**Career development opportunities in NAB Retail**

Liam: My pathway at NAB has taught me so many things. It’s given me a really holistic and well-rounded way of dealing with customers and client needs.  
  
Lydia: NAB has supported my career path by giving me an amazing opportunity to be part of customer stories, and I love that.  
  
Lydia: My name is Lydia, and I’m a Home Lending Executive at NAB.

Lydia: The best part of working with Home Lending customers is I get to help them with either purchasing their first property or even to purchase a car.  
  
Liam: My name is Liam, and I am a Home Lending Executive at NAB. I support new and exciting customers at NAB with a range of home lending needs that could range from just general accounts to really complex self-employed customers that are looking to purchase their third, fourth property.

Lydia: After I moved to Australia and NAB gave me that opportunity, I moved to Ballarat, became a Customer Advisor and shortly after, an opportunity was available in Melbourne. I was exposed to dealing with many customers. I had amazing Branch Managers.

Liam: I started as an Unsecured Call Centre Banker. I moved into the Home Lending space in the same call centre. I then transitioned into Retail and I’m now Home Loan Executive in the same branch today. Just getting to help more and more customers along the way is why I come in every day.

Lydia: My Branch Manager was amazing. She had given me so much training. I’ve learned as much as possible, spoken to so many customers, gained more confidence and nothing but grateful for the opportunity I’ve got to be a Home Lender and to make sure that our customers get the best support possible.