

Please use blue or black pen and write in BLOCK LETTERS

When should you use this form?

You can use this form to ask us (or any of our subsidiaries) for personal information we hold about you. Only use this form if you can't get the information by simply asking for it – for instance, you can get most account statements online via Internet Banking, or just by calling us.

You have rights under the Australian Privacy Act and if applicable, the European Union General Data Protection Regulation (the GDPR) to access the personal information that we hold about you. See our Privacy Policy at nab.com.au/privacy and nab.com.au/gdpr (applicable for EEA residents) for more information about your access rights.

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Important: Be as specific as possible to help us find the right information. You can only request information about you (or someone that you have legal authorisation for). If another person is involved, each of you will need to complete and sign an access form.

Fees may apply

In some circumstances, we may need to charge a fee. We'll tell you in advance if there is going to be any cost to you for getting the information, so you can decide if you want to go ahead.

When are you likely to hear from us?

Usually within 30 days of making your request.

Your declaration and authority

By signing and sending in this form:

- I declare that I am the individual named in the form or I am their legally authorised representative (and I have attached a copy of the authority); and
- I authorise the companies in the NAB Group to share information about me for the purpose of responding to my request and to provide me with information in any form they consider appropriate.

Signature	Date		
×	/	/	

Sending the form

You can send the form to us by:

Email: notices@nab.com.au

Phone:	1800 881 540 (within Australia	and +61 3 8641 9083	(outside Australia)
	1000 001 740	within / tasti atia		(outside / lasti utia)

Post: National Australia Bank Limited Statutory Compliance Level 28 395 Bourke Street Melbourne VIC 3000

Credit reports

You can ask us for information we have obtained from credit reports about you. However, this will not be a complete copy of the full credit report and may not be current.

If you're looking for an up-to-date and complete copy of your credit report, you are best to ask a credit-reporting body (such as Veda or Dun & Bradstreet) directly for that. The credit-reporting bodies we deal with are:

Equifax

Online:	www.mycreditfile.com.au. Equifax's credit reporting policy is set out at www.equifax.com.au/privacy.
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- Phone: 138 332 (within Australia)
- Mail: Customer Resolutions Team, PO Box 964, North Sydney, NSW 2059

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- **Online:** Online: www.checkyourcredit.com.au. illion's credit reporting policy is set out at https://www.illion.com.au/privacy-policy/
- Phone: 1300 734 806 (within Australia)
- Mail: Public Access Centre, illion, PO Box 7405, St Kilda Road, VIC 3004

Experian Australia

Online: www.experian.com.au. Experian's credit reporting policy is set out at www.experian.com.au/credit-services-privacy.html

- Phone: 1300 783 684 (within Australia)
- Mail: Consumer Support, Experian Australia, PO Box 1969, North Sydney, NSW 2060