# TRANSCRIPT

Whether they’re used for shouting or whispering, singing or telling a story - every voice is unique.

And soon, your voice can become your password.

Voice ID is on its way and it’ll transform the way we identify you when you call us.

At the moment, when we identify you, we might ask you a series of challenging security questions, send you a text with a number to repeat back, or ask for your NAB ID.

But with Voice ID, after you provide your NAB ID, you can simply start talking to us.

Once the conversation begins, Voice ID technology will be scanning your voice print in the background.

Voice prints have hundreds of characteristics that make them completely unique.

In fact, the human voice is even more unique than a fingerprint!

No impersonation or recording can exactly replicate your own unique voice.

You’ve told us that you want simple, fast and secure banking solutions.

Voice ID will be more convenient so we can get straight to helping you with your enquiry when you call us.

NAB, more than money.