# NAB\_HEALTH\_MIAMI\_30\_16x9\_EDIT03.mp4

**Speaker1:** [00:00:02:01] Ideas are really important to our business, so we have quite a richly collaborative team where everyone consults about new ideas, new approaches to health care, new approaches to customer service. We've connected with our bank managers so often that now he's almost part of the family where we can really just pick up the phone and say, hey, I need a chat to you about an idea or I just need to check NAB more than money.