I’m Alice Stanley and I am the Head of Mobile and Internet Banking at NAB.

I’m responsible for that last mile of customer experience of our mobile app and internet banking.

3 million Australians log in and use out app every day, and it’s really humbling to know that my day job shapes how those customers are interacting with their money.

Money is so important to customers.

It allows them to make choices and have freedom to save for their dream home or pay for their kid’s education.

And it’s such an important job that we have to make that simple for customers.

Working flexibly for me at NAB has just been so great.

I’ve had so many opportunities to work part time.

I’ve job shared, I’ve taken long service leave, and I’ve kicked goals the whole time.

I love that I get to work with really smart and really funny people.

There’s a bunch of creative people who make a digital experience work.

They’re really proud of what they do and I’m really proud to be able to work with such a great crew.