million (September 2006 full year \$605 million) is within management expectations and primarily the result of softening credit conditions and a reduction in the level of specific write backs when compared to the September 2006 full year.

The ratio of B&DD charge to credit risk weighted assets fell 2 basis points to 0.22% during the half year to September 2007 and increased by 2 basis points when compared to September 2006.



## **Earnings per Share**

		Half Year to	)	Year to				
	Sep 07 cents	Mar 07 cents	Sep 07 v Mar 07 %	Sep 07 cents	Sep 06 cents	Sep 07 v Sep 06 %		
Earnings per Share			_			_		
Basic	143.7	125.2	14.8	269.0	262.6	2.4		
Diluted	143.4	124.6	15.1	268.4	261.8	2.5		
Cash Earnings per Share								
Basic	142.5	127.6	11.7	270.1	233.0	15.9		
Diluted	142.1	126.2	12.6	268.5	230.6	16.4		

## September 2007 v March 2007

Basic cash earnings per share increased 14.9 cents or 11.7% on the March 2007 half. Diluted cash earnings per share has increased 15.9 cents or 12.6% on the March 2007 half driven by cash earnings growth and the dilutive impact of ExCaps during the first half.

## September 2007 v September 2006

Basic cash earnings per share increased 37.1 cents or 15.9% on September 2006 and diluted cash earnings per share has increased 37.9 cents or 16.4%. This was due to cash earnings growth and the dilutive impact of exchangeable capital units during the 2006 year along with the share buyback that has been undertaken by the Group throughout the 2007 year.

For details of Earnings per share, Cash Earnings per share and movement in number of ordinary shares refer to notes 5 and 6 in Section 6.



### **Capital Management**

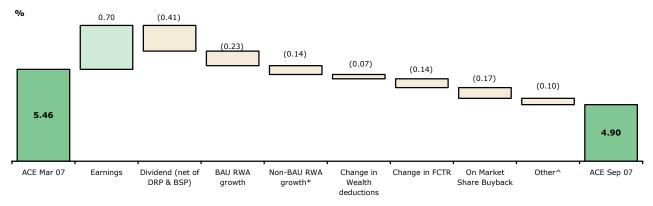
Capital ratios and risk-weighted assets are set out below:

	Target _			
	Ratio (1)	Sep 07 %	Mar 07 %	Sep 06 %
ACE ratio (2)	4.25 - 5.00	4.90	5.46	5.35
Tier 1 ratio	6.00 - 6.75	6.67	7.33	7.35
Total capital ratio		9.99	10.51	10.81

		As at				
	Sep 07 \$m	Mar 07 \$m	Sep 06 \$m			
Risk-weighted assets – credit risk	351,410	327,027	304,771			
Risk-weighted assets – market risk <sup>(3)</sup>	3,856	3,430	13,552			
Total risk-weighted assets	355,266	330,457	318,323			

The Tier 1 range has been revised to 6.00%-6.75%, the previous range was 6.25%-7.00%. In the second half of 2006, the Tier 1 range was revised from 7.00%-7.50% to 6.25%-7.00% and the ACE range was revised from 4.75%-5.25% to 4.25%-5.00%.

#### Movement in ACE ratio



- \* Defined as the draw downs of liquidity facilities, increased holdings of liquid assets as part of the Group's balance sheet management and increased drawings by clients due to the disruption in credit markets.
- ^ Primarily changes in deductions including the general reserve for credit losses (-4 basis points), capitalised software (-3 basis points) and other deductions (-3 basis points).

### Capital movements during the period

The Group has revised its Tier 1 target range from 6.25%-7.00% to 6.00%-6.75%. This reflects the Group's focus on an efficient capital structure and is consistent with the Group's credit rating and peers. There is no change to the ACE target range.

The Group's ACE and Tier 1 ratios are within their respective target ranges. The decrease in the capital ratios reflected the continuing strong growth in credit risk-weighted assets, including the effect of recent events in the global credit markets, and the impact of the on-market share buyback.

During the September 2007 half, the Group successfully completed the announced capital management programme. This included the purchase of \$106 million shares on-market to neutralise the capital impact of shares issued under the dividend reinvestment plan and \$546 million shares bought

back on-market to complete the announced buyback. This was in addition to \$0.7 billion of the capital management programme completed in the March 2007 half. Overall, the Group's capital management programme during the year amounted to \$1.5 billion.

As noted previously, over the September 2007 half the Group experienced continued strong growth in risk-weighted assets, particularly in business lending. In the latter part of the half, the disruption in credit markets led to draw downs of liquidity facilities, increased holdings of liquid assets as part of the Group's balance sheet management and increased drawings by clients. As at 30 September 2007, the aggregate effect of these impacts was to increase nabCapital's risk-weighted assets by approximately \$10 billion (or 14 basis points of ACE).



<sup>(2)</sup> Refer to note 4 in Section 6 for definition.

<sup>(3)</sup> APRA re-accredited the Group's internal method to calculate the market risk component of risk-weighted assets during the first half of 2007.



### Additional Tier 1 impacts from 1 January 2008

As part of APRA's adoption of Basel II, from 1 January 2008 the Prudential Standards will require banks' regulatory deductions previously taken from Total Capital to be taken 50% from Tier 1 and 50% from Total Capital. For the Group, this will impact Tier 1 by approximately \$0.7 billion, relating primarily to Wealth Management. It will have no impact on ACE.

As previously highlighted, the Group currently includes \$0.5 billion in its Tier 1 which relates to the profit, arising in the banking group, from the sale of the life insurance businesses of Bank of New Zealand and National Australia Group Europe to Wealth Management subsidiaries. As expected, the regulatory treatment will change with effect from 1 January 2008 and the profit on sale will no longer be included in Tier 1.

Together these impacts amount to approximately 31 basis points of Tier 1, effective 1 January 2008.

The Group expects to achieve advanced accreditation under Basel II in 2008, except fro the UK Region (refer to page 28). The Group will be in discussion with APRA to agree the extent of capital relief, and is not relying on transitional relief to support regulatory capital following AIFRS implementation.

### **Funding**

The Group employs a set of internal measures to gauge the strength of its balance sheet funding. The focus of these measures is the Stable Funding Index (SFI) which comprises a Term Funding Index (TFI) plus Customer Funding Index (CFI). TFI is defined as Term Wholesale Funding with a remaining maturity greater than 12 months divided by Core Assets (further definition provided in the Glossary). CFI is a measure of customer deposits divided by Core Assets. The securitisation of balance sheet assets impacts these funding indices by reducing Core Assets. The Group targets an SFI of around 70%.

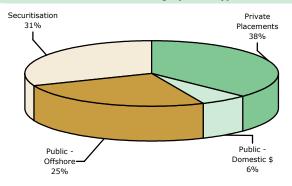
Over the past 2 years the Group has undertaken a number of steps to improve its SFI. Initiatives have included broadening the investor base for term wholesale funding, improving securitisation capability and targeting increased customer deposits. In the 12 months to September 2007 the Group's SFI fell from 72.5% to 71.8%. The decline was due to reduced term wholesale funding issuance following the period of market volatility induced by the collapse of the US sub-prime mortgage market. The Group was still able to demonstrate good access to term wholesale funding during this period. The strong Group SFI leading into the period meant that normal wholesale funding activity could be reduced in the face of limited market liquidity. TFI decreased from 18.7% in September 2006 to 16.4% in September 2007. The reduction in SFI was offset by strong growth in customer deposits with the CFI increasing from 53.8% to 55.5%.

#### Group Funding Indices (CFI, TFI and SFI)

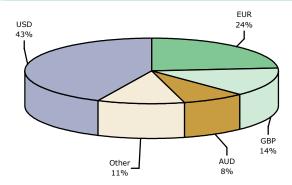


The mix of term wholesale funding raised during the 2007 financial year (including securitisation) is displayed below. In total the Group raised \$32.7billion of term wholesale funding (including securitisation) during the year, which is on top of \$35billion raised the previous year. The weighted average maturity of term wholesale funds raised in 2006/7 is approximately 3.5 years.

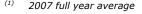
#### 2006/2007 Wholesale Funding by Deal Type (1)



## 2006/2007 Wholesale Funding Currency (1)



The Group's long term debt ratings are: NAB Limited AA/Aa1; BNZ Limited AA/Aa2; Clydesdale Bank PLC AA-/Aa3; and National Wealth Management Holding Ltd AA-.







### Full-time equivalent employees

		As at			
	Sep 07	Mar 07	Sep 06	Sep 07 v Mar 07 %	Sep 07 v Sep 06 %
Australia Banking	18,621	18,628	18,272	-	1.9
Wealth Management Australia	3,820	3,900	3,952	(2.1)	(3.3)
Other (incl. Asia)	159	146	173	8.9	(8.1)
Australia Region	22,600	22,674	22,397	(0.3)	0.9
UK Region	8,850	9,046	8,822	(2.2)	0.3
New Zealand Region	4,444	4,465	4,505	(0.5)	(1.4)
nabCapital	2,239	2,188	2,075	2.3	7.9
Central Functions	689	660	620	4.4	11.1
Total full time equivalent employees (FTEs)	38,822	39,033	38,419	(0.5)	1.0
Average half year FTEs	39,093	38,855	38,470	0.6	1.6

FTEs have decreased 211 from March 2007. This is mainly due to decreases in the Australia Region, UK Region and New Zealand Region from restructuring and the implementation of cost saving programmes.

These decreases have been partly offset by increases in nabCapital and Central Functions. Increases in nabCapital are attributable to additional FTE's in revenue generating business units required to support business growth and increases in project resources.

Increases in Central Functions is due to additional project resources along with new business development.

## **Other Matters**

## Basel II

On 26 June 2004, the Basel Committee on Banking Supervision endorsed the publication of the 'International Convergence of Capital Measurement and Capital Standards: a Revised Framework', commonly referred to as Basel II. The implementation process of Basel II into Australian regulation has been defined by the Australian Prudential Regulatory Authority (APRA) through the release of its prudential standards.

At the heart of Basel II is a series of best practice risk management and capital management methods that are integral to the Group's approach to running its business. Risk appetite is an integral part of the operational and strategic planning process for the Group. The setting and monitoring of the Group's risk appetite is supported by the Group's implementation of credit, operational and market risk tools defined by the Basel II framework as well as its Internal Capital Adequacy Assessment Process (ICAAP) and Economic Capital framework and model.

Basel II allows for several increasingly sophisticated approaches for Credit and Operational Risk. The Group is targeting accreditation in a phased manner due to the nature of its operations, which are located in three regulatory jurisdictions.

The Group already has advanced accreditation for Traded Market Risk. The Group is targeting advanced accreditation for Operational Risk (AMA) and Credit Risk (IRB) for the Australian, nabCapital and New Zealand operations during 2008, as per the requirements of

APRA and the Reserve Bank of New Zealand (RBNZ). All submissions for AMA have been made to these regulators. IRB models for our material portfolios are developed and in use, and are part of the Group's agreed implementation timetable with APRA and RBNZ.

The Group's UK operations, regulated by the Financial Services Authority (FSA) as the local regulator, are expected to commence standardised operational risk and credit risk accreditation on 1 January 2008 in accordance with the FSA's requirements. The UK operations will move to advanced accreditation for operational risk and credit risk at a timing agreed with APRA and the FSA.

The Group will submit its Interest Rate Risk in the Banking Book (IRRBB) accreditation application in December 2007 in accordance with the timetable set out by APRA for advanced banks, and anticipates achieving IRRBB accreditation in June 2008.

## **Basel II Accreditation and Capital Relief**

Under Basel II, the Group will continue to target an appropriate level of capital commensurate with its risk profile. APRA has stated that any capital relief will be limited to 10% of Basel I levels during 2008 and 2009. The Group will be in discussions with APRA to agree the extent of capital relief with the implementation of Basel II.



#### Review of Group Strategy, Operations and Results



# US Securities and Exchange Commission ("SEC") Deregistration

On 21 June 2007, the Group announced to the Australian Securities Exchange that it had applied to terminate the registration of its ordinary shares and registered US debt offerings under the United States Securities Exchange Act of 1934. The SEC deregistration became effective on 20 September 2007.

The SEC deregistration, and the delisting from the New York Stock Exchange ("NYSE"), is another step in the Group's ongoing simplification programme and follows the delisting from the London Stock Exchange and Tokyo Stock Exchange during the 2006 calendar year. The SEC deregistration is expected to reduce the administrative burdens and costs associated with complying with detailed and complex reporting and other obligations under US securities laws. Although the Group has delisted its ordinary shares from the NYSE (which are traded in the US in the form of American Depositary Shares ("ADS") evidenced by American Depository Receipts), the Group will continue to maintain an over-the-counter ADS program in the US.

### **Non-operating Holding Company**

The Group is evaluating a non-operating holding company structure (NOHC), among other corporate structures, in order to support the bank's operations in the longer term.

National is in dialogue with key regulators including APRA, ATO, IASB and the Government to clarify the specific impact on the Group of implementing a NOHC structure. We are also closely monitoring industry and regulatory developments.

The process is complex with extensive analysis required and many regulatory, tax, legal, accounting and other issues to address. Once all implementation issues are resolved the Board will make a decision as to whether to put the matter to National shareholders for a vote.

Under a NOHC the Group would continue to be regulated by APRA. National also remains committed to retaining the existing level of credit ratings.

We expect to be in a position to provide a further update at the AGM in February 2008.

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# **Section 4 - Review of Regional Operations**

- 33. Business Structure
- 34. Divisional Performance Summary
- 38. Australia Region
- 43. Australia Banking (nab)
- 47. Wealth Management (MLC)
- 54. UK Region
- 62. New Zealand Region
- 68. nabCapital
- 73. Central Functions

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#### **Business Structure National Australia Bank** NAB Group Central Functions\* Chairman: Michael Chaney CFO: Mark loiner CEO: John Stewart CRO: Michael Hamer Business Development: George Frazis Deputy CEO: Michael Ullmer Group EGM: Peter Thodey **Australia United Kingdom New Zealand** nabCapital CEO: Ahmed Fahour CEO: Lynne Peacock CEO: John Hooper CEO: Cameron Clyne Ciydesdale Bank 🕻 nabCapital 🕻 nab Bank of New Zealand Yórkshire Bank **Business & Private** iFS (Business & Private) Business & Private Global Markets Business Banking Business Banking Business Banking Private Banking Private Banking Private Banking Institutional Banking Specialised Finance Corporate Banking Corporate Banking Asset/Debtor Finance Specialised Businesses Asset Finance Working Capital Services Agri Banking Agri-Business (Agri-Banking Corporate Finance and Specialised Finance) Asset Finance **Retail Banking** Custodian Services Retail Banking Structure & Investments Retail Financial Services **Retail Banking** Credit Cards Direct Sales & Services • Retail Financial Services Consumer Banking Mortgages

Deposits & Transactions

Wealth Management

Mortgages

Consumer Banking Solutions

**Wealth Management** 

Financial Planning

Insurance

The Group operates under a regional accountability model, the main objective of which is to maximise local decision-making.

The regional businesses are responsible for value creation within a framework established by the Group of return on equity and cash earnings targets, a funding envelope and risk appetite, as well as customer satisfaction and employee engagement scores to ensure value is created in a sustainable way. The Group sets high level targets for the Regional CEO's, giving them the accountability and authority to run their businesses. They are close to their markets, their customer needs and the competitive landscape they operate in.

Corporate Centre focuses on:

Direct Sales & Services

**Wealth Management** 

Financial PlanningInvestmentsSuperannuationInsurance

Consumer Banking Solutions

Mortgages

- Value creation and target setting;
- Performance monitoring and capital management;
- Human Capital; and
- Mergers and acquisitions.

The Corporate Centre is responsible for the allocation of capital and taking a portfolio perspective to optimising shareholder returns.

The Corporate Centre undertakes rigorous value based analysis of the Group's existing business portfolio in the same way as it assesses new opportunities.

Finance and Risk Management, and funding are the joint accountability of the Corporate Centre and the Regions.

The Corporate Centre is accountable for high level policy framework, oversight and supporting Board governance. The Regions are accountable for implementation of the detailed policies, and business specific finance and risk management functions.

Internal Audit is an independent function, accountable directly to the relevant Board Audit Committee.

This section provides a review of each of our regional businesses from an internal management perspective. Financial information is provided on an operational basis (rather than a statutory basis) to reflect a management view of businesses and regional structures.

Content is prepared using external market data and internal management information useful for investors. The implications for the following analyses include:

- all performance data and analysis is based upon cash earnings from ongoing operations.
- our Wealth Management business reflects 100% shareholder attributable cash earnings results. Our financial report (Section 5) reflects both policyholder and shareholder interests. Refer to Section 6 for a reconciliation between cash earnings and statutory profit after tax.



 $<sup>^</sup>st$  Reflects organisational changes effective 10 December 2007 as announced on 4 October 2007.



									Cash		Group
	Aust	ralia Region		UK	NZ		Central	Elimina-	Earnings	Disposed	Cash
Year ended	Banking	WM	Other	Region	Region	nabCapital	Functions <sup>(1)</sup>	tions	- Ongoing	Operations	Earnings
30 September 2007	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income	5,520	-	27	1,982	864	1,134	238	-	9,765	(21)	9,744
Other operating income	1,695	-	3	898	348	616	70	(111)	3,519	98	3,617
Wealth Management net operating income	- <u>-</u>	1,286	-	-	-	-	-	-	1,286	-	1,286
Net operating income	7,215	1,286	30	2,880	1,212	1,750	308	(111)	14,570	77	14,647
Operating expenses	(3,321)	(729)	(28)	(1,751)	(608)	(790)	(312)	111	(7,428)	(66)	(7,494)
Underlying profit	3,894	557	2	1,129	604	960	(4)	-	7,142	11	7,153
Charge to provide for doubtful debts	(389)	-	-	(290)	(46)	(69)	4	-	(790)	-	(790)
Cash earnings before tax	3,505	557	2	839	558	891	-	-	6,352	11	6,363
Income tax expense	(1,034)	(155)	(1)	(247)	(179)	(176)	70	-	(1,722)	(3)	(1,725)
Cash earnings before distributions and IoRE	2,471	402	1	592	379	715	70	-	4,630	8	4,638
IoRE	-	39	-	-	-	-	-	-	39	-	39
Distributions								(283)	(283)	-	(283)
Cash earnings	2,471	441	1	592	379	715	70	(283)	4,386	8	4,394

<sup>(1)</sup> Central Functions includes Group Funding, Corporate Centre and elimination entries within Australia Region.



									Cash		Group
	Aust	ralia Region		UK	NZ		Central	Elimina-	Earnings	Disposed	Cash
Year ended	Banking	WM	Other	Region	Region	nabCapital	Functions <sup>(1)</sup>	tions	- Ongoing	Operations	Earnings
30 September 2006	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income	4,870	-	26	1,852	797	937	295	-	8,777	(99)	8,678
Other operating income	1,638	-	7	971	333	572	205	(172)	3,554	739	4,293
Wealth Management net operating income		1,123	-	-	-	-	-	-	1,123	-	1,123
Net operating income	6,508	1,123	33	2,823	1,130	1,509	500	(172)	13,454	640	14,094
Operating expenses	(3,328)	(720)	(41)	(1,782)	(603)	(765)	(293)	172	(7,360)	(413)	(7,773)
Underlying profit	3,180	403	(8)	1,041	527	744	207	-	6,094	227	6,321
Charge to provide for doubtful debts	(279)	-	1	(307)	(46)	24	2	-	(605)	(1)	(606)
Cash earnings before distributions, tax and IoRE	2,901	403	(7)	734	481	768	209	-	5,489	226	5,715
Income tax expense	(863)	(95)	2	(216)	(160)	(155)	(76)	-	(1,563)	(64)	(1,627)
Cash earnings before distributions and IoRE	2,038	308	(5)	518	321	613	133	-	3,926	162	4,088
IoRE	-	56	-	-	-	-	-	-	56	13	69
Distributions								(254)	(254)	-	(254)
Cash earnings	2,038	364	(5)	518	321	613	133	(254)	3,728	175	3,903

<sup>(1)</sup> Central Functions includes Group Funding, Corporate Centre and elimination entries within Australia Region.



									Cash		Group
	Austi	ralia Region		UK	NZ		Central	Elimina-	Earnings	Disposed	Cash
Half year ended	Banking	WM	Other	Region	Region	nabCapital	Functions <sup>(1)</sup>	tions	- Ongoing	Operations	Earnings
30 September 2007	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income	2,829	-	14	986	439	601	97	-	4,966	(11)	4,955
Other operating income	889	-	1	434	173	301	51	(53)	1,796	51	1,847
Wealth Management net operating income	-	677	-	-	-	-	-	-	677	-	677
Net operating income	3,718	677	15	1,420	612	902	148	(53)	7,439	40	7,479
Operating expenses	(1,664)	(372)	(13)	(859)	(304)	(400)	(160)	53	(3,719)	(64)	(3,783)
Underlying profit	2,054	305	2	561	308	502	(12)	-	3,720	(24)	3,696
Charge to provide for doubtful debts	(208)	-	-	(135)	(22)	(36)	1	-	(400)	-	(400)
Cash earnings before tax	1,846	305	2	426	286	466	(11)	-	3,320	(24)	3,296
Income tax expense	(545)	(86)	(1)	(128)	(90)	(89)	62	-	(877)	8	(869)
Cash earnings before IoRE and distributions	1,301	219	1	298	196	377	51	-	2,443	(16)	2,427
IoRE	-	18	-	-	-	-	-	-	18	-	18
Distributions								(146)	(146)		(146)
Cash earnings	1,301	237	1	298	196	377	51	(146)	2,315	(16)	2,299

<sup>(1)</sup> Central Functions includes Group Funding, Corporate Centre and elimination entries within Australia Region.



									Cash		Group
	Austi	alia Region		UK	NZ		Central	Elimina-	Earnings	Disposed	Cash
Half year ended	Banking	WM	Other	Region	Region	nabCapital	Functions <sup>(1)</sup>	tions	- Ongoing	Operations	Earnings
31 March 2007	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income	2,691	-	13	996	425	533	141	-	4,799	(10)	4,789
Other operating income	806	-	2	464	175	315	19	(58)	1,723	47	1,770
Wealth Management net operating income	-	609	-	-	-	-	-	-	609	-	609
Net operating income	3,497	609	15	1,460	600	848	160	(58)	7,131	37	7,168
Operating expenses	(1,657)	(357)	(15)	(892)	(304)	(390)	(152)	58	(3,709)	(2)	(3,711)
Underlying profit	1,840	252	-	568	296	458	8	-	3,422	35	3,457
Charge to provide for doubtful debts	(181)	-	-	(155)	(24)	(33)	3	-	(390)	-	(390)
Cash earnings before tax	1,659	252	-	413	272	425	11	-	3,032	35	3,067
Income tax expense	(489)	(69)	-	(119)	(89)	(87)	8	-	(845)	(11)	(856)
Cash earnings before distributions and IoRE	1,170	183	-	294	183	338	19	-	2,187	24	2,211
IoRE	-	21	-	-	-	-	-	-	21	-	21
Distributions								(137)	(137)	-	(137)
Cash earnings	1,170	204	-	294	183	338	19	(137)	2,071	24	2,095

<sup>(1)</sup> Central Functions includes Group Funding, Corporate Centre and elimination entries within Australia Region.



## **Australia Region**

Ahmed Fahour

The Australia Region consists of our Australia Banking (incorporating Retail Banking and Business & Private Banking) and Wealth Management businesses in Australia ("MLC") as well as our Asian consumer banking operations.

## Strategic Highlights & Business Developments

The Australia Region has created a platform to extend beyond the 'Truly Competitive' phase of the Region's strategy. Management's strategic focus is now on executing on opportunities to leverage our capabilities, and deliver sustainable growth in the performance of the business. This is driven by a strong focus on the success levers of financial, staff, customer and community related outcomes.

The Australia Region delivered cash earnings growth before IoRE of 12.4% for the September 2007 half and 22.8% for the year. Our result includes strong contributions from both Banking and MLC businesses, and reflects the revitalisation of the distribution strategy, continued execution of our efficiency initiatives and favourable economic conditions.

The efficiency initiatives and a focus on productivity underpin the performance with the banking cost to income ratio declining to 44.8% for the September 2007 half. The focus on continuous improvement processes has enabled additional investment in recruitment of front line staff whilst expenses have increased only marginally. Whilst actively managing our expenses, we are continuing to refresh the technology infrastructure and the distribution network as part of our focus on delivering sustainable growth.

Business & Private Banking is a 'Truly Competitive' enterprise, with an experienced sales force that continues to maintain and extend its leadership position in business lending. This is supported by a strategy that focuses on maintaining and deepening customer relationships.

Retail Banking is still rebuilding with a growing momentum and an emphasis on improving productivity and efficiency whilst continuing to invest in distribution to maximise the quality, depth and longevity of customer relationships.

MLC has shown strong momentum by capitalising on its diversified distribution model and leading position in the high growth superannuation system. At the same time MLC is leading the transformation of the industry to a more customer centric approach to advice and adviser remuneration. MLC plans to further capitalise on fundamental trends such as the aging population, the convergence in financial services distribution and investment product diversification.

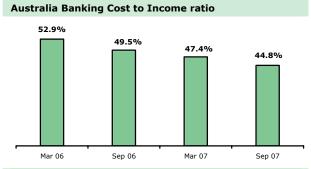
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■ MLC

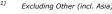
■ Australia Banking

















The Regional cross sell agenda is now well established with focus in four key areas; Insurance sales through Bank channels, Investments and Superannuation sales through Bank channels, banking products and services through MLC Financial Advisers, and generation of nabCapital revenue through Business & Private Banking customers. Cross sell through Bank channels continues to provide a strong source of revenue growth for the Region.

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## **Operating Environment**

The Australian financial services industry has experienced a strong period of growth over recent years with a relatively favourable interest rate environment, strong employment levels and higher wages, and a solid housing market. This has created a growing appetite for debt, good deposit growth, strong growth in funds under management, partly due to the superannuation environment under the Simpler Super legislative changes, favourable equity markets and a benign asset quality environment.

Whilst we expect that continued favourable economic conditions will generate solid credit growth in the medium term, as we move through a normal credit cycle, asset quality is expected to return to historic norms. In addition, an intensification of competitive pressures continues to put pressure on revenue growth and profit margins.

Consumer campaigns around fee levels result in continued pressure on exception fees and is expected to reduce this type of fee level generation in future years. Furthermore RBA changes to both credit and debit payment markets are expected to result in further pressure on fee levels on ATMs and credit cards.

Wholesale funding constraints in the short term have increased the cost of funds and reduced net interest income revenue and profitability.

#### **Customer, Employee and Community**

The Region continues to demonstrate significant development in the non financial pillars of our strategy.

The nab brand has been relaunched with a new theme for Retail Banking customers (nab: a little word for a big life). The MLC brand was also relaunched emphasising the nest egg as being symbolic of our customers' insurance and investments needs.

Significant progress has been made to re-engineer end-to-end processes for our customers in line with our strategic direction to exceed their expectations through simplified interactions. This has resulted in improved customer satisfaction ratings across all three businesses.

In line with nab's commitment to being carbon neutral by September 2010, we have executed a contract to purchase a percentage of our electricity as accredited GreenPower. This will reduce our annual greenhouse gas emissions by approximately 5,500 tonnes in 2008, or the equivalent to taking more than 1,375 cars off the road. Over the next three years we will increase this so that in 2010, 10% of our energy will be sourced from renewable energy sources.

nab has continued to play a significant role in sponsoring a number of charity groups and events such as The Alannah and Madeline Foundation, the Australian Ballet, West Australian Opera, AFL, Sydney Royal Easter Show, Art Gallery of NSW and National Gallery of Australia. nab employees have been actively encouraged to contribute to the community through Volunteer Awards and an employee charity scheme.

Our Community Trust index rating has increased 5.5% on September 2006 demonstrating our commitment to become an active member of the community.

Investment in our staff has continued to be a priority with a number of employee empowerment initiatives implemented aimed at better identifying and retaining talent, and an employee share scheme designed to reward staff that invest in nab and our customers' future. As a result our Employee Engagement scores increased from 40% in 2006 to 51%, while Employee Satisfaction jumped from 72% in 2006 to 81%.

These and other developments have been recognised through a number of awards attained in 2007. nab was again awarded 'Business Bank of the Year' by CFO Magazine, reflecting our market leading position and our commitment to making genuine contact with customers. nab was also named Best National Financial Institution by the Australian Banking & Finance Magazine, Blue Ribbon Bank of the Year by Smart Investor Magazine, as well as Best Banking Website of the year by Money Magazine. Our Direct Sales and Service Team took out the Best Contact Centre title in the Asia Pacific region World Contact Centre Awards.

MLC won three awards at the 2007 Asset Magazine Innovation Awards for 'Best Income Protection Product' (MLC Income Protection Plus), 'Margin Lender of the Year' (nab Margin Lending) and 'Best Platform for Administrating Self-Managed Superannuation' (MLC MasterKey Custom). MLC also won the Rainmaker award for Best New Investment Product of the Year with its JANA Australian Long Short trust.





