

Please use blue or black pen and write in BLOCK LETTERS

When should you use this form?

Use this form to ask us (or any of our subsidiaries) for personal information we hold about you. Only use this form if you can't get the information by simply asking for it either in person or over the phone – for example, you can get most account statements just by calling us. There may be a fee for getting information in this way. If you are unsure about the fees that may apply, you can ask us.

You have rights under the Privacy Act to access the personal information that we hold about you. See our Privacy Policy at nab.com.au/privacy for more information about your access rights.

Individual's details

Title	Surname	Given name(s)	Date of birth (DD/MM/YYYY)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>

Current residential address

Address

Suburb	State	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>

Address for delivery of this information (if different to above)

Address

Suburb	State	Postcode
<input type="text"/>	<input type="text"/>	<input type="text"/>

How do we contact you?

Home telephone number () <input type="text"/>	Mobile or work telephone number () <input type="text"/>	Email <input type="text"/>
---	---	-------------------------------

Please choose the NAB company or companies you need information from, and include your Account or Policy number.

NAB (including Homeside) Account number <input type="text"/>	UBank Account number <input type="text"/>	MLC Policy number <input type="text"/>
Other (please specify the organisation and Account/Policy number) <input type="text"/>	Account/Policy number <input type="text"/>	

What information do you need?

(eg. I need you to give me a recording of the phone conversation I had with NAB on 23rd January 2013 at about 2pm.)

I need you to give me

Important: Be as specific as possible to help us find the right information. You can only request information about you (or someone that you have legal authorisation for). If another person is involved, each of you will need to complete and sign an access form.

Fees may apply

In some circumstances, we may need to charge a fee. We'll tell you in advance if there is going to be any cost to you for getting the information, so you can decide if you want to go ahead.

When are you likely to hear from us?

Usually within 30 days of making your request.

Your declaration and authority

By signing and sending in this form:

- I declare that I am the individual named in the form or I am their legally authorised representative (and I have attached a copy of the authority); and
- I authorise the companies in the NAB Group to share information about me for the purpose of responding to my request and to provide me with information in any form they consider appropriate.

Signature

X

Date

/ /

Sending the form

You can send the form to us by:

Email: notices@nab.com.au

Phone: 1800 881 540

Fax: 1300 728 820

Post: National Australia Bank Limited
Statutory & Legal Notices
Level 1
800 Bourke Street
Docklands VIC 3008

Credit reports

You can ask us for information we have obtained from credit reports about you. However, this will not be a complete copy of the full credit report and may not be current.

If you're looking for an up-to-date and complete copy of your credit report, you are best to ask a credit-reporting body (such as Veda or Dun & Bradstreet) directly for that. The credit-reporting bodies we deal with are:

Veda Advantage Information Services and Solutions Limited

Online: www.mycreditfile.com.au

Dun & Bradstreet Australia

Online: www.checkyourcredit.com.au

Phone: 1300 734 806

Mail: Public Access Centre, Dun & Bradstreet Australia, PO Box 7405, St Kilda Road, VIC 3004

Experian Australia

Online: www.experian.com.au

Phone: 1300 783 684

Mail: Consumer Support, Experian Australia, PO Box 1969, North Sydney, NSW 2060