**Life in Retail**  
Lydia: NAB has supported my career path by giving me an amazing opportunity to be part of customer stores and I love that.

Roger: I am a Customer Advisor.  
  
Liam: I’m a Home Lending Executive.  
  
Julie: I’m a Customer Advisor.  
  
Connor: I’m a Branch Manager.  
  
Lydia: I’m a Home Lending Executive at NAB.  
  
Julie: I’m passionate about people, so I love customer service.   
  
Roger: We serve our customers, educating them through online booking, showing them different ways through digital banking, or showing them easier and safe options to bank.  
  
Liam: I support new and existing customers at NAB with a range of home lending needs that could range from just general accounts to really complex self-employed customers that are looking to purchase their third, fourth property.

Roger: We like to connect with our customers on a deeper level because we are more than money.

Connor: Part of my role is making sure, not only the customers are looked after, but also the colleagues are looking after as well.

Roger: I have the best relationship with my team that I work with, it’s just like my second family.  
  
Lydia: My Branch Manager was amazing, she had given me so much training. I’ve learned as much as possible, spoken to so many customers.

Connor: One of the great things about working for NAB is the transparency in terms on the leadership pathway.   
  
Liam: I started as an Unsecured Call Centre Banker, I moved into the Home Lending space in the same call centre. I then transitioned into Retail, and I’m now Home Lending Executive today in the same branch today.

Julie: I’m looking to grow, I know I can get the support, and looking forward to the future with NAB.