# Review of Regional Operations and Results - Australia Region



## **Australia Region**

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Banking revenue	3,718	3,497	6.3	7,215	6,508	10.9
Wealth Management net revenue	677	609	11.2	1,286	1,123	14.5
Net operating revenue	4,395	4,106	7.0	8,501	7,631	11.4
Operating expenses	(2,036)	(2,014)	(1.1)	(4,050)	(4,048)	-
Underlying profit	2,359	2,092	12.8	4,451	3,583	24.2
Charge to provide for bad and doubtful debts	(208)	(181)	(14.9)	(389)	(279)	(39.4)
Other (incl. Asia)	1	-	_	1	(5)	large
Cash earnings before tax and IoRE	2,152	1,911	12.6	4,063	3,299	23.2
Income tax expense	(631)	(558)	(13.1)	(1,189)	(958)	(24.1)
Cash earnings before IoRE	1,521	1,353	12.4	2,874	2,341	22.8
IoRE	18	21	(14.3)	39	56	(30.4)
Cash earnings	1,539	1,374	12.0	2,913	2,397	21.5
Represented by:						
Australia Banking	1,301	1,170	11.2	2,471	2,038	21.2
Wealth Management	219	183	19.7	402	308	30.5
Other (incl. Asia)	1	-	-	1	(5)	large
Cash earnings before IoRE	1,521	1,353	12.4	2,874	2,341	22.8
Performance measures						
Cash earnings before IoRE per average FTE (\$'000s)	133	121		127	105	
FTEs (spot)	22,600	22,674		22,600	22,397	







#### **Australia Region**

Financial Highlights

#### September 2007 v March 2007

The Australia Region delivered cash earnings growth (before IoRE) of 12.4% for the September 2007 half. This result reflects strong income trends, the continuing execution of our efficiency initiatives and sustained favourable economic conditions.

Performance highlights include maintaining our leadership position in business lending, continuing to achieve good deposit growth across all our banking businesses and strong sales momentum within our MLC business. This has been achieved through successful execution of revitalised distribution strategy initiatives and industry specialisation strategies.

The strong volume growth in the half was underpinned by sound margin management for the half in an increasingly competitive environment, the continued emergence of cross-sell of MLC products through banking channels and a significant improvement in net funds flow.

The Australia Region has achieved the fourth consecutive half of near flat expenses with growth contained to 1.1%. This has been achieved through continued focus on efficiency and productivity programmes. These have allowed increased FTE in key front line areas to support the customer focussed strategies and continued re-investment in our core infrastructure to support sustainable future business growth.

## September 2007 v September 2006

The Australia Region delivered cash earnings growth (before IoRE) of 22.8% for the September 2007 year. Our strong result reflects the continuing execution of our efficiency initiatives and favourable economic conditions in all markets.

Revenue growth of 11.4% reflected continued strong volume momentum in both banking and MLC products, together with good margin management.

The regional expense base for the year has remained flat as the region continued to focus on working the cost base down to an efficient but sustainable level.

#### Other items

#### **Restructuring Activity**

Restructuring activity during the September 2007 half included expenditure on distribution strategy, product rationalisation and streamlining back office processes.

Gross expense benefits from the restructuring program were \$139 million in the second half of 2007, an incremental \$41 million over the March 2007 half. This brings total expense benefits for the September 2007 year to \$237 million, an incremental \$96 million over the 2006 year.

FTE redundancies under the program to date are 2,079 including an additional 387 redundancies during the second half of 2007.

Our remaining provision balance at September 2007 is \$53 million largely reflecting costs associated with the commercial property network and the retail banking distribution strategy.

#### **Investment Spend**

Investment cash spend during the September 2007 half was \$255 million, \$496 million for the year. Our investment portfolio comprised three broad categories; efficiency and sustainable revenue, infrastructure and compliance. Since October 2005 total investment spent in the Region has been \$1.0 billion. The mix of this spend is moving from compliance to efficiency and sustainable revenue initiatives.

Investment cash spend during the half on efficiency and sustainable revenue projects was \$92 million and represented 36% of the portfolio. This reflected the continued focus on efficiency programmes, productivity initiatives and cross sell projects.

Our objective of revitalising the distribution network and creating a platform to extend beyond Truly Competitive was highlighted by continued investment in infrastructure projects of \$103 million or 40% of the portfolio. Activity during the period included the roll-out of a single IT network across the banking and MLC business, providing a stabilised, consistent platform for enhanced efficiency, increased employee mobility, and superior customer service.

Investment cash spend on compliance projects was \$60 million and represented 24% of the portfolio. Activity during the period has included various initiatives to enhance on-line security measures as part of our ongoing innovation and security commitment to our customers, Basel II and other operational risk readiness projects.





# Review of Regional Operations and Results - Australia Region



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## Australia Banking (nab)

The Australia Banking business consists of an extensive distribution network organised around customer segments, providing tailored solutions to consumers, businesses and high net worth individuals. The Australia Banking business includes our Business & Private Banking and Retail Banking businesses together with a Treasury operation and back office support functions.

#### **Business & Private Banking**

As Australia's market leading business bank, Business & Private Banking provides lending, deposit, transaction, custody, merchant and other customised services to corporate, business and private banking clients. Small to medium sized enterprises are serviced through our Business Banking unit, Top 500 companies through Corporate Banking and the Specialised Businesses unit focuses on the Agribusiness, Food, Fibre & Beverage, Healthcare, Education and Government industries.

Business & Private Banking is a 'Truly Competitive' enterprise, with a broad geographic footprint and an experienced sales force that continues to maintain and extend its leadership position in business lending. This is supported by a strategy that focuses on maintaining and deepening customer relationships. This is achieved by extending reach and capability through industry segment specialisation, decentralised decision making, and an efficiency program that results in maximum banker time being spent serving customers.

Business lending and deposit volumes grew strongly during the period driven by the robust economy and a strong relationship focus. The focus on industry segment specialisation has also continued to provide enhanced services to specific industries. nabHealth, nabGovernment and nabSuccession brands were all launched during the half.

During the year we transferred our smaller business clients to the Retail Banking business. This has enabled the business bank to focus more fully on its chosen market and continue to build on the deep customer relationship focus that we are known for. In addition we have recently launched an iFS (integrated Financial Solutions) model to some of our key bankers. This draws heavily off the model successfully operated within our UK business that has delivered significant growth in business lending volumes. This model provides greater autonomy to our bankers together with clear incentives to manage their business outcomes locally and increase their tenure of relationship with customers.

### **Retail Banking**

Retail Banking provides lending, deposit, investment, insurance and transaction services to meet the needs of personal and small business customers. These needs are met through a comprehensive state-based distribution network of retail stores, direct channels and third party partners. The Retail Banking business also includes consumer product management teams, banking operations functions and the NAB Broker business.

To support our strategy of delivering a great customer experience, Retail Banking has continued to invest in

developing sales and service capability, extending incentive programs to front line staff, refreshing all key customer channels and improving processes. In addition, we have undertaken a brand re-launch and introduced a new tag line (nab. a little word for a big life), to build on the brand's central theme of helping customers fulfil their aspirations. This has been combined with a new advertising campaign aimed at assisting brand recall and establishing a strong identity for the nab brand.

Retail Banking has now completed the roll-out of its new retail network operating model which provides a strong platform for the future. Revenue growth opportunities have been enhanced with mortgage sales capability now available in 80% of stores, small business lending capability in 36% of stores and wealth management capability in 15% of stores. This model includes a strong focus on operating localised businesses that are close to our customers, enabling responsive decision making and a customer centric approach.

Our infrastructure has been upgraded and extended through the refurbishment of a further 55 stores during the half and we have also completed the extension of nab's ATM network by nearly 25% (327 new machines) through our alliance with Coles. 40% of the new machines are located in suburbs where there was previously no nab presence.

nab recently launched a new range of smart everyday transaction accounts, with the option of Visa debit functionality and fee structures which provide better customer choice. We have also reinforced our commitment to simplify fee structures and lower the cost of banking for our customers by introducing a Concession Card account free of exception and account service fees. We have also removed monthly account service fees on our Retirement and Student accounts and will be introducing a new Clear Banking account with no exception fees. Our new transaction accounts feature an innovative deposit waiver meaning that customers will not pay an account service fee if they deposit the nominated minimum amount per month into the account.

The half also saw the re-launch and re-branding of nab Broker based on a strategy of developing sustainable and profitable relationships. This includes a broader service offering and revised commission for brokers and was rolled out through an extensive series of briefings around Australia. This has generated new momentum in mortgage sales and outstandings in this channel arresting the decline of previous quarters.

During the half Retail Banking has progressively delivered on key initiatives under its strategy, the franchise has gained good momentum and financial results have correspondingly improved. Whilst Retail Banking is progressing well, it will take more time to achieve strategic objectives and complete the turnaround.

Progress in both of our banking businesses has been augmented by new sales and business acumen training for all frontline staff and the development and introduction of new banker incentive programs encouraging greater focus on local customer relationships.







## **Australia Banking**

	Half Year to			Year to			
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %	
Net interest income	2,829	2,691	5.1	5,520	4,870	13.3	
Other operating income	889	806	10.3	1,695	1,638	3.5	
Net operating income	3,718	3,497	6.3	7,215	6,508	10.9	
Operating expenses	(1,664)	(1,657)	(0.4)	(3,321)	(3,328)	0.2	
Underlying profit	2,054	1,840	11.6	3,894	3,180	22.5	
Charge to provide for bad and doubtful debts	(208)	(181)	(14.9)	(389)	(279)	(39.4)	
Cash earnings before tax	1,846	1,659	11.3	3,505	2,901	20.8	
Income tax expense	(545)	(489)	(11.5)	(1,034)	(863)	(19.8)	
Cash earnings <sup>(1)</sup>	1,301	1,170	11.2	2,471	2,038	21.2	
Average volumes (\$bn)							
Gross loans and acceptances	236.0	221.8	6.4	228.8	201.4	13.6	
Interest earning assets	235.1	222.8	5.5	229.0	201.7	13.5	
Total assets	236.6	224.8	5.2	230.7	203.2	13.5	
Retail deposits	98.4	92.7	6.1	95.6	84.0	13.8	
Performance measures							
Cash earnings on average assets	1.10%	1.04%	6bps	1.07%	1.00%	7bps	
Net interest margin	2.40%	2.42%	(2bps)	2.41%	2.41%	-	
Cost to income ratio	44.8%	47.4%	260bps	46.0%	51.1%	510bps	
Cash earnings per average FTE (\$'000s)	139	127		133	113		
FTEs (spot)	18,621	18,628		18,621	18,272		

## Distribution

		As at	
	Sep 07	Mar 07	Sep 06
Number of retail stores	786	787	787
Number of ATM's	1,604	1,285	1,294
Number of internet banking customers	1.296m	1.228m	1.159m
Number of business banking centres	181	186	186

# **Market Share**

	As at						
	Sep 07	Mar 07	Sep 06				
Business credit	19.3	19.0	19.0				
Retail deposits	14.6	14.3	14.0				
Housing	13.3	13.5	13.8				
Other personal	14.5	14.8	14.8				

Source: RBA Financial Aggregates/ NAB including nabCapital data as at September 2007

<sup>(1)</sup> The definition of cash earnings has been amended from March 2007. For a reconciliation to the previous definition refer to page 46.







#### **Australia Banking**

Financial Analysis

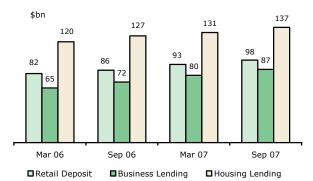
#### September 2007 v March 2007

**Cash earnings** increased \$131 million or 11.2% and **return on assets** improved 6 basis points. This solid momentum was underpinned by revenue growth from sustained business lending volumes, reinforced by active management of expenses through efficiency improvements.

**Net interest income** increased \$138 million or 5.1%. Solid volume related growth was maintained, particularly in the business banking and deposit books (\$177 million). This was partially offset by lending product margin compression, whilst deposit product margins remained flat. Additional net funding costs of \$11m were incurred as a result of recent market conditions.

**Average interest earning assets** grew \$12.3 billion or 5.5% largely driven by business lending and seasonally stronger business activity. Consumer segment loan growth was sound. Mortgage growth in the retail business continued at below system levels as the business focused on strengthening of the distribution network and the launch of NAB Broker.

#### **Australia Banking Average Volumes**



**Average retail deposits** grew \$5.7 billion or 6.1% due to continual growth in online and ancillary transaction products. Term deposits experienced strong inflows in the lead up to superannuation reform, whilst cash management accounts continued to taper off due to the popularity of online alternatives.

**Net interest margin** declined 2 basis points. Underlying lending margins declined 3 basis points due to competitive pressures, particularly in the mortgage broker business. This was partially offset by the impact of deposit mix and capital allocation.

**Other operating income** increased \$83 million or 10.3%. Lending and account fees increased \$33 million. This was driven by volume related increases in account and lending fees, increased interchange and merchant fees from service improvements to transaction banking and repricing initiatives. Positive treasury results contributed an additional \$37 million, largely due to an improvement in the revaluation of economic hedge transactions. Seasonality related to fee income also contributed to the growth over the half.

**Operating expenses** increased \$7 million or 0.4%. This was underpinned by incremental benefits from efficiency initiatives and restructuring (\$44 million), as well as continued active management of expenses.

These benefits offset underlying expense growth and the impact of volume related expenses. Continued investment in frontline staff was more than offset by 387 redundancies. The combination of these factors decreased the **cost to income ratio** by 260 basis points to 44.8%.

The **charge to provide for bad and doubtful debts** increased \$27 million or 14.9%. This was driven by increased lending growth and higher specific provisions across Business Banking and Mortgages, particularly in New South Wales.

## September 2007 v September 2006

**Cash earnings** increased \$433 million or 21.2% and **return on assets** improved 7 basis points. This was driven by ongoing strong volume growth mainly in business loans and deposits, and disciplined cost control.

**Net interest income** increased \$650 million or 13.3% driven mainly by strong lending and deposit volume growth (\$611 million), higher deposit margins (\$136 million) and increased capital allocation benefit and treasury income. This was partially offset by tightening of lending margins and unfavourable deposit mix resulting from the continued move by customers to lower margin online deposit products.

**Average interest earning assets** grew \$27.3 billion or 13.5%, predominantly driven by above system business lending and sustained consumer lending growth driven by a focus on product innovation. Mortgage growth was modest as we continued to invest in strengthening the distribution network.

**Average retail deposits** rose \$11.6 billion or 13.8% primarily driven by ongoing momentum in online savings accounts and term deposits.

**Net interest margin** was unchanged. Reductions due to lending margins (9 basis points) and adverse deposit mix (2 basis points) were offset by increases due to effective deposit margin management (6 basis points) and higher capital allocation benefit (5 basis points).

**Other operating income** increased \$57 million or 3.5%. This was driven by volume related increases in account and lending fees.

**Operating expenses** decreased \$7 million or 0.2%, underpinned by incremental benefits from efficiency initiatives (\$94 million) and restructuring (\$87 million). These offset higher personnel costs due to focus on variable performance based remuneration. Non-recurrence of prior period reimbursements for customer over-charging issues (\$53 million) further reduced expenses. The **cost to income ratio** decreased by 510 basis points.

The **charge to provide for doubtful debts** increased \$110 million or 39.4%. This reflected lending volume growth, and higher charges associated with delinquencies in the consumer segment.







#### Other items

## **Asset Quality**

The credit quality of the portfolio remains sound, and is well positioned with the Australian economy's return to a more neutral credit environment. Improvements in delinquency management processes implemented in the half helped contain the growth in impaired and defaulted (90dpd) assets, with 90dpd rates and volumes falling over the half, despite the underlying volume increase in the loan portfolio of gross loans and acceptances.

		As at	
	Sep 07	Mar 07	Sep 06
Gross impaired assets (\$m)	697	527	447
Gross impaired assets to gross loans and acceptances	0.29%	0.23%	0.21%
90 days past due assets (\$m)	876	881	708
90 days past due to gross loans and acceptances	0.36%	0.40%	0.33%
Total provision to gross loans and acceptances	0.45%	0.45%	0.43%
Net write offs to gross loans and acceptances	0.11%	0.12%	0.09%
Bad and doubtful debts charge to credit risk weighted assets	0.20%	0.20%	0.16%

## **Balance Sheet Management**

The funding indices for the Australian Region and nabCapital are considered on a combined basis. The strategy to improve the balance sheet strength over the past two years by targeting customer deposits, improving securitisation capability and increasing term wholesale funding has seen SFI increase from 63.4% in September 2005 to 67.9% in September 2007. In the 12 months to September 2007 SFI decreased from 68.6% to 67.9% primarily due to the disruption in wholesale funding markets that commenced in July 2007. NAB Limited was still able to maintain good access to term wholesale markets during this period, raising approximately \$2.6 million between 26 Jul 2007 and 30 September 2007. The strong funding position leading into that period enabled a reduced level of activity until the markets showed sign of improved liquidity. This reduced level of term debt issuance was partly offset by strong growth in customer deposits, with the CFI increasing from 48.1% to 50.1% during the 12 months to September 2007.

#### March 2007 Cash Earnings Definition

	Half y	ear to	Year to		
	Sep 07 Mar 07 \$m \$m		Sep 07 \$m	Sep 06 \$m	
Cash earnings	1,301	1,170	2,471	2,038	
Fair value and hedge ineffectiveness	13	-	13	1	
	1,314	1,170	2,484	2,039	
Disposed operation - Commercial Fleet	(16)	24	8	6	
	1,298	1,194	2,492	2,045	







### **MLC**

MLC delivered a \$36 million or 19.7% increase in cash earnings before IoRE for the half year. This was achieved with the Investments business delivering a \$25 million or 23.4% increase and the Insurance business an increase of \$11 million or 14.5%. This strong result reflects the successful execution of the strategy MLC has pursued over the past three years including:

- Developing a highly diversified, quality advice based distribution model, including: nab's salaried advice business, nab Financial Planning; self employed aligned advice businesses of Apogee Financial Planning, Garvan Financial Planning, Godfrey Pembroke and MLC Financial Planning; and strong relationships with a large number of external financial advisers. Through this network MLC delivered a significant improvement in its sales performance and net flows during the year.
- Maintaining a leading position in all sectors of the rapidly growing superannuation system including corporate super through Plum and MLC MasterKey Business Super, personal super through the MLC MasterKey and MLC MasterKey Custom platforms and self managed super through MLC MasterKey Custom. The Simpler Super legislative changes have made superannuation more attractive than ever before. More than 70% of MLC's customers' funds are invested in superannuation and this, combined with MLC's position as the second largest provider of superannuation in Australia, means that MLC is well placed to capitalise on the expected continuing strong flows.
- Taking an industry leading position on the critical issue of conflicts of interest and improving transparency for customers. MLC is leading the industry's move away from investment product commissions to fee for advice and does not participate in lower margin and complex,

revenue sharing or shelf space fee arrangements that are often not understood by customers. The commercial outcomes of this strategy are evident in MLC's strong sales, higher margins and better than industry average retention rates. During the past 12 months, MLC has returned more than \$6.4 million in fund manager rebates to its customers, leveraging its scale to deliver reduced costs to investors.

- MLC is continuing to build on its leading position in the personal insurance market with a focus on writing quality, sustainable new business. The ongoing strength and success of MLC's insurance business is underpinned by strong retention rates, market leading product innovation and favourable claims experience.
- Leveraging nab's Australian business, by providing nab customers with access to quality investment and insurance advice through the nab Financial Planning business. Investment sales through the bank channel increased 67% year on year and insurance sales increased by 15%.
- Improving efficiencies in the business through the customer experience and effectiveness program has delivered an improvement in all key efficiency ratios over the last year with investment cost to average FUM reducing from 58 bps to 54 bps and insurance cost to average annual inforce premium down from 30% to 24%.
- Maintaining a strong focus on reducing shareholder capital by raising \$450m of third party debt, which enabled surplus capital to be repatriated to the Group. As a result, the return on shareholder capital has improved significantly. In addition, MLC improved its return on regulatory capital (RoRC) during 2007, despite the cost of additional debt having a negative impact on IoRE and RoRC.







## MLC

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Gross income	1,145	1,040	10.1	2,185	1,911	14.3
Volume related expenses	(468)	(431)	(8.6)	(899)	(788)	(14.1)
Net income	677	609	11.2	1,286	1,123	14.5
Operating expenses	(372)	(357)	(4.2)	(729)	(720)	(1.3)
Profit before tax	305	252	21.0	557	403	38.2
Income tax expense	(86)	(69)	(24.6)	(155)	(95)	(63.2)
Cash earnings before IoRE	219	183	19.7	402	308	30.5
IORE (1)	18	21	(14.3)	39	56	(30.4)
Cash earnings	237	204	16.2	441	364	21.2
Represented by:						
Investments cash earnings before IoRE	132	107	23.4	239	168	42.3
Insurance cash earnings before IoRE	87	76	14.5	163	140	16.4
Cash earnings before IoRE	219	183	19.7	402	308	30.5
Performance measures						
Funds under management (spot) (\$m)	110,165	102,403	7.6	110,165	94,053	17.1
Funds under management (average) (\$m)	106,284	98,228	8.2	102,109	89,104	14.6
Net funds flow (\$m)	4,178	2,222	88.0	6,400	2,047	212.7
Annual inforce premiums (spot) (\$m)	795.6	742.5	7.2	795.6	707.6	12.4
Annual inforce premiums (average) (\$m)	769.0	725.1	6.1	751.6	670.5	12.1
New business premiums (\$m)	89.3	70.9	26.0	160.2	143.7	11.5
Operating expenses to gross income (%)	32	34		33	38	
Investment cost to average FUM (bps)	53	54		54	58	
Insurance cost to average inforce premium (%)	23	25		24	30	
Cash earnings before IoRE per average FTE (\$'000s)	112	95		103	77	
FTEs (spot)	3,820	3,900		3,820	3,952	
Financial advisers – bank channels	494	465		494	484	
Financial advisers – aligned channels	810	831		810	822	

The impact of changes in the discount rate on policyholder liabilities has been excluded from cash earnings, as noted in Section 7 – Glossary of Terms.





#### Review of Regional Operations and Results - Australia Region



#### **MLC**

Financial Highlights

### September 2007 v March 2007

Cash earnings before IoRE increased \$36m or 19.7%. This outstanding result was driven by:

- strong sales momentum across all channels demonstrating the strength of MLC's customer base;
- improved adviser productivity and quality whilst maintaining overall adviser numbers;
- an 88% increase in net funds flow to \$4.2 billion, which along with favourable investment markets underpinned a 7.6% growth in FUM;
- a 7.2% growth in annual inforce premiums as a result of higher sales and ongoing favourable lapse experience;
- a 10.1% increase in revenue for the half as a result of the increase in FUM and annual inforce premium;
- operating expenses growth consistent with the seasonal nature of the business; and
- improving efficiency that enabled significant reinvestment in the business.

### September 2007 v September 2006

Combined with first half momentum, MLC's cash earnings before IoRE increased by \$94m or 30.5%. Allowing for the impact of tax benefits in the prior period from the finalisation of tax returns, cash earnings before IoRE grew by 36.7%. Contributing to this significant result were:

- bank channel sales continuing to show strong, above system growth with investments up 67% and insurance up 15%.
- a 212.7% increase in net funds flow to \$6.4 billion, which together with favourable investment earnings resulted in a 17.1% growth in FUM;
- a 12.4% growth in annual inforce premiums as a result of sales at 1.2 times system;
- a 14.3% increase in revenue as a result of the increase in FUM and annual inforce premium;
- efficiency gains which saw a marginal increase in operating expenses of 1.3%, driving the operating expenses to gross income ratio down from 38% to 33%; and
- an improvement in capital efficiency.







# **MLC** – Investments

	Half Year to				Year to	ear to	
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %	
Gross income	694	621	11.8	1,315	1,121	17.3	
Volume related expenses	(233)	(208)	(12.0)	(441)	(389)	(13.4)	
Net income	461	413	11.6	874	732	19.4	
Operating expenses	(282)	(265)	(6.4)	(547)	(520)	(5.2)	
Profit before tax	179	148	20.9	327	212	54.2	
Income tax expense	(47)	(41)	(14.6)	(88)	(44)	large	
Cash earnings before IoRE	132	107	23.4	239	168	42.3	

Movement in Funds under Management and Administration (\$m)	As at Mar 07	Inflows	Outflows	Investment earnings	Other <sup>(1)</sup>	As at Sep 07
Master Funds (Platforms)	63,898	10,308	(7,516)	3,562	(1,480)	68,772
Other Retail	5,538	79	(432)	210	229	5,624
Total Retails (Excl. Cash)	69,436	10,387	(7,948)	3,772	(1,251)	74,396
Wholesale	24,037	2,493	(2,756)	981	-	24,755
Cash Management	3,933	11,218	(10,452)	124	(43)	4,780
Trustee	4,997	1,354	(117)	-	-	6,234
Total	102,403	25,452	(21,273)	4,877	(1,294)	110,165

<sup>(1)</sup> Other includes trust distributions and flow due to the sale/purchase of businesses.

		Market share			Share of New Business (2)			
	Rank	Jun 07	Dec 06	Jun 06	Rank	Jun 07	Dec 06	Jun 06
Retail (Excl. Cash)	2	12.1%	12.3%	12.3%	2	9.7%	9.2%	8.9%
Total Masterfunds	1	14.5%	14.9%	15.1%	2	10.6%	10.2%	10.0%
Total Wholesale	3	6.2%	6.3%	6.0%	15	2.5%	2.1%	2.1%

Source: Plan for Life Australian Retail & Wholesale Investments Market share & Dynamics Report - June 2007





<sup>(2)</sup> Share of new business is based on annual gross inflows.



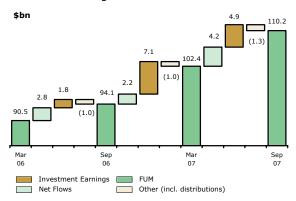
#### **MLC - Investments**

Financial Analysis

#### September 2007 v March 2007

**Cash earnings before IoRE** grew by \$25 million or 23.4%.

#### **Funds under Management**



**Gross income** increased \$73 million or 11.8%, well ahead of the 8.2% growth in average FUM. A strong sales performance from MLC's advice based distribution businesses, including ongoing cross-sell momentum through the Bank channel and continuing low attrition rates drove net funds flow past \$4 billion. The strong net flows together with positive investment earnings pushed MLC's FUM above \$110 billion delivering favourable revenue growth.

MLC's Retail (excluding cash) attrition rate continues to track below market average.

Margins were maintained, reflecting MLC's focus on participating in the more profitable segments of the market. Competitive pressures and the industry's move towards lower margin platform offerings resulted in a slight reduction in Retail Funds (Ex Cash) market share.

**Volume related expenses** include commission payments, investment costs and other FUM related costs. These increased \$25 million or 12.0%, in line with revenue growth.

**Net income** increased \$48 million or 11.6%, well ahead of the 8.2% growth in average FUM.

**Operating expenses** increased by \$17 million or 6.4%, well under the growth in business activity, which is seasonally higher in the second half. In addition to the cost of implementing the changes required to manage the unprecedented Simpler Super inflows, the business invested heavily to refresh the MasterKey and MasterKey Custom product platforms, including:

- the MLC Global Property Fund and MLC Hedged Global Share Fund (launched in May 2007); and
- MLC MasterKey Pension Fundamentals, the final product in MLC's fee for advice range.

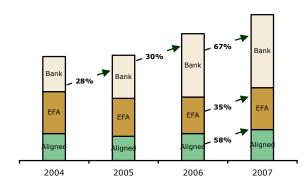
These costs were offset by efficiency gains delivered by MLC's customer experience and effectiveness program.

#### September 2007 v September 2006

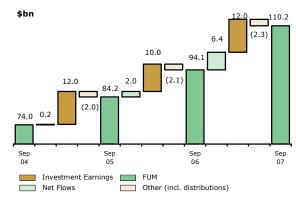
**Cash earnings before IoRE** grew \$71 million or 42.3%.

All channels contributed to the strong sales performance and, along with continued low attrition, resulted in a \$4.4 billion or 212.7% increase in net funds flow.

#### **Growth in Investment Sales by Channel**



#### **Funds under Management**



**Gross Income** increased \$194 million or 17.3%, driven by the 14.6% increase in average FUM and revenue from increased sales in MLC's advice based distribution businesses.

**Volume related expenses** increased \$52 million or 13.4%, broadly in line with the growth in gross income and average FUM.

**Net income** increased \$142 million or 19.4%, well ahead of the 14.6% increase in average FUM, reflecting MLC's strategy of focusing on higher margin segments.

**Operating expenses** increased by \$27 million or 5.2% due to higher variable remuneration, the changes required to implement Simpler Super and to refresh the MasterKey and MasterKey Custom product platforms.

**Income tax expense** grew by \$44 million due to an increase in profit before tax and the positive impact of the finalisation of prior years' tax returns in the September 2006 half (\$14 million).







## **MLC - Insurance**

	Half Year to				Year to	Year to	
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %	
Gross income	451	419	7.6	870	790	10.1	
Volume related expenses	(235)	(223)	(5.4)	(458)	(399)	(14.8)	
Net income	216	196	10.2	412	391	5.4	
Operating expenses	(90)	(92)	2.2	(182)	(200)	9.0	
Profit before tax	126	104	21.2	230	191	20.4	
Income tax expense	(39)	(28)	(39.3)	(67)	(51)	(31.4)	
Cash earnings before IoRE	87	76	14.5	163	140	16.4	

Annual Inforce Premiums (\$m)	As at Mar 07	Sales	Lapses	As at Sep 07
Retail	600.7	55.9	(23.2)	633.4
Group Risk	141.8	33.4	(13.0)	162.2
Total	742.5	89.3	(36.2)	795.6

		Market share			Share of New Business (1)			
	Rank	Jun 07	Dec 06	Jun 06	Rank	Jun 07	Dec 06	Jun 06
Retail risk premiums	1	15.0%	15.0%	14.9%	3	12.5%	12.4%	12.2%
Group Risk	6	8.6%	8.7%	9.0%	3	10.3%	12.2%	9.6%

Source: DEXX&R Life Analysis - June 2007





 $<sup>\</sup>ensuremath{^{(1)}}$  Share of new business is based on new premiums.



#### **MLC** - Insurance

Financial Analysis

#### September 2007 v March 2007

**Cash earnings before IoRE** grew by \$11 million or 14.5%.

**Gross income** growth of \$32 million or 7.6% was driven by strong sales, particularly in the bank channel and continued below market average lapses. Group risk insurance annual inforce premium grew by over \$20 million in the half due to a number of successful tenders

Volume related expenses, which include commission payments, claims and adjustments from the stocktake valuation of life policy liabilities (based on actuarial reviews of actual data and experience assumptions), increased by \$12 million or 5.4%, slightly below revenue growth. Claims experience was favourable overall. Disability claims experience, which had deteriorated in the prior period, improved. This was partly offset by lump sum claims experience which, while being better than long term expectations, was less favourable than in the prior period.

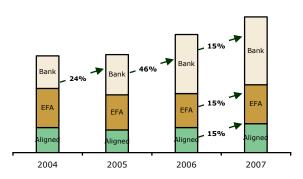
**Operating expenses** reduced \$2 million or 2.2%, largely due to productivity and efficiency improvements, offsetting expenditure on product development which included:

- the refresh of the Personal Protection Portfolio product (PPP);
- the extension of EasyCover, a loan based risk product, into the Bank channel as well as to mortgage brokers; and
- the release of Simple Life, a life insurance product available through nab credit cards.

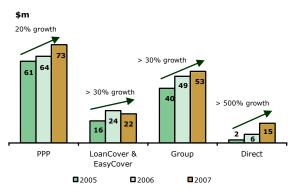
#### September 2007 v September 2006

**Cash earnings before IoRE** grew by \$23 million or 16.4%.

#### **Growth in Insurance Sales by Channel**



#### **Insurance Sales Growth**



Sales in MLC's market leading PPP product grew at 14% over 2007 on top of 5% growth in the previous year, following a substantial upgrade. MLC's sales of Individual (Retail) Risk grew at 1.2 times system, increasing MLC's market share from 12.2% to 12.5% over the year to June 2007.

**Gross income** growth of \$80 million or 10.1% was in line with average annual inforce premium growth. The 12.1% growth in average annual inforce premiums was the result of strong sales (15% growth in channels overall) and MLC's longheld practice of providing the most recent product enhancements to existing customers contributing to favourable lapse experience.

Above system growth in its core market of Individual (Retail) Risk allowed MLC to maintain the No. 1 position with 15.0% market share (as at June 07) of inforce premium.

**Volume related** expenses increased \$59 million or 14.8%. This higher than gross income growth was the result of satisfactory claims experience overall, though slightly worse than the prior period, and the stocktake valuation of policy liabilities which was unfavourable by \$10 million.

**Operating expenses** declined \$18 million or 9% after expenditure on product development (PPP refresh, EasyCover and Simple Life). Cost containment through productivity and efficiency initiatives drove a reduction in the cost to premium ratio from 30% to 24%.







Sep 07

## **UK Region**

Lynne Peacock

The UK Region, through its Clydesdale and Yorkshire Bank brands, provides products and services to business and retail customers. It has delivered another year of strong and sustainable growth while retaining a conservative approach to risk. This growth has been supported by a diversified and cautious approach to liquidity and funding.

## Strategic Highlights & Business **Developments**

Excellent progress has been demonstrated through a 13.6% year-on-year (5.9% in the second half) increase in cash earnings (excluding fair value and hedging). Cash earnings including fair value and hedging increased 16.2% over the previous year.

iFS revenues continue to grow strongly (up 23% on the year), offset by slower growth in retail (up 1%) and reductions of 8% in cards and 11% in wealth management as a result of continued restraint in unsecured lending and market pressure on payment protection insurance revenues.

The net interest margin declined 48 basis points over the year, with the decline slowing in the second half (as margin approaches market median) driven mainly by mix and basis risk.

The exceptional global market conditions arising from the effects of the US sub-prime mortgage crisis impacted in the last guarter with 35% of the 2007 basis risk impact of £23 million (£12 million in prior year) occurring in the last two months.

The 2006 comparative results contain £37 million in respect of Danske Bank A/S transitional services income and expenses. Excluding this effect, income grew 4% while expenses grew within inflation demonstrating firm cost control as significant investment in our business continues to be made.

Average UK Region lending volumes were up 19.4% year-on-year (10.3% half-on-half). Business lending was particularly strong with a full year growth of 26% (£2.5 billion). Growth in higher risk personal loans and credit cards has again been restrained.

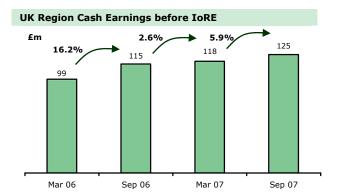
Average UK Region deposit volumes grew 20.9% yearon-year (8.7% half-on-half) with the iFS network driving the majority of this growth.

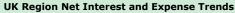
To further diversify the funding capability, £3 billion of mortgages were securitised under a master trust structure in August 2007.

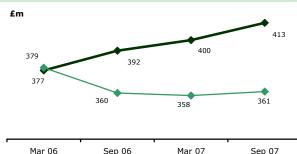
Investment in iFS continues with a net increase of 229 full-time equivalents (FTEs) during the year (101 net FTE increase in the second half). iFS is generating above-system balance sheet performance in key product segments driving strong volume growth.

Investment in the Retail network continued through the convergence of the Yorkshire and Clydesdale backoffice systems, the roll out of the new teller system, and the introduction of a new contemporary branch design.

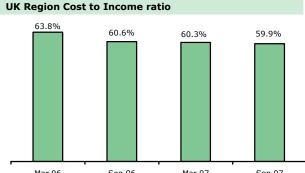
In summary, the UK Region continues to deliver on its promises providing an improved and differentiated banking proposition to its customers.

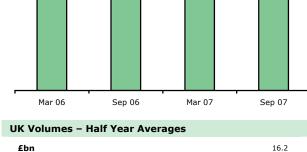


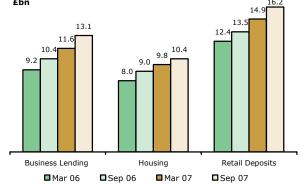




let interest income













#### **Operating Environment**

Economic forecasts for the UK economy suggest growth is likely to slow in 2008 to 2.1% from the above-trend growth rate seen in the first nine months of 2007, as consumer spending slows. That would be the lowest growth rate since 2005, but forecast rate cuts from the first half of next year should provide some stimulus to demand growth towards the end of 2008 and into 2009.

While there are tentative signs that the UK housing market is beginning to slow, most projections suggest that any downturn in the housing market is expected to remain fairly mild, with a soft landing the most likely outcome.

The result of the ongoing Office of Fair Trading investigation and the test case which is seeking to clarify the legal position of bank charges continue to cause uncertainty. There is a charge of £11 million in the 2007 full year results in respect of settlement of claims, costs incurred to date and provision for future quantifiable administrative costs. This has been offset in the results by a one-off provision release and an insurance recovery on bank note reissue costs relating to the Irish banks, providing £12 million benefit in the 2007 year.

In April 2007, a significant milestone was reached in the ongoing re-engineering of the UK Region. The Convergence programme completed the migration of Clydesdale Bank retail customer accounts onto a unified platform. The migration involved the transfer of the 1.2 million Clydesdale retail customers, being 48% of UK Region's retail customer base, onto new systems and the retraining of 6,000 staff in new streamlined processes. Additionally, the product offerings have been rationalised to provide customers with simpler and more beneficial products.

Introductions of iFS business banking clients to nabCapital UK generated income of £29 million (up 35%) during the year. As a result of Clydesdale Bank's total presence in the UK, £64 million of income (inclusive of the amount above) was generated by nabCapital UK during the year, up 33%.

#### **Customer, Employee and Community**

	As at				
	Sep 07	Mar 07	Sep 06		
Number of retail customers (no. millions)	2.5	2.5	2.4		
Number of business customers (no. millions)	0.2	0.2	0.2		

#### Customers

The number of new customers acquired in the 2007 year is 7.4% higher than in 2006.

The programme to embed the Financial Services Authority's 'Treating Customers Fairly' principles continues to make good progress.

#### **Employees**

The commitment to being an employer of choice continues and from 1 October 2007 new flatter structures, flexible working arrangements and remuneration being paid on the basis of the role being undertaken and performance rather than employees' grades were introduced. Other activities over the past 12 months included the introduction of new leadership programmes, expanded talent initiatives and a mentoring programme for emerging female leaders. In addition, the Times newspaper recognised National Australia Group Europe as one of the 'top 50 places women want to work'.

A new development programme for middle-managers was launched during the year.

During the 2007 year, 436 employees completed Lean awareness training helping them to identify efficiency improvements in processes. 48 employees graduated as Lean Sigma Green Belts having undertaken training, passed an exam and delivered a business improvement project.

#### Community

UK Region continues to invest in the communities in which it operates. The launch of two high profile sponsorships - Scottish Premier League football and the National Trust – continues to help promote the brands while engaging employees and customers.

The charity partnership with the British Heart Foundation continues to be a success, raising over £450,000. A payroll giving programme, launched in May 2006, now has 11% of staff participation. As a result, a Quality Mark Silver Award was awarded in March 2007.

In support of the Carbon Neutral commitment, all energy is now purchased from Climate Levy Exempt sources. Smart Boxes are also being rolled out across the property network to identify opportunities to reduce energy consumption.

### Awards

In November, Yorkshire Bank was named 'best business bank in the UK' by the Forum of Private Business. Clydesdale Bank was 'best business bank in Scotland'.

In April, People & Culture were awarded the ASA Human Resources Excellence Award 2007 by the Chartered Institute of Personnel & Development, recognising the business' employee development programme.





## Review of Regional Operations and Results - UK Region



**UK Region** 

Results present in local currency. See page 60 for results in \$AUDm

	Half Year to				Year to		
	Sep 07 £m	Mar 07 £m	Sep 07 v Mar 07 %	Sep 07 £m	Sep 06 £m	Sep 07 v Sep 06 %	
Net interest income	413	400	3.3	813	769	5.7	
Other operating income	183	186	(1.6)	369	403	(8.4)	
Net operating income	596	586	1.7	1,182	1,172	0.9	
Operating expenses	(361)	(358)	(0.8)	(719)	(739)	2.7	
Underlying profit	235	228	3.1	463	433	6.9	
Charge to provide for bad and doubtful debts	(57)	(62)	8.1	(119)	(128)	7.0	
Cash earnings before tax	178	166	7.2	344	305	12.8	
Income tax expense	(53)	(48)	(10.4)	(101)	(91)	(11.0)	
Cash earnings (1)	125	118	5.9	243	214	13.6	
Cash earnings including fair value and hedge ineffectiveness <sup>(2)</sup>	136	130	4.6	266	229	16.2	
Average volumes (£bn)							
Gross loans and acceptances	25.8	23.4	10.3	24.6	20.6	19.4	
Interest earning assets	27.8	25.4	9.4	26.6	21.7	22.6	
Total assets	31.4	28.1	11.7	29.7	24.4	21.7	
Retail deposits	16.2	14.9	8.7	15.6	12.9	20.9	
Performance measures <sup>(3)</sup>							
Cash earnings on average assets	0.79%	0.84%	(5bps)	0.82%	0.88%	(6bps)	
Net interest margin	2.96%	3.16%	(20bps)	3.06%	3.54%	(48bps)	
Cost to income ratio	59.9%	60.3%	40bps	60.1%	62.2%	210bps	
Cash earnings per average FTE (£'000s)	28	26		27	24		
FTEs (spot)	8,850	9,046		8,850	8,822		

<sup>(3)</sup> All performance measures are based on cash earnings excluding fair value and hedge ineffectiveness





<sup>(1)</sup> The definition of cash earnings has been amended from March 2007. For a reconciliation to the previous definition refer to page 59.

<sup>(2)</sup> Cash earnings as defined at 31 March 2007 to include fair value volatility and hedge ineffectiveness.



#### **UK Region**

Financial Analysis<sup>(1)</sup>

### September 2007 v March 2007

**Cash earnings** increased 5.9% (£7 million) on the prior half reflecting higher income, broadly flat expenses and lower charges to provide for doubtful debts.

Average gross loans and acceptances increased 10.3% on the prior period. Business lending volumes grew by 12%. Growth is largely driven by the continued success of the integrated Financial Solutions proposition and its increasing customer base. The managed approach to mortgage lending (balancing the volume and margin trade off) has resulted in 6% mortgage volumes growth. Exposure to credit card and personal loan lending has again been restrained, with average balances stable over the two halves.

**Average retail deposit volumes** grew 8.7%. This was driven by the continued momentum in the Financial Solutions Centres, where iFS average deposit growth in the half was 13%. Retail network volumes grew 5% in the half.

**Net interest income** increased 3.3% reflecting the strong balance sheet growth partially compensated by margin contraction.

The **net interest margin** decreased 20 basis points from 3.16% to 2.96%. Basis risk movements have depressed the margin in the half by 4bps. The market rate impacts have been augmented by the funding gap between customer lending and deposits.

The margin contraction was largely driven by continued change in product mix from the disproportionate growth between business lending and unsecured consumer products and partly from the growth in lower margin Offset mortgages.

Other operating income has decreased 1.6% driven by lower profit share income from creditor insurance (£8 million) as this income is received annually in the first half of the year and a one-off in the previous half for the sale of MasterCard shares (£6 million). Partially offsetting is the increased income from property disposals (£12 million). Customer fee income remained flat on the first half and underlying performance, after adjusting for material one-off items, is broadly in line with the prior half's result.

**Operating expenses** have increased 0.8%. UK Growth Programme costs have increased by £8 million reflecting the recruitment and ongoing costs of staff in the Financial Solutions Centres (101 net increase in iFS FTE in the half). Investment spend, to deliver projects such as Convergence, has increased £6 million on the prior half. These increases have been offset by £11 million of incremental and related savings from the last tranche of restructuring initiatives provided for in the March 2005 half which have driven increased efficiencies and process simplification.

The **cost to income ratio** at 59.9% improved by 40 basis points over the half year, reflecting the continued improvements in revenue and cost performance.

The **charge for doubtful debts** has reduced by 8.1% in the second half. The increase from growing lending volumes has been mitigated by the portfolio shift to secured lending, stable asset quality, improved arrears management and the tightening of lending criteria during 2006 and early 2007.

#### September 2007 v September 2006

Both income and expenses contained £37 million as a result of transitional service agreement income and costs in support of Danske Bank A/S in the September 2006 year. The transitional arrangements have now ceased, driving large variances in the year-on-year comparatives.

**Cash earnings** increased 13.6% (£29 million) on the September 2006 year reflecting continued progress in delivering strong and sustainable results.

Average gross loans and acceptances increased 19.4% on the September 2006 year. Business lending volumes grew by 26% with the maturing Financial Solutions Centres generating strong organic growth, while mortgage lending has experienced volume growth of 19%. The Retail network has increased its overall lending by 2% through growth in secured lending at the expense of unsecured.

Average retail deposit volumes grew 20.9%. This was primarily driven by the continued momentum in the Financial Solutions Centres and a robust performance in the Retail network. The base rate tracker product continued to generate significant volumes in iFS with growth of £1 billion in average balances over the year. Retail cover ratio has improved to 63.4% during the September 2007 year (70 basis points above prior year).

**Net interest income** increased 5.7% mainly driven by the significant portfolio growth, offset by margin, mix and rates impacts as noted below.

The **net interest margin** decreased 48 basis points from 3.54% to 3.06%. Basis risk movements on the lending and deposit portfolios have depressed the margin in the year by 4bps. In addition, recent market turbulence has increased the cost of wholesale funding. Product mix changes toward secured lending and the disproportionate growth in Offset mortgages have further depressed net interest margin.

**Other operating income** has decreased 8.4%. After adjusting for the impact of Danske Bank A/S transitional service income in the prior year (£37 million, offset by decreased operating expenses), other operating income increased 0.8%.

Income from derivatives generated through management of interest rate risk positions on the balance sheet has increased by £8 million; fee income has increased by £7 million as a result of increasing volumes and changing fee structures; and the ongoing Ireland ATM/POS support contract has driven an additional £5 million. These increases have been partially offset by a £6 million reduction from the sale

<sup>(1)</sup> Financial analysis is on cash earnings excluding fair value and hedge ineffectiveness







proceeds of the Private Client Solutions business received in the 2006 year and a £10 million reduction in profit share income from Wealth Management activities.

**Operating expenses** have decreased 2.7%. After adjusting for Danske Bank A/S transitional service expense in the prior year (£37 million, offset by decreased other operating income) operating expenses have increased 2.4%.

UK Growth Programme costs have increased by £40 million reflecting the recruitment and ongoing costs of staffing the Financial Solutions Centres (net increase of 229 iFS FTE over the year to support the programme), the full year effect of property associated costs and an additional £9 million of depreciation as a result of investment spend in the prior year. Incremental savings from the restructuring initiatives provided for in March 2005 were £42 million and included FTE savings, occupancy cost savings and contract and service renegotiation savings.

The **cost to income ratio** of the business improved by 210 basis points over the year to 60.1% (58.4% including fair value and hedge ineffectiveness).

The **charge for doubtful debts** has reduced by 7.0% over the September 2006 year. The increase from growing lending volumes has been mitigated by the portfolio shift to secured lending, stable asset quality, improved arrears management and the tightening of lending criteria during 2006 and early stages of the 2007 year.

## Other items

#### **Asset Quality**

		As at	
	Sep 07	Mar 07	Sep 06
Gross impaired assets (£m)	63	51	52
Gross impaired assets to gross loans and acceptances	0.23%	0.21%	0.23%
90 days past due assets (£m)	125	90	62
90 days past due assets to gross loans and acceptances	0.47%	0.36%	0.27%
Total provisions to gross loans and acceptances	1.07%	1.12%	1.15%
Net write offs to gross loans and acceptances	0.43%	0.45%	0.48%
Bad and doubtful debts charge to credit risk weighted assets	0.52%	0.54%	0.58%

The UK Region asset quality remains strong with a well-secured and diversified portfolio. The retail banking proposition does not include any direct sub-prime or low doc (self-certified) lending.

The increase of £35 million in the 90 days past due (DPD) balances in the half year to September 2007 is evenly spread across the housing and business portfolios with the unsecured consumer lending portfolio remaining largely flat. The increase in part is due to the impact of five successive interest rate rises in the UK on a proportion of the customer base and comes from a very low historical base and in the context of a significantly growing asset base. The housing portfolio remains strong with the ratio of 90 DPD to housing balances of 0.44% being under half that of the industry (1.06%). There is no evidence of any geographical or industry concentration issues in the business portfolio.

The recent inaugural £3 billion mortgage securitisation issue demonstrates the strong credit quality of the portfolio, securing a price of only 1-2bps wider at the triple-A level when compared to a similar 100% prime residential transaction benchmark within a similar issuance window.

#### **Capital & Funding Position**

The retail cover ratio has improved to over 63% while at the same time the diversity of wholesale funding in terms of source and duration has further improved. Reliance on short term funding is down to 15% of wholesale funding.

#### **Gross Loans and Acceptances and Retail Cover Ratio**



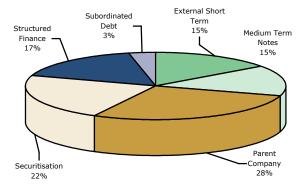
Gross Loans & Acceptances (HY Average)

Retail Cover Ratio (HY Average)

Clydesdale Bank PLC's (CB) long term credit rating was upgraded during the year to AA- by Standard & Poors and to Aa3 by Moodys.

CB's strong liquidity position was maintained despite volatile market conditions due in part to a diverse funding base which includes a mix of short, medium, and long-term wholesale funding, parent company funding, and securitisation.

#### Clydesdale Bank PLC Diversification of W'sale Funding(1)



Medium Term Note issuances have been in both senior and subordinated debt, in both sterling and euro, and have increased investor diversity having recently specifically targeted smaller scale investors.

The CB Money Market Desk has continued to demonstrate a strong capability to raise funds in the commercial paper, inter-bank and certificates of deposit markets.

(1) As at 30 September 2007





### Review of Regional Operations and Results - UK Region



The UK Region's Stable Funding Index (SFI) has improved significantly in the 12 months to September 2007, increasing from 85.2% to 90.5%. This change was driven by growth in customer deposits and the effects of securitisation which saw the Customer Funding Index (CFI) increase from 66.3% in September 2006 to 73.2% in September 2007. The Term Funding Index (TFI) reduced from 18.9% to 17.3% during the same period due to the strong growth in CFI. In August 2007 Clydesdale Bank completed its inaugural issue of Residential Mortgage Backed Securities to raise £3 billion.

## **Investment Spend**

Investment continued in systems and processes with total cash spend of £103 million in the year, compared to £98 million in the previous year (prior year investment has driven an additional £9 million of depreciation costs in the 2007 year).

The convergence of product–processing back-office systems was successfully completed in April.

The new Teller system, already operational in Yorkshire branches, commenced roll-out into Clydesdale branches and good progress has been maintained in delivering this system. Roll-out will complete by the end of 2007 as scheduled.

The Faster Payments project is in the advanced stage of build and currently in testing with the industry go-live date of May 2008. Additionally, construction of the new data centre site is well underway and on track to complete in 2008.

The Securitisation project was successfully completed in August. Investment continues in regulatory programmes and customer applications, such as business internet banking and business lending origination.

### **Distribution**

The network of Financial Solutions Centres (FSCs) and Retail branches has remained stable over the six months to September 2007, with 74 principal FSCs and 343 branches.

The iFS proposition continues to mature and displayed good organic growth and stable financial returns despite recent market turbulence. 13 sites were reconfigured during the 2007 year while the number of local chairmen has now reached 39. During the year iFS launched an internal connectivity register for partner specialist skills and a members database designed to provide nationwide connections between members' interests.

A modern and contemporary retail branch design is being introduced over the next three years with the first tranche of branches having been refurbished in recent months

The Retail network provided strong performance in the competitive UK marketplace. There was increased focus on process improvement and further training for the branch manager population. Retail sales performance in mortgages (volumes up 6% year-on-year), wealth management (life & critical illness penetration of 67% against mortgage drawdowns), and home insurance (sales increasing over 200% year-on-year) remains strong.

The direct channels share of retail product sales improved significantly throughout the 2007 year with around 30% of personal loan sales now generated through the telephone centre and internet banking.

In support of the distribution network, work to create two centres of excellence in back-office processing in Leeds and Clydebank is now complete. The consolidation into two scalable centres has improved productivity, resource utilisation and working environments.

### **Restructuring Activity**

The programme expenditure for the period included the further simplification and streamlining of back office functions and processes. The provision taken in March 2005 has now been fully utilised.

FTE reductions under the programme were 2,060 (exceeding the 1,700 target), including an additional 245 reduction during the second half of 2007.

The gross benefits delivered during the half as a result of the programme were £69 million, with an incremental benefit in the half of £7 million.

## **March 2007 Cash Earnings Definition**

	Half y	ear to	Year to		
	Sep 07 £m	Mar 07 £m	Sep 07 £m	Sep 06 £m	
Cash earnings	125	118	243	214	
Fair value and hedge ineffectiveness	11	12	23	15	
	136	130	266	229	





## Review of Regional Operations and Results - UK Region



## **UK Region**

Results present in Australian dollars. See page 56 for results in local currency

		Half Year to	<u> </u>	Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Net interest income	986	996	(1.0)	1,982	1,852	7.0
Other operating income	434	464	(6.5)	898	971	(7.5)
Net operating income	1,420	1,460	(2.7)	2,880	2,823	2.0
Operating expenses	(859)	(892)	3.7	(1,751)	(1,782)	1.7
Underlying profit	561	568	(1.2)	1,129	1,041	8.5
Charge to provide for bad and doubtful debts	(135)	(155)	12.9	(290)	(307)	5.5
Cash earnings before tax	426	413	3.1	839	734	14.3
Income tax expense	(128)	(119)	(7.6)	(247)	(216)	(14.4)
Cash earnings <sup>(1)</sup>	298	294	1.4	592	518	14.3
Cash earnings including fair value and hedge ineffectiveness <sup>(2)</sup>	326	324	0.6	650	553	17.5

## Impact of exchange rate movements

Favourable/ (unfavourable) September 2007	Half year since Mar 07 \$m	Sep 07 v Mar 07 Ex FX %	Year since Sep 06 \$m	Sep 07 v Sep 06 Ex FX %
Net interest income	(42)	3.3	22	5.7
Other operating income	(20)	(1.6)	9	(8.4)
Operating expenses	36	(0.8)	(19)	2.7
Charge to provide for bad and doubtful debts	6	8.1	(3)	7.0
Income tax expense	5	(10.4)	(3)	(11.0)
Cash earnings	(15)	5.9	6	13.6

## **March 2007 Cash Earnings Definition**

	Half	year to	Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 \$m	Sep 06 \$m	
Cash earnings	298	294	592	518	
Fair value and hedge ineffectiveness	28	30	58	35	
	326	324	650	553	

<sup>(2)</sup> Cash earnings as defined at 31 March 2007 to include fair value volatility and hedge ineffectiveness.





<sup>(1)</sup> The definition of cash earnings has been amended from March 2007. For a reconciliation to the previous definition refer above.

## Review of Regional Operations and Results - UK Region



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## **New Zealand Region**

Cameron Clyne

The New Zealand Region consists of our Retail, Business, Agri banking and Insurance business in New Zealand operating under the Bank of New Zealand brand (these exclude nabCapital – NZ operations).

#### Strategic Highlights & Business Developments

The financial highlight for 2007 has been strong yearon-year income growth coupled with a focus on disciplined cost management and sound asset quality. This focus has delivered very strong underlying cash earnings growth of 18.1% over the prior year.

The executive management team was re-aligned during March 2007 after the appointment of Cameron Clyne as the Managing Director / CEO with a clear focus on three strategic themes of Simplification, Culture and new Revenue streams. The new executive team provides a strong balance and mix of experience, with people from both within BNZ and from the broader Group.

#### **Operating Environment**

The New Zealand banking market continues to be very competitive with five major banking brands and a number of niche players competing to provide financial services.

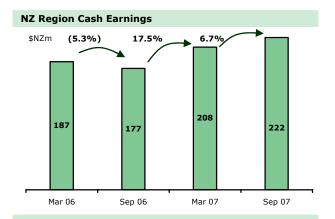
During the year, economic growth, although slowing from historical highs, was underpinned by high employment levels, commodity prices and a continuation of a strong housing market.

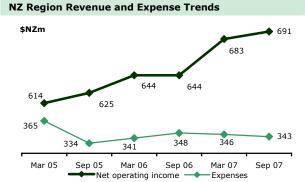
Interest rates remain the highest in the OECD with the Official Cash Rate increasing 100 basis points over the year to 8.25% in response to ongoing inflationary concerns.

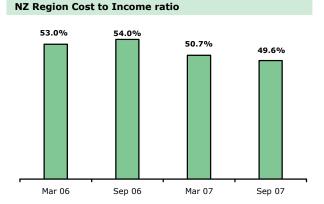
This environment contributed to increased demand for fixed rate consumer and business loans. Competition in the deposit market continued to increase from both traditional and niche financial institutions.

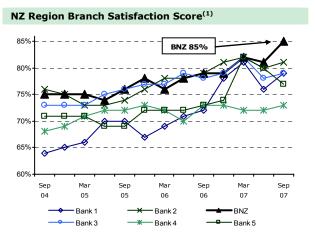
Whilst competition remains intense and the increasing interest rate environment has started to impact on economic activity, the New Zealand Region has maintained a very clear focus on profitable volume growth, as opposed to market share, whilst maintaining sound asset quality.

The recent global credit environment has had a limited flow on impact to the NZ Region, with the primary effect being a rise in offshore wholesale funding costs inline with other market participants.









Based on main bank customer who have visited a branch (Margin of error for BNZ = +/- 3%)



#### Review of Regional Operations and Results - New Zealand Region



#### **Customer, Employee and Community**

The focus on Simplification, Culture and new Revenue streams is showing very encouraging results for our customers, employees and community.

Simplification efforts have been targeted at reducing the complexity in processes, systems and structures using the well engrained disciplines of continuous improvement and Kaizen making it easier and better for customers and staff alike.

Our culture programme has supported the empowerment of employees at all levels of the organisation through an ongoing focus on people development, leadership and talent identification. This has resulted in a significant positive shift in our internal employee engagement and culture survey results.

Revenue focus is aimed at identifying and growing new revenue streams in a number of product areas across Retail, Agribusiness, Insurance and Business banking. New and innovative products developed during the year include Total Money, BNZ AgriCapital and involvement in Fundit.

The focus on clear strategic themes has had a large positive impact on branch satisfaction rating, reaching 85%, an all time high for the Bank and a market leader position in New Zealand. The Bank continued to excel in interactions with customers through the Contact Centre (which has won numerous awards) and overall customer satisfaction levels, continuing the positive momentum.

The NZ Region has a strong community focus through providing volunteer leave and sponsorship activities, including amongst others, Prevention of Violence in the Home (one of the Bank's key community initiatives) and the Save the Kiwi Trust.





## **New Zealand Region**

Results presented in local currency. See page 67 for results in AUDm

	Half Year to			Year to		
	Sep 07 NZ\$m	Mar 07 NZ\$m	Sep 07 v Mar 07 %	Sep 07 NZ\$m	Sep 06 NZ\$m	Sep 07 v Sep 06 %
Net interest income	497	483	2.9	980	911	7.6
Other operating income	194	200	(3.0)	394	377	4.5
Net operating income	691	683	1.2	1,374	1,288	6.7
Operating expenses	(343)	(346)	0.9	(689)	(689)	-
Underlying profit	348	337	3.3	685	599	14.4
Charge to provide for bad and doubtful debts	(25)	(27)	7.4	(52)	(53)	1.9
Cash earnings before tax	323	310	4.2	633	546	15.9
Income tax expense	(101)	(102)	1.0	(203)	(182)	(11.5)
Cash earnings (1)	222	208	6.7	430	364	18.1
Average volumes (NZ\$bn)						
Gross loans and acceptances	40.3	37.9	6.3	39.1	34.8	12.4
Interest earning assets	41.2	38.7	6.5	40.0	35.4	13.0
Total assets	42.2	39.5	6.8	40.8	36.2	12.7
Retail deposits	21.4	20.5	4.4	21.0	19.2	9.4
Performance measures						
Cash earnings on average assets	1.05%	1.06%	(1bp)	1.05%	1.01%	4bps
Net interest margin	2.40%	2.51%	(11bps)	2.45%	2.57%	(12bps)
Cost to income ratio	49.6%	50.7%	110bps	50.1%	53.5%	340bps
Cash earnings per Ave FTE (NZ\$'000s)	99	93		96	81	
FTEs (spot)	4,444	4,465		4,444	4,505	

<sup>(1)</sup> The definition of cash earnings has been amended from March 2007. For a reconciliation to the previous definition refer to page 66.





#### **New Zealand Region**

Financial Analysis (in local currency)

#### September 2007 v March 2007

**Cash earnings** increased 6.7% to \$222m over the March 2007 half, reflecting continued profitable volume growth in a competitive market. An ongoing focus on cost disciplines and the excellent credit quality of the total loan portfolio has also contributed to this result.

**Net interest income** grew 2.9% reflecting solid volume growth offset by downward market pressure on the overall net interest margin. Whilst competition remains intense, the economic environment has remained relatively buoyant which has helped drive growth in average lending volumes by 6.3% and retail deposits 4.4% over the March 2007 half.

**Net interest margin** declined 11 basis points to 2.40%. Lower margins on the lending book and an increased mix of wholesale funding have been partially offset by slightly stronger retail deposit margins, which have benefited from a 75 basis point increase in the Official Cash Rate during the current half.

**Other operating income** decreased 3.0% on the March 2007 half. Underlying customer fee growth remains flat as the NZ Region continues to focus on simplifying fee structures to ensure an attractive customer value proposition in a highly competitive market. The March 2007 half included one-off proceeds from the sale of "Mastercard" shares (\$10m).

**Operating expenses** decreased 0.9% on the March 2007 half through a strong cost management focus.

The **charge to provide for doubtful debts** declined \$2m. Overall credit conditions remain benign and asset quality sound. The ratio of gross impaired assets to gross loans and acceptances has increased 5 basis points to 0.13%, however remains at historically low levels.

#### September 2007 v September 2006

**Cash earnings** for the year increased 18.1% to \$430m over the prior year reflecting strong income performance, excellent cost management disciplines and sound asset quality management.

**Net interest income** grew 7.6% reflecting solid volume growth and disciplined margin management.

**Average lending volumes** increased 12.4% over the prior year, with housing volumes up 13.1% and business lending volumes up 13.0% while retail deposits were up 9.4%. As the Bank of New Zealand continues to focus on profitable volume growth in a competitive environment, some key product market share levels have declined slightly when compared to the prior year.

**Net interest margin** declined 12 basis points to 2.45% due to competitive pressures on lending margins combined with product mix changes and an increased proportion of wholesale funding. This has been partially offset by Retail Deposit margins which have benefited from a 100 basis point increase in the Official Cash Rate over the year.

**Other operating income** increased 4.5% over the prior year. Underlying customer fee growth remains flat due to the focus on ensuring the customer value proposition remains attractive by actively promoting simplified fee structures. NZ Banking has benefited from a strong relationship with nabCapital (NZ), with increasing cross-sell opportunities as we move closer towards fulfilling total customer financial needs.

**Operating expenses** remained flat with the prior year as sustainable cost management efficiency gains stemming from engrained continuous improvement disciplines helped offset annual salary increases and re-investment in people, processes and systems.

The **charge to provide for doubtful debts** decreased \$1m over the prior year, with overall asset quality remaining sound with the ratio of gross impaired assets to gross loans and acceptances increasing 1 basis point to 0.13%.





#### Other items

#### **Asset Quality**

The New Zealand Region's overall asset quality remains sound demonstrating the strength of the Bank's front line business credit analysis and independent credit risk management function.

	As at			
	Sep 07	Mar 07	Sep 06	
Gross impaired assets (NZ\$m)	54	30	45	
Gross impaired assets to gross loans and acceptances	0.13%	0.08%	0.12%	
90 days past due assets (NZ\$m)	52	35	26	
90 days past due assets to gross loans and acceptances	0.13%	0.09%	0.07%	
Total provisions to gross loans and acceptances	0.50%	0.47%	0.45%	
Net write offs to gross loans and acceptances	0.07%	0.09%	0.11%	
Bad and doubtful debts charge to credit risk weighted assets	0.15%	0.17%	0.18%	

#### **Balance Sheet Management**

The New Zealand Region's Stable Funding Index (SFI) as at September 2007 was 70.4%, a decrease from 76.0% at September 2006. The Customer Funding Index (CFI) reduced from 58.0% to 55.4% during the past 12 months. The Term Funding Index (TFI) moved from 18.0% to 15.0% as the strong overall SFI allowed for term funding issuance to be delayed due to the adverse market conditions.

### **Market Share**

	As at			
	Sep 07	Mar 07	Sep 06	
Housing <sup>(1)</sup>	16.0	16.2	16.3	
Cards <sup>(1)</sup>	28.7	29.2	30.0	
Small Business <sup>(2)</sup>	18.0	20.0	20.0	
Agribusiness <sup>(1)</sup>	18.3	18.3	18.4	
Retail deposits <sup>(1)</sup>	17.7	18.2	17.9	

<sup>(1)</sup> Source RBNZ - September 2007.

#### Distribution

The Bank continues to maintain a strong branch network across New Zealand.

	As at			
	Sep 07	Mar 07	Sep 06	
Number of retail branches	179	180	180	
Number of ATM's	419	410	402	
Number of internet banking customers (no. '000s)	371	332	310	

#### March 2007 Cash Earnings Definition

	Half y	ear to	Year to		
	Sep 07 Mar 07 NZ\$m NZ\$m		Sep 07 NZ\$m	Sep 06 NZ\$m	
Cash earnings	222	208	430	364	
Fair value and hedge ineffectiveness	29	42	71	36	
	251	250	501	400	



<sup>(2)</sup> Source TNS (June 2007) – margin of error +/- 2%.



## **New Zealand Region**

Results presented in Australian dollars. See page 64 for results in local currency

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Net interest income	439	425	3.3	864	797	8.4
Other operating income	173	175	(1.1)	348	333	4.5
Net operating income	612	600	2.0	1,212	1,130	7.3
Operating expenses	(304)	(304)	-	(608)	(603)	(0.8)
Underlying profit	308	296	4.1	604	527	14.6
Charge to provide for bad and doubtful debts	(22)	(24)	8.3	(46)	(46)	-
Cash earnings before tax	286	272	5.1	558	481	16.0
Income tax expense	(90)	(89)	(1.1)	(179)	(160)	(11.9)
Cash earnings	196	183	7.1	379	321	18.1

## Impact of exchange rate movements

Favourable/ (unfavourable) September 2007	Half year since Mar 07 \$m	Sep 07 v Mar 07 Ex FX %	Year since Sep 06 \$m	Sep 07 v Sep 06 Ex FX %
Net interest income	3	2.9	7	7.6
Other operating income	1	(3.0)	3	4.5
Operating expenses	(2)	0.9	(5)	-
Charge to provide for bad and doubtful debts	-	7.4	-	1.9
Income tax expense	(1)	1.0	(2)	(11.5)
Cash earnings	1	6.7	3	18.1

## **March 2007 Cash Earnings Definition**

	Half	year to	Year to		
	Sep 07 Mar 07 \$m \$m		Sep 07 \$m	Sep 06 \$m	
Cash earnings	196	183	379	321	
Fair value and hedge ineffectiveness	25	37	62	29	
	221	220	441	350	



### nabCapital

John Hooper

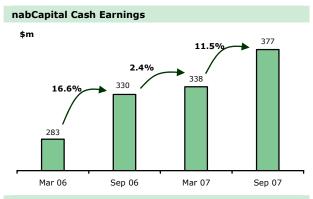
nabCapital is the Group's global division, with key lines of business comprising Institutional Banking, Corporate Finance, Markets, and Structuring and Investments. It operates in three core regions of Australia (which incorporates the smaller businesses in Americas and Asia), New Zealand and the United Kingdom.

#### Strategic Highlights & Business Developments

nabCapital continued its first half earnings momentum into the second half to deliver a strong full year result. This was nabCapital's fourth consecutive half year of growth since the commencement of the business turnaround program in 2005. The September 2007 half year provided strong income growth as a result of the momentum from the originate-warehouse-distribute (OWD) strategy, together with increased revenues in our Markets business which benefited from continued investment in both people and systems, resulting in improved earnings from our risk management activities following the recent market disruption. Cash Earnings in the September 2007 half also benefited from ongoing cost containment activities which contributed to continued improvement in our cost to income ratio.

nabCapital's OWD operating model continued to drive sustained improvement in performance. This strategy maximises opportunities for our customers by linking, through a diverse and sophisticated suite of products, the risk reward requirements of both our distribution and origination clients. Building on this strategy during 2007, nabCapital launched its alternative investments business (Antares), established a Project Finance business in Asia and agreed to acquire a 20% stake in China based UT&I. These initiatives continued to build our capability and supported the strong performance through:

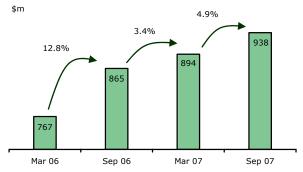
- improved momentum across key product lines, including increased originations in Corporate Finance;
- strong deal flow in Syndications;
- acceleration of new business initiatives including Leverage Finance in the UK and Securitisation in the US;
- winning lead manager roles in the US Private Placement market;
- underwriting of large retail property listings;
- significant arranger/underwriting roles from structured property finance deals;
- ongoing development of our global distribution capability; and
- ongoing management and optimisation of capital.



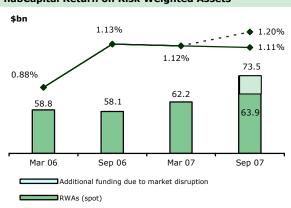




## nabCapital Grossed up Revenue(1)



### nabCapital Return on Risk Weighted Assets



Return on RWAs excluding funding to nab sponsored conduits and increased liquidity holdings in Markets
 Return on RWAs

(1) Grossed up revenue includes the notional revenue impact of transactions structured on a net of tax basis



#### Review of Regional Operations and Results - nabCapital



An ongoing commitment to delivering innovative capital markets solutions for our clients saw nabCapital win a number of awards for the preceding 12 months from the industry's leading research houses and journals, including:

- Best Domestic Debt House Asiamoney, July 2007 (second consecutive year); and
- Best Bond House Insto, January 2007 (fourth consecutive year).

nabCapital also performed well in various industry league tables:

- Number 1 for A\$ bonds (deal value) Thomson Financial, December 2006; and
- Number 1 for Australasian Project Finance Loans (deal value) – Dealogic, December 2006 (second consecutive year).

nabCapital was involved in a number of notable transactions for the year, including Sole Lead arranger and underwriter to Origin Energy, Sole Agent US Traditional Private Placement – Australian Education Trust (AET) and Lead Equity Arranger, Joint Lead Manager and Underwriter of Multiplex European Property Fund.

## **Operating Environment**

The financial environment has been more volatile in the second half of 2007, when compared to the March 2007 half, as the uncertainty associated with the US subprime market and the flow on impacts in the asset backed commercial paper market took hold in the global economy. nabCapital was able to support clients' demands over this period, including the provision of additional funding arising from disruption in the market.

As a result of the market disruption, the level of risk weighted assets increased reflecting increased client requirements, additional liquidity assets held in Markets and the lack of demand for asset backed commercial paper for a number of our securitisation conduits. This caused both an increase in utilisation of liquidity facilities, which were in place for these vehicles, and an inability to undertake the desired level of distribution activity to manage our capital position. The combination of these factors resulted in an increase in our risk weighted asset position to \$73.5 billion at September 2007, from \$62.2 billion at March 2007 and a marginal reduction in the RoRWA to 1.11%, from 1.12% at March 2007. Excluding the impact of recent market events, underlying RoRWA would have increased to 1.20% as a result of improved earnings from our higher yielding businesses.

The liquidity issues also resulted in an increase in nabCapital's balance sheet (spot) driven by drawings of standby liquidity facilities to nabCapital sponsored

securitisation conduits (\$5.1 billion), increases in other liquidity facilities to support client drawings (\$2.2 billion) and an uplift in Markets assets to support Group liquidity and funding requirements (\$23.5 billion).

#### **Customer, Employee and Community**

nabCapital's ongoing focus on cultural transformation showed a marked increase in employees' commitment to the principles and behavioural attributes required to enable the business to deliver against its strategic agenda for the long term.

nabCapital's development of a dedicated community investment program included the launch of a program with the Earthwatch Institute, providing employees the opportunity to work with scientists in the field on important environmental issues. Our employees were also involved in a host of team-based and individual employee volunteering activities. In addition, nabCapital sponsored CERES Community Environment Park and the Renewable Energy and Energy Efficiency Partnership.

nabCapital's Carbon Solutions Group is a centre of excellence for the Group, working closely with clients to facilitate an understanding of risks and opportunities arising from both the physical impacts of climate change, and evolving regulatory carbon frameworks.



## Review of Regional Operations and Results - nabCapital



nabCapital

Results presented at actual exchange rates

	Half Year to			Year to		
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %
Net operating income	902	848	6.4	1,750	1,509	16.0
Operating expenses	(400)	(390)	(2.6)	(790)	(765)	(3.3)
Underlying profit	502	458	9.6	960	744	29.0
Charge to provide for bad and doubtful debts	(36)	(33)	(9.1)	(69)	24	large
Cash earnings before tax	466	425	9.6	891	768	16.0
Income tax expense	(89)	(87)	(2.3)	(176)	(155)	(13.5)
Cash earnings <sup>(1)</sup>	377	338	11.5	715	613	16.6
Average volumes (\$bn)  Gross loans and acceptances Interest earning assets - external Interest earning assets - internal Interest earning assets - total  Capital (\$bn)	49.8 118.8 36.5 155.3	42.8 107.4 37.9 145.3	16.4 10.6 (3.7) 6.9	46.2 113.1 37.0 150.1	41.6 101.8 36.4 138.2	11.1 11.1 1.6 8.6
Risk weighted assets (spot)	73.5	62.2	18.2	73.5	58.1	26.5
Performance measures						
Cash earnings on average risk weighted assets	1.11%	1.12%	(1bp)	1.09%	0.96%	13bps
Cost to income ratio	44.3%	46.0%	170bps	45.1%	50.7%	560bps
FTEs (spot)	2,239	2,188		2,239	2,075	

<sup>(1)</sup> The definition of cash earnings has been amended from March 2007. For a reconciliation to the previous definition refer to page 72.





#### nabCapital

Financial Analysis

#### September 2007 v March 2007

**Cash earnings** increased 11.5% on the March 2007 half to \$377 million mainly due to strong income growth as nabCapital continued to benefit from the successful embedding of the OWD strategy into the business, while Markets delivered improved earnings from our risk management activities as they benefited from recent market disruptions.

**Net operating income** increased 6.4% or \$54m, driven by ongoing growth in higher yielding businesses, mainly within both Corporate Finance and Structuring and Investments, and an improved performance in Markets, as the business benefited from favourable positioning undertaken off client flows in its risk management areas following recent volatility. The growth in income was particularly robust given the March 2007 half included the sale of a large Project Finance exposure that was classified as non-performing in 2004.

**Operating expenses** increased 2.6%, reflecting higher personnel costs driven by additional staffing to support revenue growth together with increased deal related legal costs.

The **charge to provide for bad and doubtful debts** increased \$3 million when compared to the prior half year and remains at more typical levels given the current credit environment. The September 2007 half year included a charge for specific provisions for a small number of clients partially offset by a write-back in our collective provision largely as a result of benefits from the re-rating of certain clients.

The **cost to income ratio** improved 170 basis points to 44.3% at September 2007 mainly from increased revenue from the continued expansion of our businesses together with ongoing cost management.

Average external interest earning assets increased \$11.4 billion (10.6%) partly due to strong origination activity in Institutional Banking and Corporate Finance. Recent market events also contributed to the increase in average external interest earning assets with Markets' assets to support Group liquidity and funding up \$7.8 billion (average), drawings of liquidity facilities by nab sponsored securitisation conduits following disruption in the asset backed commercial paper market up \$1.7 billion (average) and drawings of client related liquidity facilities up \$0.7 billion (average).

The underlying return on average risk weighted assets has increased 8 basis points to 1.20% compared to the March 2007 half year from improved earnings in our higher yielding businesses. However, the reported return was marginally down 1 basis point to 1.11% when compared to the March 2007 half due to the growth in risk weighted assets which was driven by drawings of standby liquidity facilities to nab sponsored securitisation conduits, increased liquidity funding to clients and increased Markets assets which maintained higher liquidity holdings as a result of recent market events.

#### September 2007 v September 2006

**Cash earnings** increased by 16.6% on the September 2006 year notwithstanding the increase in bad and doubtful debts. Underlying profit increased 29% from strong revenue growth mainly in our higher yielding businesses combined with cost management.

**Net operating income** increased \$241 million on the September 2006 year (16.0% higher). This was mainly driven by robust origination activity in Corporate Finance, increased deal flow in both our higher yielding origination and distribution businesses and an improved Markets performance arising from the recent market disruption.

**Operating expenses** increased 3.3% on the September 2006 year. This was largely due to higher personnel costs, including increased incentive payments in line with improved business performance, the impact of EBA increases and higher FTEs required to support business growth. The increase in personnel costs was partially offset by a reduction in recharges from other regions.

The **charge to provide for bad and doubtful debts** for the September 2007 year returned to more typical levels and reflects a specific provision charge for a small number of clients. This compared to a write-back in the September 2006 year mainly due to recoveries on facilities that had been provided for in prior periods and net reductions in exposures as a result of the strategy to improve return on equity.

Cost to income ratio has improved 560 basis points to 45.1% at September 2007, mainly due to strong growth in revenue.

Average external interest-earning assets increased \$11.3 billion (11.1%) on the September 2007 year. The increase was mainly driven by strong origination activity across most businesses. Increased Markets assets which maintained higher liquidity holdings (\$3.9 billion) and drawings of standby liquidity facilities for nab sponsored securitisation conduits (\$0.8 billion) also contributed to the increase.

The **return on average risk weighted assets** was up 13 basis points to 1.09%, from 0.96% at September 2006 due to robust cash earnings growth.



#### Review of Regional Operations and Results - nabCapital

#### Other items

#### **Asset Quality**

Asset quality remains strong with 92.9% of exposures assessed as investment grade equivalent AAA to BBB-, broadly in line with the March 2007 half year and September 2006 year.

The level of gross impaired assets has increased \$113 million since March 2007 to \$211 million, largely as credit conditions returned to more typical levels. Specific provision to the gross impaired assets ratio decreased from 61.7% at March 2007 to 39.8% at September 2007 largely due to one facility categorised as impaired not requiring any specific provision as management believe the amount outstanding is fully recoverable.

The level of gross impaired assets reduced by \$78 million when compared to September 2006 mainly due to the sale of a large Project Finance asset that was classified as non performing in September 2004. This was partially offset by an increase in facilities categorised as impaired in the September 2007 half year as we moved out of a benign credit environment.

	As at			
	Sep 07	Mar 07	Sep 06	
Gross impaired assets (\$m)	211	98	289	
Gross impaired assets to gross loans and acceptances	0.38%	0.22%	0.69%	
Specific provision to gross impaired assets	39.8%	61.7%	20.9%	
Bad and doubtful debts charge to credit risk weighted assets	0.10%	0.11%	(0.04%)	

#### **Investment Spend**

Investment cash spend during the September 2007 year was \$78 million, of which approximately 80% or (\$65 million) was spent on revenue generating, efficiency and infrastructure improvement projects, largely related to the Strategic Investment Program (SIP). This program focused on delivering key technology initiatives, mainly in our Markets business, to improve product capability, simplicity, flexibility and cost effectiveness.

The remaining cash spend was on compliance projects, largely related to the implementation of requirements for Basel II.

#### **Restructuring Activity**

The restructuring program remains on track for nabCapital, with total gross benefits of \$116 million having been realised over the two year period since 2005. These benefits have been largely redeployed into new business initiatives, continued investment in our technology infrastructure and in an improved control framework. FTE redundancies under the program to date are 341 including an additional 41 in the six months to September 2007. The remaining provision balance at September 2007 was \$18 million.

#### Impact of exchange rate movements

Favourable/ (unfavourable) September 2007	Mar 07	Sep 07 v Mar 07 Ex FX %	Sep 06	Sep 07 v Sep 06 Ex FX %
Cash earnings	(3)	12.4	(2)	17.0

#### March 2007 Cash Earnings Definition

	Half y	ear to	Year to		
	Sep 07 \$m			Sep 06 \$m	
Cash earnings	377	338	715	613	
Fair value and hedge ineffectiveness	4	5	9	5	
	381	343	724	618	



#### Review of Regional Operations and Results - Central Functions

#### **Central Functions**

The Group's 'Central Functions' business segment includes streamlined functions that support all the regional businesses and comprises Group Funding and Corporate Centre activities. Group Funding acts as the central vehicle for movements of capital and structural funding to support the Group's operations together with capital and balance sheet management. Corporate Centre activities include strategic development of the portfolio of businesses, financial and risk governance and developing and retaining talent.

	Half Year to			Year to		r to	
	Sep 07 \$m	Mar 07 \$m	Sep 07 v Mar 07 %	Sep 07 \$m	Sep 06 \$m	Sep 07 v Sep 06 %	
Net operating income	148	160	(7.5)	308	500	(38.4)	
Operating expenses	(160)	(152)	(5.3)	(312)	(293)	(6.5)	
Underlying profit	(12)	8	large	(4)	207	large	
Charge to provide for bad and doubtful debts	1	3	66.7	4	2	large	
Cash earnings before tax	(11)	11	large	-	209	large	
Income tax (expense)/ write-back	62	8	large	70	(76)	large	
Cash earnings <sup>(1)</sup>	51	19	large	70	133	(47.4)	

#### September 2007 v March 2007

**Cash earnings** from Central Functions increased \$32 million to \$51 million primarily as a result of an adjustment for overprovision of tax in relation to Group's 2006 consolidated Australian income tax return and partly offset by an increase in capital benefit paid by Group Funding to the regions.

**Net operating income** decreased \$12 million or 7.5% primarily due to the increase in capital benefit paid by Group Funding to the regions on their allocated capital (neutral at the Group level) and partly offset by favourable movements on derivatives of \$24 million relating to Group Funding activities.

**Other operating expenses** increased by \$8 million or 5.3% driven by the timing of expenses associated with performance based remuneration and compliance related expenditure.

**Income tax expense** decreased by \$54 million primarily driven by an adjustment for overprovision of tax in relation to Group's 2006 consolidated Australian income tax return.

#### September 2007 v September 06

**Cash earnings** fell by \$63 million due to non-recurring income in Corporate Centre in 2006 and an increase in capital benefit paid by Group Funding to the regions, partly offset by lower tax expense.

**Net operating income** fell by \$192 million or 38.4% due to the insurance recovery in 2006 relating to AUSMAQ litigation costs and an increase in the capital benefit paid by Group Funding to the regions of \$149 million on their allocated capital (neutral at the Group level).

**Other operating expenses** increased by \$19 million. The reduction in operating costs through savings initiatives and finalisation of compliance projects of \$54 million was offset by an increase in expenditure on new business development of \$10 million and the impact of a revised cost allocation model to better reflect the Group's regional accountability model.

**Income tax expense** decreased by \$146 million primarily driven by an adjustment for overprovision of tax in relation to Group's 2006 consolidated Australian income tax return of \$45 million and a lower tax charge due to the reduced profit.

#### Other items

#### March 2007 Cash Earnings Definition

	Half year to		Yea	r to
	Sep 07 \$m	Mar 07 \$m	Sep 07 \$m	Sep 06 \$m
Cash earnings	51	19	70	133
Fair value and hedge ineffectiveness	(17)	29	12	(6)
	34	48	82	127

<sup>(1)</sup> The definition of cash earnings has been amended from March 2007. For a reconciliation to the previous definition refer above.



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## **Section 5 - Financial Report**

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## **Consolidated Income Statement**

		Half Year to		Year	to
		Sep 07	Mar 07	Sep 07	Sep 06
	Note	\$m	\$m	\$m	\$m
Interest income		16,368	14,590	30,958	25,553
Interest expense		(11,405)	(9,807)	(21,212)	(16,867)
Net interest income		4,963	4,783	9,746	8,686
Premium and related revenue		405	383	788	887
Investment revenue		3,294	4,883	8,177	6,375
Claims expense		(281)	(234)	(515)	(565)
Change in policy liabilities		(2,314)	(3,530)	(5,844)	(4,456)
Policy acquisition and maintenance expense		(436)	(392)	(828)	(791)
Investment management expense		(10)	(10)	(20)	(33)
Net life insurance income		658	1,100	1,758	1,417
	_		257		474
Gains less losses on instruments at fair value	3	343	257	600	471
Other operating income	3	2,000	1,925	3,925	4,419
Net profit from the sale of controlled entities		-	-	-	196
Significant revenue	_				
Pensions revenue	3	-	-	-	319
Net profit from the sale of National Europe Holdings (Ireland) Limited		-	-	-	15
Total other income		2,343	2,182	4,525	5,420
Personnel expenses	4	(2,114)	(2,115)	(4,229)	(3,869)
Occupancy-related expenses	4	(266)	(253)	(519)	(523)
General expenses	4	(1,389)	(1,275)	(2,664)	(3,187)
Charge to provide for doubtful debts	9	(400)	(390)	(790)	(606)
Net loss from the sale of controlled entities		-	-	-	(63)
Total operating expenses		(4,169)	(4,033)	(8,202)	(8,248)
Profit before income tax expense		3,795	4,032	7,827	7,275
Income tax expense	5	(1,024)	(1,231)	(2,255)	(2,134)
Net profit		2,771	2,801	5,572	5,141
Net profit attributable to minority interest		(329)	(665)	(994)	(749)
Net profit attributable to members of the Company		2,442	2,136	4,578	4,392
		cents	cents	cents	cents
Basic earnings per share (cents)		143.7	125.2	269.0	262.6
Diluted earnings per share (cents)		143.4	124.6	268.4	261.8



# **Consolidated Balance Sheet**

		As at	
	30 Sep 07	31 Mar 07	30 Sep 06
Note	\$m	\$m	\$m
Assets			
Cash and liquid assets	12,796	13,761	12,768
Due from other banks	25,144	20,608	24,372
Trading derivatives	23,019	15,615	13,384
Trading securities	21,272	12,826	13,740
Investments - available for sale	1,345	2,134	1,493
Investments - held to maturity	5,016	1,910	1,388
Investments relating to life insurance business	62,630	59,056	54,784
Other financial assets at fair value	25,189	23,103	22,123
Hedging derivatives	1,203	728	480
Loans and advances 8	320,870	298,226	283,777
Due from customers on acceptances 8	49,322	45,952	41,726
Property, plant and equipment	1,958	1,888	1,877
Goodwill and other intangible assets	5,368	5,268	5,203
Deferred tax assets	1,266	1,433	1,631
Other assets	8,236	6,327	6,039
Total assets	564,634	508,835	484,785
Liabilities			
Due to other banks	42,566	38,262	37,489
Trading derivatives	23,248	15,125	12,008
Other financial liabilities at fair value	21,850	21,566	17,680
Hedging derivatives	536	468	333
Deposits and other borrowings 11	254,225	222,456	222,277
Liability on acceptances	30,443	35,678	32,114
Life policy liabilities	53,097	50,380	46,475
Current tax liabilities	254	572	532
Provisions	1,359	1,291	1,618
Bonds, notes and subordinated debt	80,983	70,738	65,006
Other debt issues	926	971	2,274
Defined benefit pension scheme liabilities	_	39	313
Managed fund units on issue	8,116	7,875	7,249
Deferred tax liabilities	1,404	1,701	1,490
Other liabilities	15,742	12,146	9,955
Total liabilities	534,749	479,268	456,813
Net assets	29,885	29,567	27,972
Equity			
Contributed equity 12	12,441	12,916	12,279
Reserves 12	1,071	1,061	1,064
Retained profits 12	16,059	15,259	14,461
Total equity (parent entity interest)	29,571	29,236	27,804
Minority interest in controlled entities	314	331	168
Total equity	29,885	29,567	27,972



# **Consolidated Recognised Income and Expense Statement**

		Half Year to		Year	to
	•	Sep 07	Mar 07	Sep 07	Sep 06
	Note	\$m	\$m_	\$m	\$m
Actuarial gains/(losses) from defined benefit pension plans	12	173	271	444	207
Cash flow hedges					
Gains/(losses) taken to equity	12	140	62	202	77
Transferred to income statement	12	2	5	7	2
Exchange differences on translation of foreign operations	12	(467)	(258)	(725)	357
Income tax on items taken directly to or transferred directly from equity		(104)	(109)	(213)	(72)
Other		10	-	10	11
Net income recognised directly in equity		(246)	(29)	(275)	582
Net profit		2,771	2,801	5,572	5,141
Total net income recognised		2,525	2,772	5,297	5,723
Attributable to:					
Members of the parent		2,196	2,107	4,303	4,974
Minority interest		329	665	994	749
Total net income recognised		2,525	2,772	5,297	5,723



## **Consolidated Cash Flow Statement**

	Half Year to		Year	to
	Sep 07	Mar 07	Sep 07	Sep 06
Note	\$m	<u>\$m</u>	\$m	\$m
Cash flows from operating activities				
Interest received	15,940	14,713	30,653	24,501
Interest paid	(10,537)	(9,752)	(20,289)	(15,232)
Dividends received	5	6	11	16
Life insurance				
Premiums received	6,936	3,875	10,811	7,869
Investment and other revenue received (1)	1,606	891	2,497	1,848
Policy payments	(6,349)	(3,325)	(9,674)	(7,308)
Fees and commissions paid	(256)	(216)	(472)	(396)
Net trading revenue received/(paid)	2,179	(1,020)	1,159	1,745
Other operating income received	1,863	2,421	4,284	5,540
Cash payments to employees and suppliers				
Personnel expenses paid	(1,928)	(2,106)	(4,034)	(3,816)
Other operating expenses paid	(1,745)	(1,865)	(3,610)	(4,135)
Goods and services tax (paid)/received	(73)	30	(43)	(101)
Cash payments for income taxes	(1,861)	(542)	(2,403)	(1,940)
Cash flows from operating activities before changes in				
operating assets and liabilities (1)	5,780	3,110	8,890	8,591
Changes in operating assets and liabilities arising from cash flow movements		_		
Net placement of deposits with and withdrawal of deposits from	(50)	33	(17)	(1)
supervisory central banks that are not part of cash equivalents	(30)	33	(17)	(1)
Net payments for and receipts from transactions in acceptances	(8,615)	(663)	(9,278)	(3,271)
Net funds advanced to and receipts from customers for loans and	(27,815)	(16,413)	(44,228)	(30,137)
advances  Net acceptance from and repayment of deposits and other borrowings	36,708	2,665	39,373	14,629
Net movement in life insurance business investments (1)	(1,894)	(274)	(2,168)	(1,491)
Net movement in other life insurance assets and liabilities	(152)	(538)	(690)	(406)
Net payments for and receipts from transactions in treasury bills and	. ,	, ,	. ,	(400)
other eligible bills held for trading and not part of cash equivalents	(44)	161	117	(223)
Net payments for and receipts from transactions in trading securities	(8,762)	1,053	(7,709)	(3,803)
Net payments for and receipts from trading derivatives	(1,039)	2,194	1,155	(1,507)
Net funds advanced to and receipts from other financial assets	(3,125)	(1 /111)	(4,536)	(2,638)
at fair value	(3,123)	(1,411)	( <del>4</del> ,530)	(2,036)
Net funds advanced to and receipts from other financial liabilities at	876	4,039	4,915	6,929
fair value	(2.624)	•		•
Net (increase)/decrease in other assets (1)	(3,631)	(1,950)	(5,581)	447
Net increase in other liabilities	3,486	2,091	5,577	2,640
Net cash used in operating activities 13(a)	(8,277)	(5,903)	(14,180)	(10,241)

<sup>(1)</sup> The Group has reviewed its classification in respect of cash flows on investments of the life insurance business. This has resulted in reclassifying investment and other revenue received, net movements in life insurance business investments and other life insurance assets and liabilities. 2007 half year comparatives have been amended to reflect this change.

## **Consolidated Financial Statements**



	Half Y	ear to	Year	to
	Sep 07	Mar 07	Sep 07	Sep 06
Note	\$m	\$m	\$m	\$m
Cash flows from investing activities				
Movement in investments - available for sale				
Purchases	(6,046)	(9,733)	(15,779)	(18,704)
Proceeds from disposal	-	22	22	1,354
Proceeds on maturity	7,816	9,323	17,139	19,877
Movement in investments - held to maturity				
Purchases	(9,292)	(8,651)	(17,943)	(16,856)
Proceeds on maturity and disposal	6,898	8,214	15,112	17,718
Proceeds from sale of controlled entities, net of cash disposed and costs to sell	-	-	-	1,020
Purchase of property, plant, equipment and software	(456)	(333)	(789)	(1,300)
Proceeds from sale of property, plant, equipment and software,	140	46	104	755
net of costs	148	46	194	/55
Net cash (used in)/provided by investing activities	(932)	(1,112)	(2,044)	3,864
Cash flows from financing activities				
Repayments of bonds, notes and subordinated debt	(8,864)	(8,118)	(16,982)	(8,337)
Proceeds from issue of bonds, notes and subordinated debt, net of costs	19,041	13,915	32,956	28,528
Proceeds from issue of ordinary shares, net of costs	30	30	60	42
Proceeds from issue of National Capital Instruments, net of costs	-	-	-	1,076
Payments for buy back of ordinary shares	(546)	(654)	(1,200)	-
Dividends and distributions paid	(1,491)	(1,431)	(2,922)	(2,555)
Net cash provided by financing activities	8,170	3,742	11,912	18,754
Net (decrease)/increase in cash and cash equivalents	(1,039)	(3,273)	(4,312)	12,377
Cash and cash equivalents at beginning of period	(3,318)	(306)	(306)	(12,459)
Effects of exchange rate changes on balance of cash held in foreign	27	261	288	(224)
currencies				(221)
Cash and cash equivalents at end of period 13(b)	(4,330)	(3,318)	(4,330)	(306)



## 1. Principal Accounting Policies

This preliminary financial report is prepared in accordance with the requirements of the ASX listing rules. It should be read in conjunction with any public announcements to the market made by the Company during the year.

This preliminary financial report does not, and cannot be expected to, contain all disclosures of the type normally found within a full annual financial report and it is not designed or intended to be a substitute for the 2007 annual financial report.

This report should be read in conjunction with the 30 September 2006 annual financial report and when released, the 30 September 2007 annual financial report.

The preparation of financial statements in conformity with AIFRS requires the use of certain critical accounting estimates and assumptions that affect the

reported amounts of assets, liabilities, revenues and expenses and the disclosed amount of contingent liabilities. Assumptions made at each balance sheet date are based on best estimates at that date. Although the Group has internal control systems in place to ensure that such estimates are reliably measured, actual amounts may differ from those estimated. It is not anticipated that such differences would be material.

The financial statements have been prepared under the historical cost convention, as modified by the application of fair value measurements required by the relevant accounting standards.

#### **Currency of presentation**

All amounts are expressed in Australian dollars unless otherwise stated.





## 2. Segment Information

The Group's operating and reportable segments are business units engaged in providing either different products or services or similar products and services in different geographical areas. The businesses are managed separately as each requires a strategy focused on the specific services provided for the economic, competitive and regulatory environment in which it operates.

The Group's business is organised into four operating segments, three of which are managed along regional lines: Australia Region, United Kingdom Region and New Zealand Region, which include banking and wealth management products; as well as nabCapital (which is managed globally). nabCapital is the Group's global division, with key lines of business comprising, Institutional Banking, Corporate Finance, Markets, and Structuring and Investments. It operates in three core regions of Australia (which incorporates the smaller businesses in Americas and Asia), New Zealand and the United Kingdom. The Group's Central Functions include Group Finance, Group Risk, Group Economics, Business Development, Group Legal, Group Funding/Treasury, People and Culture and other unallocated items which are not considered to be separate reportable operating segments.

The Group evaluates operating segments performance on the basis of cash earnings and return on equity. The segment information provided below is prepared on a gross on-going basis, such that operations that will not form part continuing Group are excluded from all periods presented.

Revenues, expenses and tax directly associated with each business segment are included in determining their result. Transactions between business segments are based on agreed recharges between segments operating within the same country and are at arm's length between segments operating in different countries.

#### **Major Customers**

Revenues from no one single customer amount to greater than 10% of the Group's revenues.

#### **Operating Segments**

_	Operating Segments					
		United	New	_		
	Australia	Kingdom	Zealand		Central	
	Region	Region	Region	nabCapital	Functions	Total
	\$m	\$m	\$m	\$m	\$m	\$m
Year ended 30 September 2007						
Cash earnings	2,913	592	379	715	70	4,669
Total assets	317,291	77,567	37,035	193,628	7,069	632,590
Year ended 30 September 2006						
Cash earnings	2,397	518	321	613	133	3,982
Total assets	278,487	64,439	33,624	146,127	19,930	542,607
Half year ended 30 September 2007						
Cash earnings	1,539	298	196	377	51	2,461
Total assets	317,291	77,567	37,035	193,628	7,069	632,590
Half year ended 31 March 2007						
Cash earnings	1,374	294	183	338	19	2,208
Total assets	300,237	75,968	36,154	158,374	9,362	580,095



## **Notes to the Consolidated Financial Statements**



	Half	Year to	Year to		
	Sep 07	Mar 07	Sep 07	Sep 06	
	\$m	\$m	\$m	\$m	
Cash earnings from operating segments	2,410	2,189	4,599	3,849	
Central functions	51	19	70	133	
Distributions	(146)	(137)	(283)	(254)	
Group cash earnings - ongoing	2,315	2,071	4,386	3,728	
Disposed operations	(16)	24	8	175	
Non cash earnings items (after tax):					
Distributions	146	137	283	254	
Treasury shares	(31)	(92)	(123)	(126)	
Fair value and hedge ineffectiveness	53	101	154	64	
IoRE discount rate variation	(22)	(22)	(44)	(6)	
Revaluation gains / (losses) on exchangeable capital units	(3)	(83)	(86)	(112)	
Net profit on sale of controlled entities	-	-	-	108	
Fair value gain on economic hedge of the proceeds on sale of controlled entities	-	-	-	22	
Significant items	-		-	285	
Net profit attributable to members of the company	2,442	2,136	4,578	4,392	

		As at				
	30 Sep 07	31 Mar 07	30 Sep 06			
	\$m	\$m	\$m			
Total assets for operating segments	625,521	570,733	522,677			
Central functions	7,069	9,362	19,930			
Disposed operations	348	350	328			
Elimination of inter-segment assets	(68,304)	(71,610)	(58,150)			
Total assets	564,634	508,835	484,785			



## 3. Income

Sem		Half Y	ear to	Year	to
California   Cal		Sep 07	Mar 07	Sep 07	Sep 06
Trading securities  Trading pervatives  Trading purposes  Trading purposes  Trading purposes  Risk management purposes (1) (2)  Risk management purposes (1) (2)  Assets, liabilities and derivatives designated in hedge relationships (2)  Assets and liabilities designated at fair value (3)  Assets and liabilities designated at fair value (3)  Assets and liabilities designated at fair value (40)  Trading purposes  Impairment of investments - available for sale  Other  Other  Other  Other  Other operating income  Dividend revenue  Dividend revenue  Dividend revenue  5 6 11 16  Profit on sale of property, plant and equipment and other assets  47 4 51 33  Banking fees  447 440 887 833  Money transfer fees  297 294 591 564  Rees and commissions  787 785 1,572 1,492  Investment management fees  240 234 474 438  Foreign exchange income/(expense)  17 7 24 24  Freied management fees  10 9 19 148  Rentals received on leased vehicle assets  Revaluation gains/(losses) on exchangeable capital units  (3) (76) (79) (122)  Other income  Current service cost  (111)  Interest cost (231)  Expected return on assets		\$m	\$m	\$m	\$m
Trading derivatives Trading purposes Risk management purposes (1) (2) Risk management purposes (1) (40) Risk management fees Risk manageme	Gains less losses on instruments at fair value				
Trading purposes Risk management purposes (1)(2) Assets, liabilities and derivatives designated in hedge relationships (2) 42 76 118 57 Assets and liabilities designated at fair value (2) 91 (40) - (41) - (40) - (41) - (41) - (41) - (41) - (40) - (41) - (	Trading securities	(12)	(7)	(19)	55
Risk management purposes (1) (2) (51) 109 58 6 Assets, liabilities and derivatives designated in hedge relationships (2) 42 76 118 57 Assets and liabilities designated at fair value (2) 91 (41) 50 29 Impairment of investments - available for sale (40) - (40) - (40) - (50) (51) (51) (51) (51) (51) (51) (51) (51	Trading derivatives				
Assets, liabilities and derivatives designated in hedge relationships (2) 91 (41) 50 29 Impairment of investments - available for sale (40) - (40) - (40) - (5) Other 1 - 1 (5)  Other operating income  Dividend revenue 5 6 11 16 Profit on sale of property, plant and equipment and other assets 47 4 51 33 Banking fees 447 440 887 833 Banking fees 447 440 887 833 Money transfer fees 297 294 591 564 Fees and commissions 787 785 1,572 1,492 Investment management fees 240 234 474 438 Foreign exchange income/(expense) 17 7 24 24 Fileet management fees 10 9 19 148 Rentals received on leased vehicle assets 84 77 161 654 Revaluation gains/(losses) on exchangeable capital units (3) (76) (79) (122) Other income  Significant pensions revenue  Current service cost (1111) Interest cost (231) Expected return on assets (231) Expected return on assets (274) Past service gain 387	Trading purposes	312	120	432	329
Assets and liabilities designated at fair value (2)	Risk management purposes (1) (2)	(51)	109	58	6
Impairment of investments - available for sale       (40)       -       (40)       -         Other       1       -       1       (5)         Other operating income         Dividend revenue       5       6       11       16         Profit on sale of property, plant and equipment and other assets       47       4       51       33         Banking fees       447       440       887       833         Money transfer fees       297       294       591       564         Fees and commissions       787       785       1,572       1,492         Investment management fees       240       234       474       438         Foreign exchange income/(expense)       17       7       24       24         Fleet management fees       10       9       19       148         Rentals received on leased vehicle assets       84       77       161       654         Revaluation gains/(losses) on exchangeable capital units       (3)       (76)       (79)       (122)         Other income       69       145       214       339         Significant pensions revenue       -       -       -       -       (211	Assets, liabilities and derivatives designated in hedge relationships (2)	42	76	118	57
Other         1         -         1         (5)           Other operating income           Dividend revenue         5         6         11         16           Profit on sale of property, plant and equipment and other assets         47         4         51         33           Banking fees         447         440         887         833           Money transfer fees         297         294         591         564           Fees and commissions         787         785         1,572         1,492           Investment management fees         240         234         474         438           Foreign exchange income/(expense)         17         7         24         24           Fleet management fees         10         9         19         148           Rentals received on leased vehicle assets         84         77         161         654           Revaluation gains/(losses) on exchangeable capital units         (3)         (76)         (79)         (122)           Other income         69         145         214         339           Significant pensions revenue         -         -         -         -         (111)           Interest cost         -	Assets and liabilities designated at fair value (2)	91	(41)	50	29
Other operating income       Dividend revenue     5     6     11     16       Profit on sale of property, plant and equipment and other assets     47     4     51     33       Banking fees     447     440     887     833       Money transfer fees     297     294     591     564       Fees and commissions     787     785     1,572     1,492       Investment management fees     240     234     474     438       Foreign exchange income/(expense)     17     7     24     24       Fleet management fees     10     9     19     148       Rentals received on leased vehicle assets     84     77     161     654       Revaluation gains/(losses) on exchangeable capital units     (3)     (76)     (79)     (122)       Other income     69     145     214     339       Significant pensions revenue     -     -     -     -     (111)       Current service cost     -     -     -     (231)       Expected return on assets     -     -     -     -     274       Past service gain     -     -     -     -     -     -     -     387	Impairment of investments - available for sale	(40)	-	(40)	-
Other operating income         Dividend revenue       5       6       11       16         Profit on sale of property, plant and equipment and other assets       47       4       51       33         Banking fees       447       440       887       833         Money transfer fees       297       294       591       564         Fees and commissions       787       785       1,572       1,492         Investment management fees       240       234       474       438         Foreign exchange income/(expense)       17       7       24       24         Fleet management fees       10       9       19       148         Rentals received on leased vehicle assets       84       77       161       654         Revaluation gains/(losses) on exchangeable capital units       (3)       (76)       (79)       (122)         Other income       69       145       214       339         Significant pensions revenue       -       -       -       -       (111)         Interest cost       -       -       -       -       (231)         Expected return on assets       -       -       -       -       -       - <td>Other</td> <td>1</td> <td></td> <td>1</td> <td>(5)</td>	Other	1		1	(5)
Dividend revenue		343	257	600	471
Profit on sale of property, plant and equipment and other assets  447	Other operating income				
Banking fees       447       440       887       833         Money transfer fees       297       294       591       564         Fees and commissions       787       785       1,572       1,492         Investment management fees       240       234       474       438         Foreign exchange income/(expense)       17       7       24       24         Fleet management fees       10       9       19       148         Rentals received on leased vehicle assets       84       77       161       654         Revaluation gains/(losses) on exchangeable capital units       (3)       (76)       (79)       (122)         Other income       69       145       214       339         Significant pensions revenue       2,000       1,925       3,925       4,419         Significant pensions revenue       -       -       -       -       (111)         Current service cost       -       -       -       -       (231)         Expected return on assets       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -	Dividend revenue	5	6	11	16
Money transfer fees         297         294         591         564           Fees and commissions         787         785         1,572         1,492           Investment management fees         240         234         474         438           Foreign exchange income/(expense)         17         7         24         24           Fleet management fees         10         9         19         148           Rentals received on leased vehicle assets         84         77         161         654           Revaluation gains/(losses) on exchangeable capital units         (3)         (76)         (79)         (122)           Other income         69         145         214         339           Significant pensions revenue         2,000         1,925         3,925         4,419           Significant pensions revenue         -         -         -         -         -         (111)           Interest cost         -         -         -         -         -         274           Past service gain         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         - <td>Profit on sale of property, plant and equipment and other assets</td> <td>47</td> <td>4</td> <td>51</td> <td>33</td>	Profit on sale of property, plant and equipment and other assets	47	4	51	33
Fees and commissions   787   785   1,572   1,492	Banking fees	447	440	887	833
Investment management fees	Money transfer fees	297	294	591	564
Foreign exchange income/(expense)  Fleet management fees  Rentals received on leased vehicle assets  Revaluation gains/(losses) on exchangeable capital units  Other income  Current service cost  Interest cost  Expected return on assets  Past service gain  Current service service gain  Current service gain  Current service se	Fees and commissions	787	785	1,572	1,492
The transport of the service cost   10   9   19   148	Investment management fees	240	234	474	438
Rentals received on leased vehicle assets  Revaluation gains/(losses) on exchangeable capital units  Other income  Current service cost  Interest cost  Expected return on assets  Past service gain  (3) (76) (79) (122)  (79	Foreign exchange income/(expense)	17	7	24	24
Revaluation gains/(losses) on exchangeable capital units   (3)   (76)   (79)   (122)	Fleet management fees	10	9	19	148
Other income         69         145         214         339           2,000         1,925         3,925         4,419           Significant pensions revenue           Current service cost         -         -         -         -         (111)           Interest cost         -         -         -         -         274           Expected return on assets         -         -         -         -         387           Past service gain         -         -         -         -         387	Rentals received on leased vehicle assets	84	77	161	654
Significant pensions revenue         -         -         -         (111)           Current service cost         -         -         -         -         (231)           Expected return on assets         -         -         -         -         274           Past service gain         -         -         -         387	Revaluation gains/(losses) on exchangeable capital units	(3)	(76)	(79)	(122)
Significant pensions revenue         Current service cost       -       -       -       (111)         Interest cost       -       -       -       (231)         Expected return on assets       -       -       -       274         Past service gain       -       -       -       387	Other income	69	145	214	339
Current service cost (111) Interest cost (231) Expected return on assets 274 Past service gain 387		2,000	1,925	3,925	4,419
Current service cost (111) Interest cost (231) Expected return on assets 274 Past service gain 387	Significant pensions revenue				
Interest cost       -       -       -       -       (231)         Expected return on assets       -       -       -       -       274         Past service gain       -       -       -       387		_		_	(111)
Expected return on assets 274  Past service gain 387		_	_	_	
Past service gain 387		_	_	_	
(2)		_	_	_	
	Significant pensions revenue (3)	_		_	319

<sup>(1)</sup> These trading derivatives are used to match assets and liabilities designated at fair value.

<sup>(2)</sup> The sum of these three line items represents the net fair value movement of assets and liabilities designated at fair value and the derivatives matched against these assets and liabilities plus the impact of hedge ineffectiveness of designated hedging relationships.

<sup>(3)</sup> Significant pensions revenue consists of the items identified above. The Group regards the current service cost, interest cost and expected return on assets as ongoing operating expenses by nature. The past service gain is considered to be of a non-recurring nature.



## 4. Operating Expenses

	Half Ye	ar to	Year	to
	Sep 07	Mar 07	Sep 07	Sep 06
	\$m	\$m	\$m	\$m
Personnel expenses				
Salaries and related on-costs	1,442	1,423	2,865	2,739
Superannuation costs - defined contribution plans	98	87	185	170
Superannuation costs - defined benefit plans (1)	-	16	16	-
Performance-based compensation				
Cash	219	245	464	347
Equity-based compensation	95	122	217	143
Other expenses	260	222	482	470
	2,114	2,115	4,229	3,869
Occupancy-related expenses				
Operating lease rental expense	181	172	353	345
Other expenses	85	81	166	178
	266	253	519	523
General expenses				
Fees and commission expense	109	93	202	197
Depreciation and amortisation of property, plant and equipment	135	123	258	246
Amortisation of intangible assets	117	99	216	188
Depreciation on leased vehicle assets (2)	26	27	53	339
Operating lease rental expense	27	32	59	89
Advertising and marketing	119	106	225	221
Charge to provide for operational risk event losses (3)	(6)	19	13	120
Communications, postage and stationery	160	182	342	356
Computer equipment and software	105	118	223	241
Data communication and processing charges	50	44	94	93
Transport expenses	38	42	80	80
Professional fees	213	183	396	427
Travel	51	42	93	82
Loss on disposal of property, plant and equipment and other assets	18	1	19	22
Impairment losses/(reversal) recognised (4)	61	7	68	(9)
Other expenses	166	157	323	495
	1,389	1,275	2,664	3,187
Total	3,769	3,643	7,412	7,579

<sup>(1)</sup> Superannuation expenses for the half year to 31 March 2007 includes defined benefit pension costs. These costs for the year to 30 September 2006 have been treated as significant items and are disclosed in Note 3.

<sup>(2)</sup> Depreciation on leased vehicle assets owned by the Group's Custom Fleet business ceased from 1 April 2006 following the business being designated as held for sale. The Custom Fleet business was subsequently sold on 31 July 2006. Depreciation on leased vehicle assets owned by the Group's Commercial Fleet business ceased on 1 October 2006 following the business being designated as held for sale.

<sup>(3)</sup> Operational risk event losses in the September 2006 year includes \$53 million in costs relating to fee refunds for Choice package, BAD tax and fixed rate interest only loans. During the September 2007 half year a provision of \$11 million was released as this is no longer required.

<sup>(4)</sup> Impairment losses include \$64 million relating to the impairment of leased vehicle assets of the Group's Commercial Fleet lease business.



# **5. Income Tax Expense**

	Half Year to		Year	to
	Sep 07	Mar 07	Sep 07	Sep 06
	\$m	\$m	\$m	\$m
Profit before income tax expense	3,795	4,032	7,827	7,275
Deduct profit before income tax expense attributable to the life	(692)	(1,208)	(1,900)	(1,537)
insurance statutory funds and their controlled trusts	(052)	(1,200)	(2,500)	(1,557)
Total profit excluding that attributable to the statutory funds	3,103	2,824	5,927	5,738
of the life insurance business, before income tax expense				
Prima facie income tax at 30%	931	847	1,778	1,721
Add/(deduct): Tax effect of amounts not deductible/(assessable)				
Dividend income adjustments	(1)	(2)	(3)	(12)
Assessable foreign income	4	5	9	2
Depreciation on buildings not deductible	3	3	6	6
Deferred tax assets not recognised/(recognised)	-	-	-	3
Under/(over) provision in prior years	(65)	(13)	(78)	(8)
Foreign tax rate differences	24	20	44	34
Restatement of deferred tax balances for changes in UK and NZ tax rates	(17)	-	(17)	-
Foreign branch income not assessable	(33)	(26)	(59)	(46)
Profit on sale of controlled entities not assessable	-	-	-	(19)
Assessable income on treasury shares	11	20	31	30
Loss on exchangeable capital units not deductible	1	30	31	27
Interest expense on exchangeable capital units not claimed as deductible	5	2	7	20
Other	(35)	(42)	(77)	(45)
Total income tax expense on profit excluding that attributable	828	844	1,672	1,713
to the statutory funds of the life insurance business				
Income tax expense attributable to the statutory funds of the life	196	387	583	421
insurance business				
Total income tax expense	1,024	1,231	2,255	2,134
Effective tax rate, excluding statutory funds attributable	26.7%	29.9%	28.2%	29.9%
to the life insurance business				



#### 6. Dividends and Distributions

	Amount	Franked amount	Conduit foreign income	
	per	per	per	Total
	share	share	share	amount
Dividends on ordinary shares	cents	%	%	\$m
Final dividend declared in respect of the year ended 30 September 2007	95	100	Nil	1,540
Interim dividend paid in respect of the six months ended 31 March 2007	87	90	10	1,418
Total dividends paid or payable in respect of the year ended 30 September 2007	182			2,958
The record date for determining entitlements to the 2007 final dividend is 22 Novem. The final dividend has been declared by the directors of the Company and is payable.		ber 2007.		
Final dividend paid in respect of the year ended 30 September 2006	84	90	10	1,370
Interim dividend paid in respect of the six months ended 31 March 2006	83	80	20	1,334
Total dividends paid or payable in respect of the year ended 30 September 2006	167			2,704

	30 Sep 07		30 Sep	06
	Amount		Amount	
	per	Total	per	Total
	security	amount	security	amount
Distributions on other equity instruments	\$	\$m	\$	\$m
National Income Securities - Distributions for the year ended	7.60	152	6.95	139
Trust Preferred Securities - Distributions for the year ended	137.50	55	140.00	56
Trust Preferred Securities II - Distributions for the year ended	67.50	54	73.75	59
National Capital Instruments - Distributions for the year ended	2,750	22	-	-
Total distributions		283		254

#### **Dividend and distribution plans**

The dividend is paid in cash or part of a dividend plan. Cash dividends are paid by way of:

- a) cash or cash equivalents; and
- b) direct credit.

Dividend plans in operation are:

- a) Dividend Reinvestment Plan;
- b) Bonus Share Plan (closed to new participants); and
- c) United Kingdom Dividend Plan (this enables a UK domiciled shareholder to receive either a dividend in British Pounds Sterling or shares via the Dividend Reinvestment Plan).

The last date for receipt of election notices for the dividend plans is 22 November 2007, 5pm (Melbourne time).

## 7. Net Tangible Assets

		As at	
	30 Sep 07	31 Mar 07	30 Sep 06
Net tangible assets per ordinary share (\$)	12.26	12.03	11.35





# 8. Loans and Advances including Acceptances

		As at			
	30 Sep 07 \$m	31 Mar 07 \$m	30 Sep 06 \$m		
Overdrafts	16,514	16,103	15,470		
Credit card outstandings	7,331	7,366	7,321		
Asset & lease financing	17,756	17,350	16,953		
Housing loans	185,809	178,960	171,762		
Other term lending	113,060	95,077	88,477		
Other	4,679	5,516	4,699		
Fair value adjustment	180	178	281		
Gross loans and advances (1)	345,329	320,550	304,963		
Acceptances	49,322	45,952	41,726		
Gross loans and advances including acceptances	394,651	366,502	346,689		
Represented by:					
Loans at fair value	19,564	17,832	16,774		
Loans at amortised cost	325,765	302,718	288,189		
Acceptances	49,322	45,952	41,726		
Gross loans and advances including acceptances	394,651	366,502	346,689		
Unearned income and deferred net fee income	(2,788)	(2,380)	(2,391)		
Provision for doubtful debts	(2,107)	(2,112)	(2,021)		
Net loans and advances including acceptances	389,756	362,010	342,277		
Securitised loans <sup>(2)</sup>	12,300	6,551	4,771		

<sup>(1)</sup> Includes loans accounted for at fair value which are included within 'Other financial assets at fair value' on the balance sheet. These amounts are included in the product and geographical analysis below.

<sup>(2)</sup> Securitised loans are included within the balance of Net loans and advances including acceptances.

			New	United		Total
By product and	Australia	Europe	Zealand	States	Asia	Group
geographic location	\$m	\$m	\$m	\$m	\$m	\$m
As at 30 September 2007						
Overdrafts	6,250	8,452	1,809	-	3	16,514
Credit card outstandings	4,975	1,294	1,062	-	-	7,331
Asset & lease financing	12,310	5,412	28	-	6	17,756
Housing loans	140,406	25,109	19,614	-	680	185,809
Other term lending	54,708	35,958	17,974	3,370	1,050	113,060
Other	3,452	1,151	47	-	29	4,679
Fair value adjustment	-	159	21	-	-	180
Gross loans and advances	222,101	77,535	40,555	3,370	1,768	345,329
Acceptances	49,316	6	-	-	-	49,322
Gross loans and advances including acceptances	271,417	77,541	40,555	3,370	1,768	394,651
Represented by:						
Loans at fair value	-	6,353	13,211	-	-	19,564
Loans at amortised cost	222,101	71,182	27,344	3,370	1,768	325,765
Acceptances	49,316	6	-			49,322
Gross loans and advances including acceptances	271,417	77,541	40,555	3,370	1,768	394,651



			New	United		Total
By product and	Australia	Europe	Zealand	States	Asia	Group
geographic location	\$m	\$m	\$m	\$m	\$m	\$m
As at 31 March 2007						
Overdrafts	5,852	8,483	1,766	-	2	16,103
Credit card outstandings	4,861	1,408	1,097	-	-	7,366
Asset & lease financing	11,744	5,598	-	-	8	17,350
Housing loans	134,237	24,785	19,273	-	665	178,960
Other term lending	42,983	32,329	16,817	1,824	1,124	95,077
Other	4,320	1,066	84	-	46	5,516
Fair value adjustment	-	156	22	-	-	178
Gross loans and advances	203,997	73,825	39,059	1,824	1,845	320,550
Acceptances	45,939	13	-	-	-	45,952
Gross loans and advances including acceptances	249,936	73,838	39,059	1,824	1,845	366,502
Represented by:						
Loans at fair value	-	5,986	11,846	-	-	17,832
Loans at amortised cost	203,997	67,839	27,213	1,824	1,845	302,718
Acceptances	45,939	13	-	-	-	45,952
Gross loans and advances including acceptances	249,936	73,838	39,059	1,824	1,845	366,502
As at 30 September 2006						
Overdrafts	5,517	8,472	1,481	_	_	15,470
Credit card outstandings	4,647	1,539	1,135	_	_	7,321
Asset & lease financing	11,184	5,747	10	-	12	16,953
Housing loans	129,423	23,976	17,818	-	545	171,762
Other term lending	39,232	29,696	16,376	1,815	1,358	88,477
Other	3,874	702	92	-	31	4,699
Fair value adjustment	-	227	54	-	-	281
Gross loans and advances	193,877	70,359	36,966	1,815	1,946	304,963
Acceptances	41,714	12	-	-	-	41,726
Gross loans and advances including acceptances	235,591	70,371	36,966	1,815	1,946	346,689
Represented by:						
Loans at fair value	-	5,365	11,409	-	-	16,774
Loans at amortised cost	193,877	64,994	25,557	1,815	1,946	288,189
Acceptances	41,714	12	-	-		41,726
Gross loans and advances including acceptances	235,591	70,371	36,966	1,815	1,946	346,689
2. 222 . Zano ana auranees melaamy acceptances	200,001	, 0,5, 1	30,300	1,010	1,540	3.3,003



	Increase / (Decrease) from 31 Mar 07					
			New	United		
Movement from 31 March 2007	Australia	Europe	Zealand	States	Asia	Total
excluding foreign exchange	%	%	%	%	%	%
Overdrafts	6.8	5.8	5.7	-	50.0	6.2
Credit card outstandings	2.3	(2.4)	(0.1)	-	-	1.1
Asset & lease financing	4.8	2.7	-	-	(25.0)	4.3
Housing loans	4.6	7.6	5.0	-	11.7	5.1
Other term lending	27.3	18.1	10.3	large	2.1	22.3
Other	(20.1)	20.3	(42.0)	-	(34.1)	(13.4)
Total gross loans and advances	8.9	11.6	7.2	large	4.6	9.7

	Increase / (Decrease) from 30 Sep 06						
			New	United			
Movement from 30 September 2006	Australia	Europe	Zealand	States	Asia	Total	
excluding foreign exchange	%	%	%	%	%	%	
Overdrafts	13.3	9.1	24.6	-	-	12.2	
Credit card outstandings	7.1	(8.0)	(4.6)	-	-	2.3	
Asset & lease financing	10.1	3.0	large	-	(40.0)	7.9	
Housing loans	8.5	14.6	12.3	-	47.2	9.8	
Other term lending	39.4	32.0	11.7	large	(8.8)	32.6	
Other	(10.9)	79.6	(61.5)	-	-	0.9	
Total gross loans and advances	14.6	20.6	11.8	large	8.9	16.0	



## 9. Doubtful Debts

		As at	
	30 Sep 07	31 Mar 07	30 Sep 06
	\$m	\$m	\$m
Specific provision for doubtful debts	307	195	184
Collective provision for doubtful debts	1,800	1,918	1,838
Total provision for doubtful debts	2,107	2,113	2,022
Deduct: Specific provision for off-balance sheet credit-related commitments	-	(1)	(1)
Net provision for doubtful debts	2,107	2,112	2,021
Net provision for doubtful debts including loans at fair value			
Net provision for doubtful debts	2,107	2,112	2,021
Credit risk adjustment on assets at fair value (1)	202	144	134
Net provision for doubtful debts and credit risk adjustment on assets at fair value	2,309	2,256	2,155

<sup>(1)</sup> As at 30 September 2007 included within loans recorded at fair value and trading derivatives is a credit risk adjustment of \$202 million (31 March 2007 \$144 million; 30 September 2006 \$134 million).

## Movement in provisions for doubtful debts

	Year to Sep 07			Y	ear to Sep 06	p 06	
	Specific	Collective	Total	Specific	Collective	Total	
	\$m	\$m	\$m	\$m	\$m	\$m	
Opening balance	184	1,838	2,022	281	1,649	1,930	
Transfer to/(from) specific/collective provision	693	(693)	-	470	(470)	-	
Bad debts recovered	207	-	207	230	-	230	
Bad debts written off	(790)	-	(790)	(782)	-	(782)	
Charge to income statement	-	790	790	-	606	606	
Disposal of controlled entities	-	-	-	(7)	(1)	(8)	
Foreign currency translation and other adjustments	13	(135)	(122)	(8)	54	46	
Total provisions for doubtful debts	307	1,800	2,107	184	1,838	2,022	

	Half Year to Sep 07			Half Year to Mar 07		
	Specific	Collective	Total	Specific	Collective	Total
	\$m	\$m	\$m	\$m	\$m	\$m
Opening balance	195	1,918	2,113	184	1,838	2,022
Transfer to/(from) specific/collective provision	408	(408)	-	285	(285)	-
Bad debts recovered	116	-	116	91	-	91
Bad debts written off	(423)	-	(423)	(367)	-	(367)
Charge to income statement	-	400	400	-	390	390
Foreign currency translation and other adjustments	11	(110)	(99)	2	(25)	(23)
Total provisions for doubtful debts	307	1,800	2,107	195	1,918	2,113

	Half Ye	ear to	Year to		
Total charge for doubtful debts	Sep 07	Mar 07	Sep 07	Sep 06	
by geographic location	\$m	\$m	\$m	\$m	
Australia	208	192	400	264	
Europe	165	175	340	292	
New Zealand	23	23	46	46	
United States	5	1	6	7	
Asia	(1)	(1)	(2)	(3)	
Total charge to provide for doubtful debts	400	390	790	606	



## 10. Asset Quality

	As at					
Summary of impaired assets	30 Sep 07 \$m	31 Mar 07 \$m	30 Sep 06 \$m			
Gross impaired assets (1) (2)	1,094	769	904			
Less: Specific provision for doubtful debts	(307)	(195)	(184)			
Net impaired assets	787	574	720			

			New	United		
Managed in an action of a costs	Australia	Europe	Zealand	States	Asia	Total
Movement in gross impaired assets	\$m	\$m	\$m	\$m	\$m	\$m
Balance at 31 March 2006	688	112	49	-	1	850
New	311	54	9	-	-	374
Written off	(109)	(33)	(14)	-	-	(156)
Returned to performing or repaid	(157)	(6)	(4)	-	-	(167)
Foreign currency translation adjustments	-	4	(1)	-	-	3
Balance at 30 September 2006	733	131	39	-	1	904
New	331	62	19	-	-	412
Written off	(53)	(11)	(19)	-	-	(83)
Returned to performing or repaid	(391)	(54)	(15)	-	-	(460)
Foreign currency translation adjustments	-	(4)	-	-	-	(4)
Balance at 31 March 2007	620	124	24	-	1	769
New	502	168	36	47	-	753
Written off	(57)	(41)	(17)	-	-	(115)
Returned to performing or repaid	(245)	(50)	-	-	(1)	(296)
Foreign currency translation adjustments	-	(12)	(1)	(4)	-	(17)
Gross impaired assets at 30 September 2007	820	189	42	43	-	1,094

<sup>(1)</sup> Impaired assets consist of retail loans (excluding credit card loans and portfolio managed facilities) which are contractually past due 90 days with security insufficient to cover principal and arrears of interest revenue; non retail loans which are contractually past due 90 days and there is sufficient doubt about the ultimate collectibility of principal and interest; and impaired off-balance sheet credit exposures where current circumstances indicate that losses may be incurred. Unsecured portfolio managed facilities are classified as impaired assets when they become 180 days past due (if not written off).

<sup>(2)</sup> The Group has reviewed its classification as to the recognition of impairment. This has resulted in the Group reclassifying defaulted loans where there is no loss expected from impaired assets to non impaired loans 90 days past due. Prior period comparisons have been amended to reflect this change.



	As at						
Gross impaired assets to gross loans & acceptances - by geographic location	30 Sep 07 %	31 Mar 07 %	30 Sep 06 %				
Australia	0.30	0.25	0.31				
Europe	0.24	0.17	0.19				
New Zealand	0.10	0.06	0.11				
United States	1.28	-	-				
Asia	-	0.05	0.05				
Total gross impaired assets to gross loans & acceptances (1)	0.28	0.21	0.26				

<sup>(1)</sup> Includes loans at amortised cost plus those at fair value.

Group coverage ratios			
Net impaired assets to total equity (2)	2.7	2.0	2.6
Net impaired assets to total equity plus collective provision (2) (3)	2.5	1.8	2.4
Specific provision to gross impaired assets	28.1	25.4	20.4
Total provision to gross impaired assets (3)	211	293	238
Total provision to gross loans and acceptances (3)	0.59	0.62	0.62
Collective provision to total risk-weighted assets (3)	0.56	0.62	0.62
Collective provision to credit risk-weighted assets (3)	0.56	0.63	0.65
Collective provision plus general reserve for credit losses	0.71	0.71	0.71

<sup>(2)</sup> Total parent entity interest in equity.

to credit risk-weighted assets  $^{(3)}\,^{(4)}\,^{(5)}$ 

The amounts below are not classified as impaired assets and therefore are not included in the summary on the previous page.

		As at					
Summary of non impaired loans 90 days past due	30 Sep 07 \$m	31 Mar 07 \$m	30 Sep 06 \$m				
Total non impaired assets past due 90 days or more with adequate security	959	877	664				
Non impaired assets portfolio facilities past due 90 to 180 days	248	255	229				
Total 90 day past due loans <sup>(6)</sup>	1,207	1,132	893				
Total 90 day past due loans to gross loans and acceptances (%)	0.31	0.31	0.26				

		As at				
	30 Sep 07	31 Mar 07	30 Sep 06			
Non impaired loans 90 days past due - by geographic location	\$m	\$m	\$m			
Australia	876	881	708			
Europe	286	220	159			
New Zealand	45	31	25			
Asia	_	-	1_			
Total 90 day past due loans (6)	1,207	1,132	893			

<sup>(6)</sup> The Group has reviewed its classification as to the recognition of impairment. This has resulted in the Group reclassifying defaulted loans where there is no loss expected from impaired assets to non impaired loans 90 days past due. Prior period comparisons have been amended to reflect this change.



 $<sup>^{(3)}</sup>$  Includes provision against both loans at amortised cost and credit risk adjustment against loans at fair value.

<sup>(4)</sup> From 1 July 2006, a General Reserve for Credit Losses has been established to align with APRA's proposed benchmark of 0.5% of collective provisions on a post tax basis to credit risk-weighted assets. As at 30 September 2007, an additional reserve of \$325 million (31 March 2007 \$192 million; 30 September 2006 \$135 million) was held for capital purposes only to meet APRA's requirements. The General Reserve for Credit Losses has been appropriated from Retained Profits (refer Note 12 'Contributed Equity and Reserves').

<sup>(5)</sup> Includes general reserve for credit losses of \$507 million before tax (31 March 2007 \$274 million; 30 September 2006 \$193 million).



# 11. Deposits & Other Borrowings

	As at			
	30 Sep 07	31 Mar 07	30 Sep 06	
	\$m	\$m	\$m	
Deposits not bearing interest	10,977	12,216	12,136	
On-demand and short-term deposits	119,500	111,183	102,094	
Certificates of deposit	36,714	19,615	24,512	
Term deposits	77,631	70,729	69,003	
Total deposits	244,822	213,743	207,745	
Securities sold under agreements to repurchase	3,615	6,199	5,326	
Borrowings	20,039	15,607	19,792	
Fair value adjustment	(118)	(106)	36	
Total deposits and other borrowings	268,358	235,443	232,899	
Total deposits at fair value (1)	14,133	12,987	10,622	
Total deposits and other borrowings at cost	254,225	222,456	222,277	
Total deposits and other borrowings	268,358	235,443	232,899	

<sup>(1)</sup> On the balance sheet this amount is included within 'Other financial liabilities at fair value'.

	As at 30 Sep 07					
			New	United		
By product &	Australia	Europe	Zealand	States	Asia	Total
geographic location	\$m	\$m	\$m	\$m	\$m	\$m
Deposits not bearing interest	8,710	1,368	557	341	1	10,977
On-demand and short-term deposits	73,459	34,072	7,667	4,216	86	119,500
Certificates of deposit	23,201	8,902	4,223	388	-	36,714
Term deposits	40,292	14,585	14,775	1,498	6,481	77,631
Total deposits	145,662	58,927	27,222	6,443	6,568	244,822
Securities sold under agreements to repurchase	2,577	18	-	1,020	-	3,615
Borrowings	11,681	-	5,004	3,354	-	20,039
Fair value adjustment	-	(89)	(29)	-	-	(118)
Total deposits and other borrowings	159,920	58,856	32,197	10,817	6,568	268,358
Total deposits at fair value <sup>(1)</sup>	-	2,295	11,838	-	-	14,133
Total deposits and other borrowings at cost	159,920	56,561	20,359	10,817	6,568	254,225
Total deposits and other borrowings	159,920	58,856	32,197	10,817	6,568	268,358

 $<sup>^{(1)}</sup>$  On the balance sheet this amount is included within 'Other financial liabilities at fair value'.



As at 31 Mar 07						
			New	United		
By product &	Australia	Europe	Zealand	States	Asia	Total
geographic location	\$m	\$m	\$m	\$m	\$m	\$m
Deposits not bearing interest	8,102	3,205	535	373	1	12,216
On-demand and short-term deposits	68,488	31,602	8,458	2,534	101	111,183
Certificates of deposit	5,946	10,726	2,501	442	-	19,615
Term deposits	36,554	13,322	14,747	1,094	5,012	70,729
Total deposits	119,090	58,855	26,241	4,443	5,114	213,743
Securities sold under agreements to repurchase	4,991	-	23	1,185	-	6,199
Borrowings	9,633	-	4,403	1,571	-	15,607
Fair value adjustment	-	(81)	(25)	-	-	(106)
Total deposits and other borrowings	133,714	58,774	30,642	7,199	5,114	235,443
Total deposits at fair value <sup>(1)</sup>	-	3,113	9,874	-	-	12,987
Total deposits and other borrowings at cost	133,714	55,661	20,768	7,199	5,114	222,456
Total deposits and other borrowings	133,714	58,774	30,642	7,199	5,114	235,443

<sup>(1)</sup> On the balance sheet this amount is included within 'Other financial liabilities at fair value'.

	As at 30 Sep 06					
			New	United		
By product &	Australia	Europe	Zealand	States	Asia	Total
geographic region	\$m	\$m	\$m	\$m	\$m	\$m
Deposits not bearing interest	7,555	3,701	476	402	2	12,136
On-demand and short-term deposits	63,278	29,936	7,375	1,165	340	102,094
Certificates of deposit	8,180	12,982	2,866	484	-	24,512
Term deposits	34,967	12,186	13,954	2,586	5,310	69,003
Total deposits	113,980	58,805	24,671	4,637	5,652	207,745
Securities sold under agreements to repurchase	3,629	968	-	729	-	5,326
Borrowings	13,101	-	4,544	2,147	-	19,792
Fair value adjustment	-	47	(11)	-	-	36
Total deposits and other borrowings	130,710	59,820	29,204	7,513	5,652	232,899
Total deposits at fair value <sup>(1)</sup>	-	1,013	9,609	-	-	10,622
Total deposits and other borrowings at cost	130,710	58,807	19,595	7,513	5,652	222,277
Total deposits and other borrowings	130,710	59,820	29,204	7,513	5,652	232,899

<sup>(1)</sup> On the balance sheet this amount is included within 'Other financial liabilities at fair value'.



	Increase / (Decrease) from 31 Mar 07					
			New	United		
Movement from 31 March 2007	Australia	Europe	Zealand	States	Asia	Total
excluding foreign exchange	%	%	%	%	%	%
Deposits not bearing interest	7.5	(54.7)	7.5	-	-	(8.4)
On-demand and short-term deposits	7.3	14.5	(6.5)	81.9	(7.5)	9.8
Certificates of deposit	large	(11.9)	74.3	(4.2)	-	94.5
Term deposits	10.2	16.3	3.4	49.7	41.4	12.5
Total deposits	22.3	6.3	7.1	58.5	40.4	17.3
Securities sold under agreements to repurchase	(48.4)	-	large	(5.9)	-	(40.7)
Borrowings	21.3	-	17.3	large	-	30.7
Total deposits and other borrowings	19.6	6.3	8.4	64.2	40.4	16.7

Movement from 30 September 2006	Increase / (Decrease) from 30 Sep 06					
		Europe	New Zealand	United States	Asia	Total
	Australia					
excluding foreign exchange	%	%	%	%	%	%
Deposits not bearing interest	15.3	(59.6)	19.5	-	(50.0)	(6.6)
On-demand and short-term deposits	16.1	24.5	6.0	large	(70.1)	20.5
Certificates of deposit	large	(25.0)	50.3	(5.4)	-	57.8
Term deposits	15.2	29.6	7.9	(31.7)	44.0	16.5
Total deposits	27.8	9.4	12.5	63.9	37.1	21.9
Securities sold under agreements to repurchase	(29.0)	(98.0)	-	65.0	-	(29.6)
Borrowings	(10.8)	-	12.3	84.2	-	3.4
Total deposits and other borrowings	22.3	7.6	12.5	69.8	37.1	19.2



# 12. Contributed Equity and Reserves

		As at		
	30 Sep 07	31 Mar 07	30 Sep 06	
Contributed equity	\$m	\$m	\$m	
Issued and paid-up share capital				
Ordinary shares, fully paid	8,110	8,585	7,948	
Other contributed equity				
National Income Securities	1,945	1,945	1,945	
Trust Preferred Securities	975	975	975	
Trust Preferred Securities II	1,014	1,014	1,014	
National Capital Instruments	397	397	397	
	12,441	12,916	12,279	

	Half Year to		Year to	
	Sep 07	Mar 07	Sep 07	Sep 06
Movements in contributed equity	\$m	<u>\$m</u>	\$m	\$m
Ordinary share capital				
Balance at beginning of period	8,585	7,948	7,948	6,894
Shares issued				
Dividend reinvestment plan (1)	-	-	-	198
Executive share option plan no. 2	29	30	59	41
Paying up of partly paid shares	1	-	1	1
Net gain/(loss) realised on treasury shares	24	8	32	6
Share buy back	(546)	(654)	(1,200)	-
Exchangeable capital units converted (2)	4	1,331	1,335	972
(Purchase)/sale and vesting of treasury shares	10	(80)	(70)	(195)
Current period equity based payments expense vested immediately	3	2	5	7
Transfer of vested equity based payments	-	<u> </u>	-	24
Balance at end of period	8,110	8,585	8,110	7,948
National Income Securities				
Balance at beginning of period	1,945	1,945	1,945	1,945
Movement during period	-	-	-	-
Balance at end of period	1,945	1,945	1,945	1,945
Trust Preferred Securities				
Balance at beginning of period	975	975	975	975
Movement during period	-	-	-	-
Balance at end of period	975	975	975	975
Trust Preferred Securities II				
Balance at beginning of period	1,014	1,014	1,014	1,014
Movement during period	-	-	-	-
Balance at end of period	1,014	1,014	1,014	1,014
National Capital Instruments		<u></u> _		
Balance at beginning of period	397	397	397	-
Movement during period	-	-	-	397
Balance at end of period	397	397	397	397
(1) During the 2007 year, dividend reinvestment plan shares were purchased on u	market for delivery to sharehol	lders resultina in	no issue of new sl	nares.

<sup>(1)</sup> During the 2007 year, dividend reinvestment plan shares were purchased on market for delivery to shareholders resulting in no issue of new shares.

<sup>(2)</sup> During the 2007 year, holders of 20,897,964 exchangeable capital units were converted into 34,199,031 ordinary shares as per the terms set out in the 2006 Annual Financial Report.



## **Notes to the Consolidated Financial Statements**



		As at	
	30 Sep 07	31 Mar 07	30 Sep 06
Reserves	\$m	\$m	\$m
General reserve	866	715	687
Asset revaluation reserve	102	95	100
Foreign currency translation reserve	(860)	(393)	(135)
Cash flow hedge reserve	197	96	52
Equity based payments reserve	451	358	227
General reserve for credit losses	325	192	135
Available for sale investments reserve	(10)	(2)	(2)
Total reserves	1,071	1,061	1,064

	Half Yea		Year t	
Movements in reserves	Sep 07 \$m	Mar 07 \$m	Sep 07 \$m	Sep 06
	φIII	ŢIII	ŢIII	<u>\$m</u>
General reserve		607	40-	604
Balance at beginning of period	715	687	687	694
Transfer from/(to) retained profits	151	28	179	(7)
Balance at end of period	866	715	866	687
Asset revaluation reserve				
Balance at beginning of period	95	100	100	97
Revaluation of land and buildings	18	-	18	11
Tax on revaluation adjustments	(6)	-	(6)	-
Transfer to retained profits	(5)	(5)	(10)	(8)
Balance at end of period	102	95	102	100
Foreign currency translation reserve				
Balance at beginning of period	(393)	(135)	(135)	(504)
Currency translation adjustments	(467)	(258)	(725)	357
Transfer to income statement on sale of controlled entities	_		-	12
Balance at end of period	(860)	(393)	(860)	(135)
Cash flow hedge reserve				
Balance at beginning of period	96	52	52	(3)
Gains/(losses) on cash flow hedging instruments	140	62	202	77
Gains/(losses) transferred to the income statement	2	5	7	2
Tax on cash flow hedging instruments	(41)	(23)	(64)	(24)
Balance at end of period	197	96	197	52
Equity based payments reserve				
Balance at beginning of period	358	227	227	110
Current period equity based payments expense not yet vested immediately	100	119	219	136
Tax on equity based payments	(7)	12	5	5
Transfer of vested amounts to ordinary share capital	_	_	_	(24)
Balance at end of period	451	358	451	227

## **Notes to the Consolidated Financial Statements**



	Half Y	Half Year to		Year to		
	Sep 07	Sep 07 Mar 07		Sep 07 Mar 07 Sep 07	Sep 07	Sep 06
	\$m	\$m	\$m	\$m		
General reserve for credit losses						
Balance at beginning of period	192	135	135	-		
Transfer from retained profits	133	57	190	135		
Balance at end of period	325	192	325	135		
Available for sale investments reserve						
Balance at beginning of period	(2)	(2)	(2)	-		
Net revaluation gains/(losses)	(48)	-	(48)	(2)		
Impairment transferred to the income statement	40		40	-		
Balance at end of period	(10)	(2)	(10)	(2)		

	Half Year to		Year	to
	Sep 07	Mar 07	Sep 07	Sep 06
Reconciliation of Movement in Retained Profits	\$m	\$m	\$m	\$m
Balance at beginning of period	15,259	14,461	14,461	12,788
Actuarial gains/(losses) on defined benefit plans	173	271	444	207
Income tax on items taken directly to or transferred directly from equity	(45)	(98)	(143)	(53)
Net profit attributable to members of the Company	2,442	2,136	4,578	4,392
Total available for appropriation	17,829	16,770	19,340	17,334
Transfer from/(to) general reserve	(151)	(28)	(179)	7
Transfer from asset revaluation reserve	5	5	10	8
Transfer to general reserve for credit losses	(133)	(57)	(190)	(135)
Dividends paid	(1,345)	(1,294)	(2,639)	(2,499)
Distributions on other equity instruments	(146)	(137)	(283)	(254)
Balance at end of period	16,059	15,259	16,059	14,461



#### 13. Notes to the Cash Flow Statement

(a) Reconciliation of net profit attributable to	Half Year to		Year to	
members of the Company to net cash used in	Sep 07	Mar 07	Sep 07	Sep 06
operating activities	\$m	\$m	\$m	\$m
Net profit attributable to members of the Company	2,442	2,136	4,578	4,392
Add/(deduct): Non-cash items				
(Increase)/decrease in interest receivable	(890)	110	(780)	(951)
Increase in interest payable	867	55	922	1,635
Increase in unearned income	464	12	476	(101)
Fair value movements				
Assets, liabilities and derivatives held at fair value	1,828	(1,276)	552	1,223
Net adjustment to bid/offer valuation	(32)	-	(32)	5
Increase/(decrease) in personnel provisions	78	(129)	(51)	(87)
Increase/(decrease) in other operating provisions	1	(188)	(187)	(158)
Equity based payments recognised in equity or reserves	103	121	224	143
Superannuation costs - defined benefit pension plans	(1)	17	16	(319)
Impairment losses on non-financial assets	61	7	68	(9)
Charge to provide for doubtful debts	400	390	790	606
Depreciation and amortisation expense	278	249	527	773
Revaluation losses on exchangeable capital units	3	76	79	122
Movement in life insurance policyholder liabilities	3,295	4,782	8,077	5,872
Unrealised loss/(gain) on investments relating to life	1,372	(2,867)	(1,495)	(1,629)
insurance business (1)				, , ,
Increase in other assets (1)	(3,781)	(1,060)	(4,841)	(2,893)
Increase/(decrease) in other liabilities	149	(10)	139	(65)
(Decrease)/increase in income tax payable	(518)	362	(156)	109
(Decrease)/increase in deferred tax liabilities	(324)	244	(80)	(129)
Decrease in deferred tax assets	5	83	88	214
Add/(deduct): Operating cash flows items not included in profit (1)	(14,064)	(9,013)	(23,077)	(18,832)
Add/(deduct): Investing or financing cash flows included in profit				
Profit on sale of controlled entities, before income tax	-	-	-	(151)
Loss on investments classified as available for sale and held to maturity	8	-	8	-
Profit on sale of property, plant, equipment and other assets	(28)	(4)	(32)	(11)
Net cash used in operating activities	(8,284)	(5,903)	(14,187)	(10,241)

<sup>(1)</sup> The Group has reviewed its classification in respect of cash flows on investments of the life insurance business. This has resulted in reclassifying unrealised gains and losses on investments and other assets. 2006 year and 2007 half year comparatives have been amended to reflect this change.

#### (b) Reconciliation of cash and cash equivalents

Cash and cash equivalents at the end of the year as shown in the statement of cash flows is reconciled to the related items on the balance sheet as follows:

#### Cash and cash equivalents Assets

Cash and liquid assets (excluding money at short call)	12,796	13,761	12,796	12,768
Treasury and other eligible bills	424	660	424	167
Due from other banks (excluding mandatory deposits with supervisory central banks)	25,016	20,523	25,016	24,248
	38,236	34,944	38,236	37,183
Liabilities				
Due to other banks	(42,566)	(38,262)	(42,566)	(37,489)
Total cash and cash equivalents	(4,330)	(3,318)	(4,330)	(306)



	Half Y	ear to	Year to		
(c) Non-cash financing and investing activities	Sep 07 \$m	Mar 07 \$m	Sep 07 \$m	Sep 06 \$m	
New share issues					
Dividend reinvestment plan	-	-	-	198	
Bonus share plan	50	53	103	107	
Movement in assets under finance lease	8	13	21	22	

#### (d) Sales of controlled entities

The following sales were made during the last two years to 30 September 2007:

- on 31 July 2006, the Group's Custom Fleet business was sold for consideration of \$571 million (the Group's Custom Fleet business was included within the Australia Region, UK Region and New Zealand Region business segments);
- on 8 May 2006, the MLC Asia business was sold for cash consideration of \$565 million (this business was included within the Australia Region business segment);
- on 31 January 2006, BNZ Investment Management Limited was sold for cash consideration of \$8 million (this business was included within the New Zealand Region business segment).

The operating results of the controlled entities have been included in the Group's consolidated income statement up to the date of sale. Details of the sales were as follows:

	Half Year to		Year to	
	Sep 07	Mar 07	Sep 07	Sep 06
	\$m	\$m	\$m	\$m
Cash consideration received (cash and receivables to be discharged in cash)	-	<u> </u>	-	1,144
Net assets of controlled entities sold				
Cash and liquid assets	-	-	-	60
Investments relating to life insurance business	-	-	-	822
Loans and advances	-	-	-	148
Property, plant and equipment	-	-	-	2,019
Other assets	-	-	-	294
Life policy liabilities	-	-	-	(583)
Provisions	-	-	-	(65)
Bonds, notes and subordinated debt	-	-	-	(43)
Other liabilities	-		-	(2,099)
Total net assets of controlled entities sold	-	-	-	553
Goodwill	-	-	-	344
Foreign currency translation reserve relating to controlled entities sold	-	-	-	12
Transaction costs on disposal of controlled entities sold (including provisions and warranties recognised)	-	<u>-</u>	-	84
Total costs on disposal of controlled entities sold	_		-	993
Profit on sale of controlled entities before income tax	-	-	-	151

There were no material entities over which the Group gained control during the year ended 30 September 2007. The Group holds no material interests in associates or joint venture entities as at 30 September 2007.





### 14. Contingent Liabilities and Commitments

#### Exchangeable capital units capital raising

The Group announced in February 2004 and May 2005 that it had received amended assessments from the Australian Taxation Office (ATO) which seek to disallow interest deductions on exchangeable capital units (ExCaps) for the tax years 1997 to 2003 and deductions for certain issue costs for the years 1998 to 2001. The ATO assessments are for \$298 million of primary tax and interest and penalties of \$254 million (after-tax), a total of \$552 million (after-tax). As previously advised, should the ATO also disallow issue costs claimed in 2002 and 2003, the further primary tax assessed would be approximately \$2 million. Interest and penalties may also be imposed.

As previously announced in May 2007, the ATO has also issued amended assessments to disallow deductions claimed for the payment of management fees associated with the ExCaps for years 1997 to 2003. These additional ATO assessments are for \$9 million of primary tax and interest and penalties of \$7 million (after tax), a total of \$16 million (after-tax).

The ATO has advised the Group that it has reviewed the amount of interest imposed and as a result of this review it has decided to remit interest by applying reduced rates for all years, except the 2004 year.

In accordance with ATO practice on disputed assessments, the Group has paid 50% of the amounts owing under the amended assessments, a total of \$307 million. These payments have been recognised as an asset by the Group in its accounts, included within other assets, on the basis that the Group expects recovery of the amount paid to the ATO. Interest may accrue on the unpaid disputed amounts. The Group has not tax-effected interest paid on the ExCaps after 1 October 2003 whilst the tax treatment is in dispute. As a result, an additional \$7 million (2006 year: \$20 million) has been recognised in determining income tax expense for the 2007 year.

The Group disputes the amended assessments for the ExCaps and intends to pursue all necessary avenues of objection and appeal. Objections against the amended assessments have been lodged but as yet have not been determined. No provision has been raised for this matter. The Company continues to consider opportunities to resolve this matter.

#### New Zealand structured finance transactions

The New Zealand Inland Revenue Department (IRD) is carrying out a review of certain structured finance transactions in the banking industry.

As part of this review, subsidiaries of the Group have received amended tax assessments for the 1998 to 2002 years from the IRD with respect to certain structured finance transactions. The amended assessments are for income tax of approximately NZ\$256 million. Interest will be payable on this amount, and the possible application of penalties has yet to be considered by the IRD.

The New Zealand Government introduced new legislation, effective 1 July 2005, which addresses their concerns with banks entering into these transactions.

All of the structured finance transactions of the Group's subsidiaries that are the subject of the IRD's review were terminated by that date.

If the IRD issues amended assessments for all transactions for periods up to 30 June 2005, the maximum sum of primary tax, which the IRD might claim for all years is approximately NZ\$416 million. In addition, as at 30 September 2007, interest of NZ\$183 million (net of tax) will be payable.

The Group is confident that its position in relation to the application of the taxation law is correct and it is disputing the IRD's position with respect to these transactions. The Group has legal opinions that confirm that the transactions complied with New Zealand tax law. The transactions are similar to transactions undertaken by other New Zealand banks. The Group has commenced legal proceedings to challenge the IRD's assessments.

The financial effect of the unpaid balance of the amounts owing under the amended assessments has not been brought to account in the financial statements for the year ended 30 September 2007.

#### Wealth Management Reinsurance

The ATO continues its review of a reinsurance contract entered into by the Australian Wealth Management business in the 1998 tax year and amended in the 2000 tax year. The ATO previously expressed the view that expenditure incurred under the reinsurance contract was not deductible under certain technical provisions of the tax law.

In August 2007, the ATO concluded its review of this matter and issued amended assessments to the Wealth Management subsidiaries that were parties to the reinsurance contract.

The ATO assessments were for \$54 million of primary tax and interest and penalties of \$16 million (after tax), a total of \$70 million (after tax).

In accordance with ATO practice on disputed assessments, the Group has paid 50% of the amounts owing under the amended assessments. This payment has been recognised as an asset by the Group in its accounts as at 30 September 2007 on the basis that the Group expects full recovery of the amount paid to the ATO. Interest may accrue on the unpaid disputed amount. No provision has been raised for this matter.

Objections have been lodged disputing the ATO's amended assessments. Should the objections be determined unfavourably by the ATO, the Group intends to pursue all necessary avenues of appeal.



#### **Notes to the Consolidated Financial Statements**



# Refund of current account fees & associated costs regarding the Office of Fair Trading (OFT) investigation

In September 2006, the UK Office of Fair Trading (OFT) announced a formal investigation into the fairness of bank current accounts charges. The responses received from the banking industry generally challenged this belief, but the OFT announced a joint 'fact finding' exercise with the British Bankers Association to review the legal basis for banking charges. Due to the legal uncertainty and as a result of increasing customer claims, the OFT agreed to a test case to which Clydesdale Bank is a party. Proceedings were issued on 27 July 2007 in the High Court in England and Wales. The timing for the outcome of the legal proceedings is uncertain; however, Clydesdale considers the case to be strong and the charges to be both fair and legally enforceable. Clydesdale is, however, unable to predict with any accuracy the outcome of the legal action and is thus unable to reliably estimate any potential liability that may arise. No recognition has therefore been made, contingent or actual, within the financial statements for an adverse outcome.

#### **Compliance Statement**



9 November 2007

#### **Compliance statement**

This preliminary final report is prepared in accordance with the ASX listing rules. It should be read in conjunction with any announcements to the market made by the entity during the period.

The preliminary final report has been prepared in accordance with the recognition and measurement requirements of applicable Australian Accounting Standards and Urgent Issues Group Consensus Views.

This preliminary financial report is based on the financial statements of the Group which are in the process of being audited.

Michaela Healey

Company Secretary

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# **Section 6 – Supplementary Information**

123. Note 10 - Summary of Disposed Operations

106.	Note 1 -	Net Interest Margins and Spreads
107.	Note 2 -	Loans and Advances by Industry and Geography
108.	Note 3 -	Average Balance Sheet and Related Interest
112.	Note 4 -	Capital Adequacy
115.	Note 5 -	Earnings per Share
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118.	Note 8 -	Australian Life Company Margins
119.	Note 9 -	Reconciliation between Statutory Net Profit after Tax and Cash Earnings



# 1. Net Interest Margins and Spreads

	Half Ye	Fav / (Unfav) Ialf Year to Change		Year to		Fav / (Unfav) Change on
	Sep 07	Mar 07	Mar 07	Sep 07	Sep 06	Sep 06
Group	%	%	basis pts	%	%	basis pts
Net interest spread (1)	1.76	1.85	(9bp)	1.80	1.88	(8bp)
Benefit of net free liabilities, provisions	0.49	0.48	1bp	0.48	0.43	5bp
and equity	0.15	0.10	100	0.10	0.15	355
Net interest margin <sup>(2)</sup>	2.25	2.33	(8bp)	2.28	2.31	(3bp)

<sup>(1)</sup> Net interest spread represents the difference between the average interest rate earned and the average interest rate incurred on funds.

 $<sup>^{(2)}</sup>$  Net interest margin is net interest income as a percentage of average interest-earning assets.

	Year to	Sep 07	Year to Se	% of Group	
Interest earning assets	\$bn	Mix %	\$bn	Mix %	AIEA
Australia Banking	229.0	53.7	201.8	53.7	(0.0)
UK Region	64.9	15.2	52.4	13.9	1.3
New Zealand Region	35.2	8.3	31.0	8.3	0.0
nabCapital	150.1	35.2	138.2	36.8	(1.6)
Other (1)	13.4	3.1	11.5	3.1	(0.0)
Intercompany	(66.0)	(15.5)	(59.2)	(15.8)	0.3
Group	426.6	100.0	375.7	100.0	0.0

	Year to	Sep 07	Year to S	NIM	
Net interest income and margins	\$m	NIM %	\$m	NIM %	Change
Australia Banking	5,520	2.41%	4,870	2.41%	(0bp)
UK Region	1,982	3.06%	1,852	3.54%	(48bp)
New Zealand Region	864	2.45%	797	2.57%	(12bp)
nabCapital	1,134	0.76%	937	0.68%	8bp
Other (1)	265	1.98%	321	2.80%	(82bp)
Intercompany	-	0.00%	-	0.00%	0bp
Group - Ongoing operations	9,765	2.29%	8,777	2.34%	(5bp)
Disposed operations	(21)	(0.01%)	(99)	(0.03%)	2bp
Group	9,744	2.28%	8,678	2.31%	(3bp)

	Impa	Impact of		
Contribution to Group Margin	Change in NIM <sup>(2)</sup>	Change in Mix <sup>(3)</sup>	Impact on Group NIM	
Australia Banking	0bp	0bp	0bp	
UK Region	(7bp)	1bp	(6bp)	
New Zealand Region	(1bp)	0bp	(1bp)	
nabCapital	3bp	2bp	5bp	
Other <sup>(1)</sup>	(2bp)	0bp	(2bp)	
Intercompany	0bp	(1bp)	(1bp)	
Group - Ongoing operations	(7bp)	2bp	(5bp)	
Disposed operations	2bp	0bp	2bp	
Group	(5bp)	2bp	(3bp)	

<sup>(1)</sup> Includes Other (Including Asia), Group Funding and Corporate Centre operations.

 $<sup>^{(3)}</sup>$  The increase/(decrease) in net interest margin caused by changes in regional mix of average interest earning assets.



<sup>(2)</sup> The increase/(decrease) in net interest margin assuming no change in mix of average interest earning assets.



# 2. Loans and Advances by Industry and Geography

			New	United		
	Australia	Europe	Zealand	States	Asia	Total
As at 30 September 2007	\$m	\$m	\$m	\$m	\$m	\$m
Government and public authorities	699	569	320	16	-	1,604
Agriculture, forestry, fishing and mining	6,371	2,854	5,694	-	43	14,962
Financial, investment and insurance	9,116	4,986	1,347	2,833	726	19,008
Real estate - construction	909	1,804	79	50	61	2,903
Manufacturing	4,639	2,663	2,094	310	10	9,716
Real estate - mortgage	140,406	25,109	19,614	-	680	185,809
Instalment loans to individuals and other personal lending (including credit cards)	9,021	5,141	1,413	-	-	15,575
Asset and lease financing	12,310	5,412	28	-	6	17,756
Other commercial and industrial	38,630	28,997	9,966	161	242	77,996
Gross loans and advances (1)	222,101	77,535	40,555	3,370	1,768	345,329
Acceptances	49,316	6	-	-	-	49,322
Gross loans and advances including acceptances	271,417	77,541	40,555	3,370	1,768	394,651
Deduct: Unearned income and deferred net fee income	(1,868)	(889)	(24)	(4)	(3)	(2,788)
Provisions for doubtful debts	(1,294)	(640)	(145)	(24)	(4)	(2,107)
Total net loans and advances including acceptances	268,255	76,012	40,386	3,342	1,761	389,756

<sup>(1)</sup> Includes loans accounted for at fair value which are included within 'Other financial assets at fair value' on the balance sheet.

			New	United		
	Australia	Europe	Zealand	States	Asia	Total
As at 30 September 2006	\$m	\$m	\$m	\$m	\$m	\$m
Government and public authorities	640	585	272	23	-	1,520
Agriculture, forestry, fishing and mining	6,278	2,654	5,100	-	31	14,063
Financial, investment and insurance	6,092	2,118	1,183	1,241	699	11,333
Real estate - construction	1,188	1,792	153	-	222	3,355
Manufacturing	3,736	2,712	1,386	265	14	8,113
Real estate - mortgage	129,423	23,976	17,818	-	545	171,762
Instalment loans to individuals and other personal lending (including credit cards)	8,236	7,696	1,533	-	-	17,465
Asset and lease financing	11,184	5,747	10	-	12	16,953
Other commercial and industrial	27,100	23,079	9,511	286	423	60,399
Gross loans and advances (1)	193,877	70,359	36,966	1,815	1,946	304,963
Acceptances	41,714	12	-	-	-	41,726
Gross loans and advances including acceptances	235,591	70,371	36,966	1,815	1,946	346,689
Deduct: Unearned income and deferred net fee income	(1,598)	(772)	(21)	-	-	(2,391)
Provisions for doubtful debts	(1,145)	(718)	(130)	(22)	(6)	(2,021)
Total net loans and advances including acceptances	232,848	68,881	36,815	1,793	1,940	342,277

<sup>(1)</sup> Includes loans accounted for at fair value which are included within 'Other financial assets at fair value' on the balance sheet.



## 3. Average Balance Sheet and Related Interest

The following tables set forth the major categories of interest-earning assets and interest-bearing liabilities, together with their respective interest rates earned or paid by the Group. Averages are predominantly daily averages. Interest income figures include interest income on impaired assets to the extent cash payments have been received. Amounts classified as Other International represent interest-earning assets or interest-bearing liabilities of the controlled entities and overseas branches, excluding Europe. Impaired assets are included within interest-earning assets within loans and advances.

#### Average assets and interest income

Average assets and interest income	Year	Year ended Sep 07			Year ended Sep 06		
	Average		Average	Average		Average	
	balance	Interest	rate	balance	Interest	rate	
	\$m	\$m	%	\$m	\$m	%	
Average interest-earning assets							
Due from other banks							
Australia	12,974	723	5.6	9,561	450	4.7	
Europe	8,364	444	5.3	11,298	453	4.0	
Other International	4,218	252	6.0	3,036	159	5.2	
Marketable debt securities							
Australia	12,060	743	6.2	9,697	540	5.6	
Europe	6,026	270	4.5	7,701	238	3.1	
Other International	6,007	368	6.1	7,555	377	5.0	
Loans and advances - housing							
Australia	134,564	9,824	7.3	120,057	8,241	6.9	
Europe	24,766	1,463	5.9	20,513	1,121	5.5	
Other International	19,761	1,553	7.9	17,414	1,314	7.5	
Loans and advances - non-housing							
Australia	71,036	5,460	7.7	60,369	4,450	7.4	
Europe	48,477	3,589	7.4	40,608	2,838	7.0	
Other International	23,643	2,276	9.6	21,759	1,995	9.2	
Acceptances							
Australia	46,408	3,518	7.6	37,874	2,750	7.3	
Europe	12	-	-	17	-	-	
Other interest-earning assets							
Australia	3,081	281	n/a	1,943	162	n/a	
Europe	1,911	100	n/a	2,942	385	n/a	
Other International	3,251	94	n/a	3,347	80	n/a	
Total average interest-earning assets							
and interest revenue by:							
Australia	280,123	20,549	7.3	239,501	16,593	6.9	
Europe	89,556	5,866	6.6	83,079	5,035	6.1	
Other International	56,880	4,543	8.0	53,111	3,925	7.4	
Total average interest-earning assets	426,559	30,958	7.3	375,691	25,553	6.8	
and interest revenue					•		



## Average assets and interest income

	Year ended Sep 07			Year ended Sep 06		
	Average		Average	Average		Average
	balance	Interest	rate	balance	Interest	rate
	\$m	\$m	%	\$m	\$m	%
Average non-interest-earning assets						
Investments relating to life insurance business (1)						
Australia	60,464			51,318		
Other International	40			496		
Other assets	34,805			38,058		
Total average non-interest-earning assets	95,309			89,872		
Provision for doubtful debts						
Australia	(1,228)			(1,208)		
Europe	(689)			(589)		
Other International	(163)			(166)		
Total average assets	519,788			463,600		
Percentage of total average interest-earning assets applicable to international operations	34.3%			36.3%		

<sup>(1)</sup> Included within investments relating to life insurance business are interest-earning debt securities. The interest earned from these securities is reported in life insurance income, and has therefore been treated as non-interest earning for the purposes of this note. The assets and liabilities held in the statutory funds of the Group's Australian life insurance business are subject to the restrictions of the Life Insurance Act 1995.



#### Average liabilities and interest expense

•	Year	Year ended Sep 07			Year ended Sep 06		
	Average		Average	Average	Interest	Average	
	balance	Interest	rate	balance		rate	
	\$m	\$m	%	\$m	\$m	%	
Average interest-bearing liabilities							
Term deposits and certificates of deposit							
Australia	47,024	2,810	6.0	45,770	2,495	5.5	
Europe	28,023	1,415	5.0	24,675	1,068	4.3	
Other International	27,786	1,840	6.6	29,573	1,758	5.9	
On-demand and savings (short-term) deposits							
Australia	68,671	3,351	4.9	58,026	2,577	4.4	
Europe	30,695	935	3.0	24,294	559	2.3	
Other International	10,783	441	4.1	11,503	403	3.5	
Due to other banks and official institutions							
Australia	14,193	729	5.1	11,665	533	4.6	
Europe	14,005	750	5.4	14,570	661	4.5	
Other International	11,388	574	5.0	10,478	492	4.7	
Short-term borrowings							
Australia	20,208	1,125	5.6	21,440	947	4.4	
Europe	115	6	5.2	851	45	5.3	
Other International	8,198	426	5.2	6,008	276	4.6	
Long-term borrowings							
Australia	61,735	3,705	6.0	47,366	2,240	4.7	
Europe	5,749	340	5.9	1,684	82	4.9	
Other International	4,889	288	5.9	2,447	156	6.4	
Liability on acceptances							
Australia	34,404	2,164	6.3	30,694	1,758	5.7	
Europe	6	-	-	17	-	-	
Other interest-bearing liabilities							
Australia	110	11	n/a	748	226	n/a	
Europe	157	8	n/a	1,012	365	n/a	
Other International	689	294	n/a	70	226	n/a	
Total average interest-bearing liabilities							
and interest expense by:							
Australia	246,345	13,895	5.6	215,709	10,776	5.0	
Europe	78,750	3,454	4.4	67,103	2,780	4.1	
Other International	63,733	3,863	6.1	60,079	3,311	5.5	
Total average interest-bearing	388,828	21,212	5.5	342,891	16,867	4.9	
liabilities and interest expense							



#### Average liabilities and interest expense

Average nabilities and interest expense	Year ended Sep 07		Year ended Sep 06			
	Average		Average	Average		Average
	balance	Interest	rate	balance	Interest	rate
	\$m	\$m	%	\$m	\$m	%
Average non-interest-bearing liabilities						
Deposits not bearing interest						
Australia	7,905			7,042		
Europe	1,952			3,021		
Other International	906			984		
Life insurance policy liabilities						
Australia	50,310			42,760		
Other International	-			337		
Other liabilities	40,805			40,549		
Total average non-interest-bearing liabilities	101,878			94,693		
Total average liabilities	490,706			437,584		
Average equity						
Ordinary shares	8,201			7,662		
Trust Preferred Securities	975			, 975		
Trust Preferred Securities II	1,014			1,014		
National Income Securities	1,945			1,945		
National Capital Instruments	397			13		
Contributed equity	12,532			11,609		
Reserves	1,042			659		
Retained profits	15,200			13,698		
Parent entity interest	28,774			25,966		
Minority interest in controlled entities	308			50		
Total average equity	29,082			26,016		
Total average liabilities and equity	519,788			463,600		
Percentage of total average interest-bearing liabilities applicable to international operations	36.6%			37.1%		



## 4. Capital Adequacy

#### Life Insurance and Funds Management Activities

Under guidelines issued by APRA, life insurance and funds management activities are excluded from the calculation of risk-weighted assets, and the related controlled entities are deconsolidated for the purposes of calculating capital adequacy. The intangible component of the investment in these controlled entities is deducted from Tier 1 capital, with the balance of the investment deducted from the total of eligible Tier 1 and Tier 2 capital. From 1 January 2008, the balance of the investment will be deducted 50% from Tier 1 capital and 50% from the total of eligible Tier 1 and Tier 2 capital. Additionally, any profits from these activities included in the Group's results are excluded from the determination of Tier 1 capital to the extent that they have not been remitted to the Company.

		As at	
	30 Sep 07	31 Mar 07	30 Sep 06
Reconciliation to shareholder's funds	\$m	\$m	\$m
Contributed equity	12,441	12,916	12,279
Reserves	1,071	1,061	1,064
Retained profits	16,059	15,259	14,461
Minority interest	314	331	168
Total equity per consolidated balance sheet	29,885	29,567	27,972
National Capital Instruments, €400 million (1)	642	661	679
Treasury shares	1,080	1,107	966
Exchangeable capital units - embedded derivative and foreign exchange movements	-	-	572
Eligible deferred fee income	227	207	186
Adjusted total equity	31,834	31,542	30,375
Estimated reinvestment under dividend reinvestment plan and bonus share plan	172	51	57
Less: Banking goodwill	(565)	(553)	(553)
Estimated final dividend	(1,540)	(1,420)	(1,367)
Wealth Management goodwill and other intangibles	(3,901)	(3,905)	(3,921)
Asset revaluation reserve	(102)	(94)	(100)
Profit on sale arising from Wealth Management restructure (2)	451	451	494
Deconsolidation of Wealth Management profits (net of dividends)	(349)	(104)	(110)
DTA (excluding DTA on the collective provision for doubtful debts) $^{(3)}$	(166)	(114)	(199)
Non qualifying minority interest	(314)	(331)	(168)
Capitalised expenses (4)	(92)	(51)	(69)
Capitalised software (excluding Wealth Management)	(864)	(759)	(687)
Defined benefit pension surplus	(348)	(199)	(161)
Change in own creditworthiness	(10)	-	-
General reserve for credit losses (5)	(325)	(192)	(135)
Cash flow hedge reserve	(197)	(96)	(52)
Tier 1 capital	23,684	24,226	23,404



	30 Sep 07	31 Mar 07	30 Sep 06
	\$m	\$m	\$m
Collective provision for doubtful debts (6)	1,432	1,443	1,389
General reserve for credit losses (5)	325	192	135
Total collective provision for doubtful debts	1,757	1,635	1,524
Asset revaluation reserve	46	42	45
Perpetual floating rate notes	283	310	334
Dated subordinated debts	11,035	9,713	9,786
Exchangeable capital units	-	-	665
Tier 2 capital	13,121	11,700	12,354
Other deductions (7)	(1,313)	(1,194)	(1,351)
Total regulatory capital	35,492	34,732	34,407
Risk-weighted assets - credit risk	351,410	327,027	304,771
Risk-weighted assets - market risk <sup>(8)</sup>	3,856	3,430	13,552
Total risk-weighted assets	355,266	330,457	318,323
Risk adjusted capital ratios			
Tier 1	6.67%	7.33%	7.35%
Tier 2	3.69%	3.54%	3.88%
Deductions	(0.37%)	(0.36%)	(0.42%)
Total capital	9.99%	10.51%	10.81%

	30 Sep 07	31 Mar 07	30 Sep 06
Regulatory capital summary	\$m	\$m	\$m
Fundamental Tier 1 capital	26,861	26,550	25,365
Non-innovative residual Tier 1 capital	1,945	1,945	1,945
Innovative residual Tier 1 capital	3,028	3,047	3,065
Total residual Tier 1 capital	4,973	4,992	5,010
Tier 1 deductions	(8,150)	(7,316)	(6,971)
Tier 1 capital	23,684	24,226	23,404
Tier 2 capital	13,121	11,700	12,354
Other deductions	(1,313)	(1,194)	(1,351)
Total regulatory capital	35,492	34,732	34,407

<sup>(1)</sup> The €400 million National Capital Instruments issued on 29 September 2006 are classified as debt for accounting purposes but qualify as Tier 1 capital for regulatory capital purposes.

<sup>(8)</sup> Risk-weighted assets - market risk is calculated based on the Internal Method from 1 January 2007.



<sup>(2)</sup> Relates to profit, arising in the banking group, from the sale of the life and insurance businesses of Bank of New Zealand and National Australia Group Europe to NAFIM subsidiaries on 1 January 2002. With effect from 1 January 2008, the profit on sale will be excluded from Tier 1 capital.

<sup>(3)</sup> APRA requires any excess deferred tax assets (DTA) (excluding DTA on the collective provision for doubtful debts) over deferred tax liabilities to be deducted from Tier 1 capital.

<sup>(4)</sup> Comprises capitalised costs associated with debt raisings and securitisations. Loan origination fees are netted against eligible deferred fee income.

<sup>(5)</sup> As required by APRA, the general reserve for credit losses is a specific reserve set up such that the sum of this reserve and the collective provision for doubtful debts on a post tax basis is equal to 0.5% of credit risk-weighted assets. This is an appropriation from retained profits to non distributable reserves. It is a deduction from Tier 1 capital and qualifies as Tier 2 capital.

<sup>(6)</sup> Includes \$202 million (pre-tax) provision for doubtful debts classified within loans recorded at fair value and trading derivatives at 30 September 2007 (31 March 2007 \$144 million; 30 September 2006 \$134 million).

<sup>(7)</sup> Includes \$1,075 million investment in non-consolidated controlled entities, net of intangible component deducted from Tier 1 capital (31 March 2007 \$1,075 million; 30 September 2006 \$1,223 million).



	<u> </u>	As at						
	30 Sep 07	31 Mar 07	30 Sep 06					
Adjusted common equity ratio reconciliation	\$m	\$m	\$m					
Tier 1 capital	23,684	24,226	23,404					
Adjusted for:								
National Income Securities	(1,945)	(1,945)	(1,945)					
Trust Preferred Securities	(975)	(975)	(975)					
Trust Preferred Securities II	(1,014)	(1,014)	(1,014)					
National Capital Instruments, A\$	(397)	(397)	(397)					
National Capital Instruments, €400 million	(642)	(661)	(679)					
Other deductions	(1,313)	(1,194)	(1,351)					
Adjusted common equity	17,398	18,040	17,043					
Total risk-weighted assets	355,266	330,457	318,323					
Adjusted common equity ratio	4.90%	5.46%	5.35%					

#### Wealth Management capital adequacy position

The Group conservatively manages the capital adequacy and solvency position of its Wealth Management entities separately from that of the banking business by reference to regulatory and internal requirements. The principal National Wealth Management entities are separately regulated and need to meet APRA's capital adequacy and solvency standards. In addition, internal Board policy ensures that capital is held in excess of minimum regulatory capital requirements in order to provide a conservative buffer. There are currently three entities within the Wealth Management group with credit ratings, National Wealth Management Holdings Limited which is rated AA- by Standard and Poors; and MLC Lifetime Company Limited and MLC Ltd, both of which have the same long-term credit rating as the National (AA).



# 5. Earnings per Share

	Year to								
	Sep	07	Sep 06						
Earnings per Share	Basic	Diluted (1)	Basic	Diluted (1)					
Earnings (\$m)									
Net profit attributable to members of the Company	4,578	4,578	4,392	4,392					
Distributions on other equity instruments	(283)	(283)	(254)	(254)					
Adjusted earnings	4,295	4,295	4,138	4,138					
Weighted average ordinary shares (no. '000)									
Weighted average ordinary shares	1,623,858	1,623,858	1,599,919	1,599,919					
Treasury shares	(27,228)	(27,228)	(24,315)	(24,315)					
Potential dilutive ordinary shares									
Performance options and performance rights	-	1,836	-	3,673					
Partly paid ordinary shares	_	210	-	288					
Employee share plans	-	1,717	-	1,113					
Total weighted average ordinary shares	1,596,630	1,600,393	1,575,604	1,580,678					
Earnings per share (cents)	269.0	268.4	262.6	261.8					

<sup>(1)</sup> During the years ended 30 September 2006 and 30 September 2007, the impact of exchangeable capital units has not been included in the diluted earning. because they were antidilutive.

	Half Year to							
	Sep	07	Mar	07				
Earnings per Share	Basic	Diluted <sup>(2)</sup>	Basic	Diluted (2)				
Earnings (\$m)								
Net profit attributable to members of the Company	2,442	2,442	2,136	2,136				
Distributions on other equity instruments	(146)	(146)	(137)	(137)				
Adjusted earnings	2,296	2,296	1,999	1,999				
Weighted average ordinary shares (no. '000)								
Weighted average ordinary shares	1,624,891	1,624,891	1,622,864	1,622,864				
Treasury shares	(27,668)	(27,668)	(26,541)	(26,541)				
Potential dilutive ordinary shares								
Performance options and performance rights	-	1,670	-	4,754				
Partly paid ordinary shares	-	211	-	263				
Employee share plans	-	1,759	-	2,461				
Total weighted average ordinary shares	1,597,223	1,600,863	1,596,323	1,603,801				
Earnings per share (cents)	143.7	143.4	125.2	124.6				

<sup>(2)</sup> During the half years ended 31 March 2007 and 30 September 2007, the impact of exchangeable capital units has not been included in the diluted earnings per share because they were antidilutive.



		Year to							
	Sej	07	Sep 06						
Cash Earnings per Share	Basic	Diluted	Basic	Diluted					
Earnings (\$m)									
Cash earnings <sup>(1)</sup> - ongoing operations	4,386	4,386	3,728	3,728					
Potential dilutive adjustments									
Interest expense on exchangeable capital units (after tax)	-	9	-	61					
Adjusted cash earnings	4,386	4,395	3,728	3,789					
Weighted average ordinary shares (no. '000)									
Weighted average ordinary shares	1,623,858	1,623,858	1,599,919	1,599,919					
Potential dilutive weighted average ordinary shares									
Performance options and performance rights	-	1,836	-	3,673					
Partly paid ordinary shares	-	210	-	288					
Employee share plans	-	1,717	-	1,113					
Exchangeable capital units	-	8,991	-	38,429					
Total weighted average ordinary shares	1,623,858	1,636,612	1,599,919	1,643,422					
Cash earnings per share (cents)	270.1	268.5	233.0	230.6					

<sup>(1)</sup> Refer to Section 3 'Review of Group Strategy, Operations and Results' for a reconciliation of cash earnings to Group net profit.

		Half Year to							
	Sep	07	Mar 07						
Cash Earnings per Share	Basic	Diluted	Basic	Diluted					
Earnings (\$m)									
Cash earnings <sup>(2)</sup> - ongoing operations	2,315	2,315	2,071	2,071					
Potential dilutive adjustments									
Interest expense on exchangeable capital units (after tax)	-	_	-	9					
Adjusted cash earnings	2,315	2,315	2,071	2,080					
Weighted average ordinary shares (no. '000)									
Weighted average ordinary shares	1,624,891	1,624,891	1,622,864	1,622,864					
Potential dilutive weighted average ordinary shares									
Performance options and performance rights	-	1,670	-	4,754					
Partly paid ordinary shares	-	211	-	263					
Employee share plans	-	1,759	-	2,461					
Exchangeable capital units	-	286	-	17,744					
Total weighted average ordinary shares	1,624,891	1,628,817	1,622,864	1,648,086					
Cash earnings per share (cents)	142.5	142.1	127.6	126.2					

<sup>(2)</sup> Refer to Section 3 'Review of Group Strategy, Operations and Results' for a reconciliation of cash earnings to Group net profit.



# **6. Number of Ordinary Shares**

	Year	to
	Sep 07	Sep 06
	No. '000	No. '000
Ordinary shares, fully paid		
Balance at beginning of period	1,609,898	1,567,188
Shares issued		
Dividend reinvestment plan (1)	-	5,918
Bonus share plan	2,634	3,229
Employee share plan	1,339	2,476
Executive option plan no. 2	2,194	1,639
Exchangeable capital units converted	34,199	29,372
Paying up of partly paid shares	117	76
Shares bought back	(29,315)	-
	1,621,066	1,609,898
Ordinary shares, partly paid to 25 cents		
Balance at beginning of period	390	466
Paying up of partly paid shares	(117)	(76)
	273	390
Total number of ordinary shares on issue at end of period	1,621,339	1,610,288
(including treasury shares)	_,	2,010,200
Less: treasury shares	(27,463)	(26,993)
Total number of ordinary shares on issue at end of period	1,593,876	1,583,295
(excluding treasury shares)	=,== 5,67 €	-,,-50

	Half Yo	ear to
	Sep 07	Mar 07
	No. '000	No. '000
Ordinary shares, fully paid		
Balance at beginning of period	1,631,457	1,609,898
Shares issued		
Dividend reinvestment plan (1)	-	-
Bonus share plan	1,242	1,392
Employee share plan	23	1,316
Executive option plan no. 2	1,044	1,150
Exchangeable capital units converted	264	33,935
Paying up of partly paid shares	70	47
Shares bought back	(13,034)	(16,281)
	1,621,066	1,631,457
Ordinary shares, partly paid to 25 cents		
Balance at beginning of period	343	390
Paying up of partly paid shares	(70)	(47)
	273	343
Total number of ordinary shares on issue at end of period	1,621,339	1,631,800
(including treasury shares)	1,021,339	1,031,800
Less: treasury shares	(27,463)	(26,088)
Total number of ordinary shares on issue at end of period	1,593,876	1,605,712
(excluding treasury shares)		

<sup>(1)</sup> During the 2007 year, dividend reinvestment plan shares were purchased on market for delivery to shareholders resulting in no issue of new shares.





## 7. Exchange Rates

	Inco	me Staten	nent - avera	Balance Sheet - spot				
	Half Ye	ear to	Year	r <b>to</b>	As at			
	Sep 07	Mar 07	Sep 07	Sep 06	30 Sep 07	31 Mar 07	30 Sep 06	
British Pounds	0.4190	0.4020	0.4105	0.4150	0.4366	0.4112	0.3991	
Euros	0.6166	0.5984	0.6075	0.6071	0.6228	0.6051	0.5890	
United States Dollars	0.8393	0.7782	0.8088	0.7467	0.8820	0.8070	0.7478	
New Zealand Dollars	1.1322	1.1364	1.1343	1.1432	1.1669	1.1306	1.1439	

# 8. Australian Life Company Margins

	н	alf Year to		Year to			
Sources of Operating Profit from Australian Life Companies life insurance funds	Sep 07 \$m	• •		Sep 07 \$m	Sep 06 Sep 07 v \$m Sep 06 %		
•	·				•		
Life company - planned profit margins	124	114	8.8	238	217	9.7	
Life company - experience profit	23	22	4.5	45	52	(13.5)	
Capitalised (losses)/ reversal of losses	5	-	-	5	(3)	large	
Life company operating margins (1)	152	136	11.8	288	266	8.3	
IoRE (after tax) (2)	8	12	(33.3)	20	52	(61.5)	
Net profit of life insurance funds after minority interest	160	148	8.1	308	318	(3.1)	

<sup>(1)</sup> Reflects operating profit of all business types (investment or insurance) written through life insurance funds.

<sup>(2)</sup> Includes investment earnings on shareholders' retained profits and capital from life businesses after minority interest of \$64m (Sep 06 \$58m; HY Sep 07 \$30m; HY Mar 07 \$34m) and IoRE discount rate variation of (\$44m) (Sep 06 (\$6m); HY Sep 07 (\$22m); HY Mar 07 (\$22m)); IoRE attributable to non life insurance funds of (\$25m) (Sep 06 (\$2m); HY Sep 07 (\$12m); HY Mar 07 (\$13m)) is excluded.



# 9. Reconciliation between Statutory Net Profit after Tax and Cash Earnings

Year ended 30 September 2007	Statutory Profit \$m	Net profit - Minority Interest <sup>(1)</sup> \$m	Wealth Mgt Net Adj. <sup>(1)</sup> \$m	Distri- butions \$m	Treasury Shares \$m		IoRE Disc. Rate \$m	Excaps Gains/ Losses \$m	Disposed Operations \$m	Cash Earnings - Ongoing \$m
Net interest income	9,746	-	(2)	-	-	-	-	-	21	9,765
Net life insurance income	1,758	(994)	(958)	-	131	-	63	-	-	-
Other operating income	4,525	-	(761)	-	-	(226)	-	79	(98)	3,519
Wealth Management net operating income		-	1,286	-	-	-	-	-	-	1,286
Net operating income	16,029	(994)	(435)	-	131	(226)	63	79	(77)	14,570
Operating expenses (2)	(7,412)	-	(82)	-	-	-	-	-	66	(7,428)
Operating profit pre charge to provide for doubtful debts	8,617	(994)	(517)	-	131	(226)	63	79	(11)	7,142
Charge to provide for doubtful debts	(790)	-	-	-	-	_	-	-	-	(790)
Operating Profit before tax	7,827	(994)	(517)	-	131	(226)	63	79	(11)	6,352
Income tax expense	(2,255)	-	478	-	(8)	72	(19)	7	3	(1,722)
Operating Profit before distributions and minority interest	5,572	(994)	(39)	-	123	(154)	44	86	(8)	4,630
Net profit - minority interest	(994)	994	-	-	-	-	-	-	-	-
Distributions	-	-	-	(283)	-	-	-	-	-	(283)
IoRE (after tax)		-	39	-	-	-	-		-	39
Net profit attributable to members of the Company	4,578	-	-	(283)	123	(154)	44	86	(8)	4,386

<sup>(1)</sup> In order to align the statutory and management results for the Wealth Management business the following significant reclassifications have been made between disclosure lines:



<sup>-</sup> Life operating expenses and other operating income included in the net life insurance income have been reclassified to operating expenses and Wealth Management net operating income lines respectively.

<sup>-</sup> Wealth Management non-life volume related expenses have been reclassified from operating expenses to Wealth Management net operating income. In addition, non-life other operating income has also been reclassified to Wealth Management net operating income.

<sup>-</sup> Tax on the unit linked business has been reclassified to net life insurance income from the income tax expense line to offset with the tax included in change in policy liabilities.

<sup>-</sup> The policyholder portion of the traditional business has been eliminated.

<sup>-</sup> Income on retained earnings has been reclassified from net life insurance income and income tax to a separate disclosure item.

<sup>(2)</sup> On a statutory basis operating expenses include bad and doubtful debts. These have been disclosed separately below for the purposes of this reconciliation.



# 9. Reconciliation between Statutory Net Profit after Tax and Cash Earnings (continued)

	Statutory	Net profit - Minority	Wealth Mgt Net	Dietri- '	Treasurv	Fair Value and Hedge	IoRE Disc.	Excaps Gains/	Sale of Controlled	Economic	Significant	Disposed	Cash Earnings
Year ended	Profit	Interest <sup>(1)</sup>	Adj. <sup>(1)</sup>	butions	Shares	Ineffec.	Rate	Losses	Entities	Hedge	•	Operations	- Ongoing
30 September 2006	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income	8,686	-	(8)	-	-	-	-	-	-	-	-	99	8,777
Net life insurance income	1,417	(749)	(812)	-	138	-	6	-	-	-	-	-	-
Other operating income	5,420	-	(596)	-	-	(92)	-	122	(196)	(31)	(334)	(739)	3,554
Wealth Management net operating income	-	-	1,123	-	-	-	-	-	-	-	-	-	1,123
Net operating income	15,523	(749)	(293)	-	138	(92)	6	122	(196)	(31)	(334)	(640)	13,454
Operating expenses (2)	(7,642)	-	(126)	-	-	-	-	-	63	-	(68)	413	(7,360)
Operating profit pre charge to provide for doubtful debts	7,881	(749)	(419)	-	138	(92)	6	122	(133)	(31)	(402)	(227)	6,094
Charge to provide for doubtful debts	(606)	-	-	-	-	-	-	-	-	-	-	1	(605)
Operating Profit before tax	7,275	(749)	(419)	-	138	(92)	6	122	(133)	(31)	(402)	(226)	5,489
Income tax expense	(2,134)	-	350		(12)	28		(10)	25	9	117	64	(1,563)
Operating Profit before distributions and minority interest	5,141	(749)	(69)	-	126	(64)	6	112	(108)	(22)	(285)	(162)	3,926
Net profit - minority interest	(749)	749	-	-	-	-	-	-	-	-	-	-	-
Distributions	-	-	-	(254)	-	-	-	-	-	-	-	-	(254)
IoRE (after tax)	_	-	69	-	_	-		<u>-</u>	-	-	-	(13)	56
Net profit attributable to members of the Company	4,392	-	-	(254)	126	(64)	6	112	(108)	(22)	(285)	(175)	3,728

In order to align the statutory and management results for the Wealth Management business the following significant reclassifications have been made between disclosure lines:



<sup>-</sup> Life operating expenses and other operating income included in the net life insurance income have been reclassified to operating expenses and Wealth Management net operating income lines respectively.

<sup>-</sup> Wealth Management non-life volume related expenses have been reclassified from operating expenses to Wealth Management net operating income. In addition, non-life other operating income has also been reclassified to Wealth Management net operating income.

<sup>-</sup> Tax on the unit linked business has been reclassified to net life insurance income from the income tax expense line to offset with the tax included in change in policy liabilities.

<sup>-</sup> The policyholder portion of the traditional business has been eliminated.

<sup>-</sup> Income on retained earnings has been reclassified from net life insurance income and income tax to a separate disclosure item.

<sup>(2)</sup> On a statutory basis operating expenses include bad and doubtful debts. These have been disclosed separately below for the purposes of this reconciliation.



# 9. Reconciliation between Statutory Net Profit after Tax and Cash Earnings (continued)

Half year ended 30 September 2007	Statutory Profit \$m	Net profit - Minority Interest <sup>(1)</sup> \$m	Wealth Mgt Net Adj. <sup>(1)</sup> \$m	Distri- butions \$m	Treasury Shares \$m	Fair Value and Hedge Ineffec. \$m	IoRE Disc. Rate \$m	Excaps Gains/ Losses \$m	Disposed Operations \$m	Cash Earnings - Ongoing \$m
Net interest income	4,963	-	(8)	-	-	-	-	-	11	4,966
Net life insurance income	658	(329)	(390)	-	29	-	32	-	-	-
Other operating income	2,343	-	(417)	-	-	(82)	-	3	(51)	1,796
Wealth Management net operating income		-	677	-	-	-	-	-	-	677
Net operating income	7,964	(329)	(138)	-	29	(82)	32	3	(40)	7,439
Operating expenses (2)	(3,769)	-	(14)	-	-	-	-	-	64	(3,719)
Operating profit pre charge to provide for doubtful debts	4,195	(329)	(152)	-	29	(82)	32	3	24	3,720
Charge to provide for doubtful debts	(400)	-	-	-	-	-	-	-	-	(400)
Operating Profit before tax	3,795	(329)	(152)	-	29	(82)	32	3	24	3,320
Income tax expense	(1,024)	_	134	-	2	29	(10)	-	(8)	(877)
Operating Profit before distributions and minority interest	2,771	(329)	(18)	-	31	(53)	22	3	16	2,443
Net profit - minority interest	(329)	329	-	-	-	-	-	-	-	-
Distributions	-	-	-	(146)	-	-	-	-	-	(146)
IoRE (after tax)		-	18	-	-	-	-	-	-	18
Net profit attributable to members of the Company	2,442	-	-	(146)	31	(53)	22	3	16	2,315

<sup>(1)</sup> In order to align the statutory and management results for the Wealth Management business the following significant reclassifications have been made between disclosure lines:



<sup>-</sup> Life operating expenses and other operating income included in the net life insurance income have been reclassified to operating expenses and Wealth Management net operating income lines respectively.

<sup>-</sup> Wealth Management non-life volume related expenses have been reclassified from operating expenses to Wealth Management net operating income. In addition, non-life other operating income has also been reclassified to Wealth Management net operating income.

<sup>-</sup> Tax on the unit linked business has been reclassified to net life insurance income from the income tax expense line to offset with the tax included in change in policy liabilities.

<sup>-</sup> The policyholder portion of the traditional business has been eliminated.

<sup>-</sup> Income on retained earnings has been reclassified from net life insurance income and income tax to a separate disclosure item.

<sup>(2)</sup> On a statutory basis operating expenses include bad and doubtful debts. These have been disclosed separately below for the purposes of this reconciliation.



# 9. Reconciliation between Statutory Net Profit after Tax and Cash Earnings (continued)

Half year ended 31 March 2007	Statutory Profit \$m	Net profit - Minority Interest <sup>(1)</sup> \$m	Wealth Mgt Net Adj. <sup>(1)</sup> \$m	Distri- butions \$m	Treasury Shares \$m	Fair Value and Hedge Ineffec. \$m	IoRE Disc. Rate \$m	Excaps Gains/ Losses \$m	Disposed Operations \$m	Cash Earnings - Ongoing \$m
Net interest income	4,783	-	6	-	-	-	-	-	10	4,799
Net life insurance income	1,100	(665)	(568)	-	102	-	31	-	-	-
Other operating income	2,182	-	(344)	-	-	(144)	-	76	(47)	1,723
Wealth Management net operating income		-	609	-	-	-	-	-	-	609
Net operating income	8,065	(665)	(297)	-	102	(144)	31	76	(37)	7,131
Operating expenses (2)	(3,643)	-	(68)	-	-	-	-	-	2	(3,709)
Operating profit pre charge to provide for doubtful debts	4,422	(665)	(365)	-	102	(144)	31	76	(35)	3,422
Charge to provide for doubtful debts	(390)	-	-	-	-	-	-	-	-	(390)
Operating Profit before tax	4,032	(665)	(365)	-	102	(144)	31	76	(35)	3,032
Income tax expense	(1,231)	-	344	-	(10)	43	(9)	7	11	(845)
Operating Profit before distributions and minority interest	2,801	(665)	(21)	-	92	(101)	22	83	(24)	2,187
Net profit - minority interest	(665)	665	-	-	-	-	-	-	-	-
Distributions	-	-	-	(137)	-	-	-	-	-	(137)
IoRE (after tax)		-	21	-	-	-	-	-	-	21
Net profit attributable to members of the Company	2,136	_	-	(137)	92	(101)	22	83	(24)	2,071

<sup>(1)</sup> In order to align the statutory and management results for the Wealth Management business the following significant reclassifications have been made between disclosure lines:



<sup>-</sup> Life operating expenses and other operating income included in the net life insurance income have been reclassified to operating expenses and Wealth Management net operating income lines respectively.

<sup>-</sup> Wealth Management non-life volume related expenses have been reclassified from operating expenses to Wealth Management net operating income. In addition, non-life other operating income has also been reclassified to Wealth Management net operating income.

<sup>-</sup> Tax on the unit linked business has been reclassified to net life insurance income from the income tax expense line to offset with the tax included in change in policy liabilities.

<sup>-</sup> The policyholder portion of the traditional business has been eliminated.

<sup>-</sup> Income on retained earnings has been reclassified from net life insurance income and income tax to a separate disclosure item.

<sup>(2)</sup> On a statutory basis operating expenses include bad and doubtful debts. These have been disclosed separately below for the purposes of this reconciliation.



Total

**UK Discretionary** 

# **10. Summary of Disposed Operations**

	Cus	tom Fleet		Commercial	MLC	Investment	Disposed
Year ended	Australia	UK	NZ	Fleet	Asia	Management	Operations
30 September 2007	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income	-	-	-	(21)	-	-	(21)
Other operating income	-	-	-	98	-	-	98
Net operating income	-	-	-	77	-	-	77
Operating expenses	-	-	-	(66)	-	-	(66)
Underlying profit	-	-	-	11	-	-	11
Charge to provide for doubtful debts	-	-	-	-	-	-	-
Cash earnings before tax and IoRE	-	-	-	11	-	-	11
Income tax expense	-	-	-	(3)	-	-	(3)
Cash earnings before IoRE		-	-	8	-	-	8
Iore	-	-	-	-	-	-	-
Cash earnings	-	-	-	8	-	-	8
FTEs (spot)	-	-	-	15	-	-	15

					u	K Discretionary	Total
	Cus	tom Fleet		Commercial	MLC	Investment	Disposed
Year ended	Australia	UK	NZ	Fleet	Asia	Management	Operations
30 September 2006	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income	(48)	(13)	(22)	(17)	-	1	(99)
Other operating income	358	119	136	91	28	7	739
Net operating income	310	106	114	74	28	8	640
Operating expenses	(190)	(68)	(75)	(66)	(8)	(6)	(413)
Underlying profit	120	38	39	8	20	2	227
Charge to provide for doubtful debts		(1)	-	-	-	-	(1)
Cash earnings before tax and IoRE	120	37	39	8	20	2	226
Income tax expense	(36)	(11)	(13)	(2)	(1)	(1)	(64)
Cash earnings before IoRE	84	26	26	6	19	1	162
Iore	-	-	-	-	13	-	13
Cash earnings	84	26	26	6	32	1	175
FTEs (spot)	_	-	-	14	-	-	14





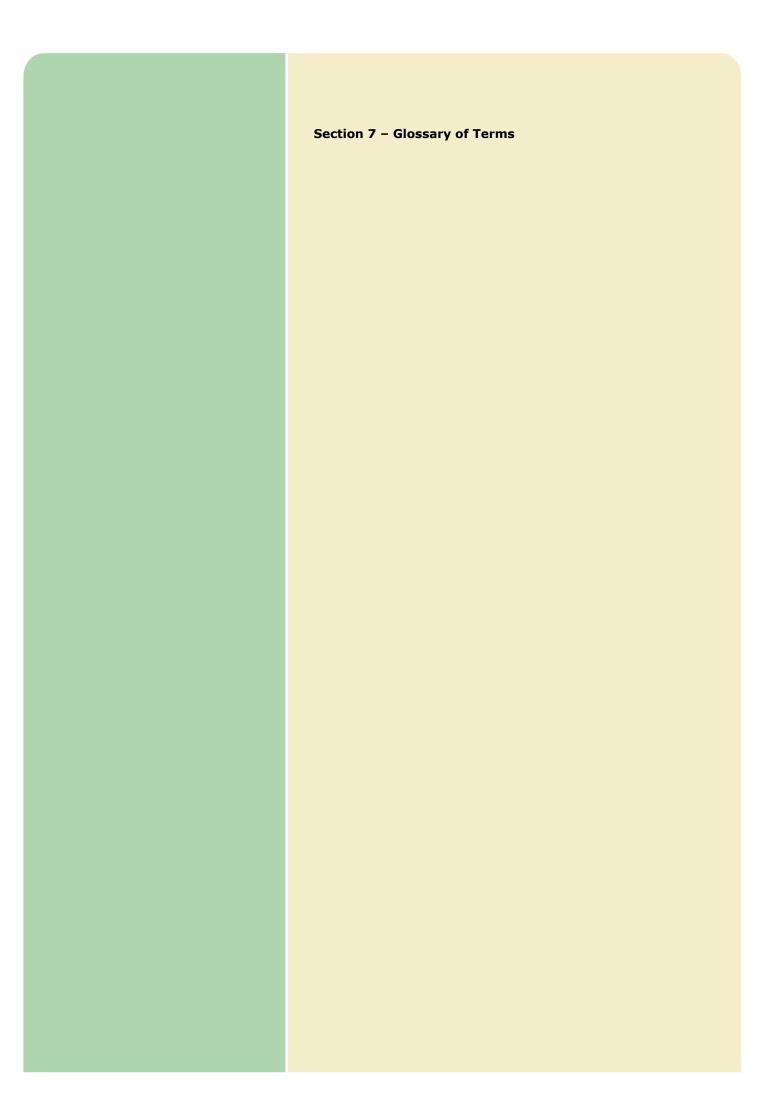
**UK Discretionary** 

# 10. Summary of Disposed Operations (continued)

	Cus	tom Fleet		Commercial	MLC	Investment	Disposed
Half year ended	Australia	UK	NZ	Fleet	Asia	Management	Operations
30 September 2007	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income	-	-	-	(11)	-	-	(11)
Other operating income		-	-	51	-	-	51
Net operating income	-	-	-	40	-	-	40
Operating expenses		-	-	(64)	-	-	(64)
Underlying profit	-	-	-	(24)	-	-	(24)
Charge to provide for doubtful debts		-	-	-	-	-	-
Cash earnings before tax and IoRE	-	-	-	(24)	-	-	(24)
Income tax expense		-	-	8	-	-	8
Cash earnings before IoRE		-	-	(16)	-	-	(16)
IoRE	-	-	-	-	-	-	-
Cash earnings		-	-	(16)	-	-	(16)
FTEs (spot)		-	-	15	-	-	15

					u	K Discretionary	Total
	Cust	om Fleet	Co	ommercial	MLC	Investment	Disposed
Half year ended	Australia	UK	NZ	Fleet	Asia	Management	Operations
31 March 2007	\$m	\$m	\$m	\$m	\$m	\$m	\$m
Net interest income	-	-	-	(10)	-	-	(10)
Other operating income		-	-	47	-	-	47
Net operating income	-	-	-	37	-	-	37
Operating expenses		-	-	(2)	-	-	(2)
Underlying profit	-	-	-	35	-	-	35
Charge to provide for doubtful debts		-	-	-	-	-	-
Cash earnings before tax and IoRE	-	-	-	35	-	-	35
Income tax expense		-	-	(11)	-	-	(11)
Cash earnings before IoRE		-	-	24	-	-	24
IoRE	_	-	-	-	-	-	-
Cash earnings		-	-	24	-	-	24
FTEs (spot)		=	-	15	-	-	15







Term	Description
Adjusted common equity (ACE) Ratio	Tier 1 capital, as defined by APRA, less residual tier 1 instruments, the tangible component of the investment in non-consolidated controlled entities, and any other items deducted fron total capital, divided by risk weighted assets. This measures the core equity capital available to support banking operations.
Average assets	Represents the average of assets over the period adjusted for disposed operations.
Banking	Banking operations include the Group's:
	<ul> <li>Retail, business and agri-business banking operations operating in the Australia Region UK Region and New Zealand Region;</li> </ul>
	<ul> <li>Institutional Banking, Corporate Finance, Markets and Structuring and Investments business within nabCapital; and</li> </ul>
	- Treasury and support functions operating in the Regions and within Central Functions
Cash earnings	Is a non-GAAP key performance measure and financial target used by the Group. Dividends paid by the Company are based on after-tax cash earnings. It is also a key performance measure used by the investment community, as well as by those Australian peers of the Group with a similar business portfolio. It does not refer to, or in any way purport to represent the cash flows, funding or liquidity position of the Group. It does not refer to any amount represented on a Cash flow statement. Cash earnings is defined as:
	Net profit attributable to members of the company
	Less:
	Distributions
	Treasury shares
	Fair value and hedge ineffectiveness
	IoRE discount rate variation
	Revaluation gains/(losses) on exchangeable capital units
	Net profit/(loss) on sale of controlled entities
	Fair value gains/losses on economic hedge of the proceeds on sale of controlled entities  Significant items
	Significant items  Add:
	Impairment of goodwill
Cash earnings on average equity	Calculated as cash earnings – ongoing divided by average shareholders' equity, excluding minority interests and other equity instruments and adjusted for treasury shares and exchangeable capital units valuation adjustments.
Cash earnings - ongoing	Cash earnings adjusted for disposed operations. The disposed operations results are excluded to assist in the interpretation of the Group's result as it facilitates a like-for-like comparison.
Cash earnings per share - basic	Calculated as cash earnings – ongoing divided by the weighted average number of shares adjusted to include treasury shares.
Cash earnings per share - diluted	Cash earnings – ongoing, adjusted for interest expense on exchangeable capital units, divided by the weighted average number of ordinary shares, adjusted to include treasury shares and exchangeable capital units.
Core Assets	Include net loans and advances to customers and banks (including leases) booked at amortised cost, but excluding all loans booked at fair value or held for trading.
Cost to Income Ratio	Represents banking operating expenses (before inter-segment eliminations) as a percentage of total banking operating revenue (before inter-segment eliminations).
Customer Deposits	Deposits (primarily Interest Bearing, Non-Interest Bearing, TDs, debentures).
Customer Funding Index (CFI)	Customer Deposits divided by Core Assets.
Disposed operations	Are operations that will not form part of the continuing Group. These include operations sold and those that have been announced to the market that have yet to reach completion. This may differ from the treatment for statutory accounting purposes but facilitates a like-for-like comparison.
Distributions	Payments to holders of other equity instruments issues such as National Income Securities, Trust Preferred Securities, Trust Preferred Securities II and National Capital Instruments. Distributions are subtracted from net profit to reflect the amount that is attributable to ordinary shareholders.
Dividend Payout Ratio	Dividends paid on ordinary shares divided by cash earnings per share
Earnings Per Share	Calculated in accordance with the requirements of AASB 133 "Earnings per Share."
Fair value and hedge ineffectiveness	Represents volatility attributable to the Group's application of the fair value option and ineffectiveness from designated hedge accounting relationships.
Fair value gains/losses on economic hedge of the proceeds on sale of controlled entities	Represents the fair value movement on derivatives taken out to protect against foreign exchange rate movements on the proceeds of the sale of controlled entities.





Term	Description
Full time equivalent employees (FTEs)	Include all permanent full time staff, part time staff equivalents and external contractors employed by third party agencies.
Impaired Assets	Consist of retail loans (excluding credit card loans and portfolio managed facilities) which are contractually past due 90 days with security insufficient to cover principal and arrears of interest revenue; non retail loans which are contractually past due and there is sufficient doubt about the ultimate collectability of principal and interest; and impaired off-balance sheet credit exposures where current circumstances indicate that losses may be incurred. Unsecured portfolio managed facilities are also classified as impaired assets when they become 180 days past due (if not written off).
Impairment of goodwill	Is an impairment expense recognised on the application of an impairment test. As it relates to an intangible asset, and financial statement users generally do not regard impairment of goodwill as being useful information in analysing investments, management believes it is prudent to isolate this amount from the underlying operating result.
Insurance	Includes the provision of personal insurance by Wealth Management.
Investments	Includes funds managed in the provision of investment and superannuation solutions by Wealth Management.
IoRE	Represents investment earnings on shareholders' retained profits and capital from life businesses net of capital funding costs.
IoRE discount rate variation	Is the movement in Investment Earnings on Shareholders' Retained Profits (IoRE) attributable to the impact of changes in long term discount rates.
Net interest margin	Net interest income as a percentage of average interest earning assets.
Net profit attributable to members of the company	Represents the Group's statutory profit after tax and reflects the amount of net profit that is attributable to ordinary shareholders. $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$
Net profit attributable to minority interest	Reflects the allocation of profit to minority interests in the Group, and is adjusted from net profit to reflect the amount of net profit that is attributable to ordinary shareholders.
Net Tangible Assets per Share	Net assets excluding intangible assets, minority interests, preference shares and other equity instruments divided by ordinary shares on issue at the end of the period.
Non-impaired assets 90+ days past due	Non-impaired assets 90+ days past due consist of well-secured assets that are more than 90 days past due and portfolio-managed facilities that are not well secured and between 90 and 180 days past due
Revaluation gains/(losses) on exchangeable capital units (ExCaps)	The Group's exposure to foreign exchange risk is eliminated through the existence of certain conversion features that convert the ExCaps to equity at pre-determined exchange rates. There are no remaining ExCaps on issue at the end of the period.
Risk weighted assets	On and off balance sheet assets of the Bank are allocated a risk weighting based on the amount of capital required to support the asset. This credit risk weighted exposure is then increased by a market risk weighted exposure to determine risk weighted asset exposure.
Scorecards	A decision model incorporating algorithms that calculates a customer risk score, the outcome of which is used in the credit assessment process.
Significant items	Those items included on the face of the statutory Income Statement when it is necessary to explain the elements of financial performance. Factors to consider include materiality and the nature and function of the components of income and expenses.
Stable Funding Index (SFI)	Term Funding Index (TFI) plus Customer Funding Index (CFI)
Term Funding Index (TFI)	Term Wholesale Funding (with a remaining maturity greater than 12 months) divided by Core Assets.
Tier 1 ratio	Tier 1 capital as defined by APRA divided by risk weighted assets.
Tier 2 ratio	Tier 2 capital as defined by APRA divided by risk weighted assets.
Treasury shares	Relates to the movement in treasury share assets (direct investments in National Australia Bank Limited) caused by the movement in the share price and/or volume along with dividend income.
Weighted Average Number of Shares	Calculated in accordance with the requirements of AASB 133 'Earnings per Share.'



